

oricom
Portable Sound Soother
OS10

User Manual



Table 1: Product diagram of OS10 Portable Sound Soother

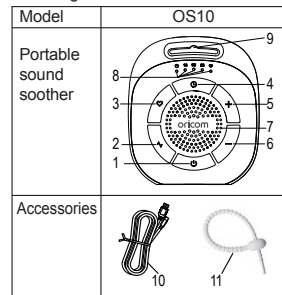


Table 2: Product diagram description

No.	Description	No.	Description	No.	Description	No.	Description
1	Power	2	Soothing sounds	3	Heart rate sound	4	Timer
5	Volume up	6	Volume down	7	Speaker	8	Indicator lights
9	Lanyard hole	10	USB-C Power cord	11	Adjustable Strap		

Safety Instructions

We recommend that the user manual is reviewed in full before first use.

- Do not modify your portable sound soother.
- Portable sound soother is not waterproof. Do not submerge in water, or use in wet areas, e.g. bathrooms.
- Keep the device free of dust, vibrations, corrosive, or flammable materials, and away from extremes in temperature and humidity.
- Switch off the power before cleaning. Clean exterior surface of device with a dry soft cloth.
- Don't operate under a blanket or pillow. Excessive heating can occur.
- WARNING: Keep out of the reach of children. This product is not a toy.**

- Do not attempt to recharge normal dry-cell batteries, as they may leak and cause a fire, or even explode.
- Only use the portable sound soother when battery cover is closed.
- Keep batteries away from children or pets.

Introduction

Description

The OS10 Portable Sound Soother helps your baby fall asleep faster, by simulating the white noise of the natural environment. Additionally, the OS10 simulates a mother's heartbeat in order to create a relaxing, soothing environment for your child.

Product Features

- 20 soothing sounds: 1 Heartbeat, 1 White noise, 6 Lullabies, 12 Nature sounds.
- Sleep Timer: 15, 30, 60 minutes or playing continuously.
- Compact, portable design.
- Suitable for all ages; Adults, children and infants.

Install batteries

The OS10 Portable Sound Soother can be powered directly with Alkaline batteries or via a power adaptor (not included) using the supplied USB cable.

- Unscrew the back cover with a suitable screwdriver.
- Remove the back cover.
- Install 3 x AA Alkaline batteries in accordance with the correct positive and negative polarity.
- Reinstall the back cover and the screw. Do not overtighten or the thread may become damaged.
- To use the OS10 with the supplied USB cable, connect the USB cable to the connector on the portable sound soother and plug into a DC 5V 1A power adaptor (not included).

How to Use Your Portable Sound Soother

- Press and hold the power button. Press the "soothing sounds button" to change the sounds. There are 20 soothing sounds to choose from.
- Press the volume up or volume down buttons to select the preferred audio level.
- To set a timer, press the timer button. Each time you press the timer button, the duration will change between 15, 30, 60 minutes. The indicator light represents which timer duration you have selected. The portable sound soother will turn off automatically after the selected time.
- The product should be placed at a distance of more than 1 metre from your child.**

Troubleshooting

Problems	Possible reason	Resolutions
Portable Sound Soother won't turn on	1. Batteries may be low or flat. 2. Batteries might not be installed correctly. 3. Poor USB-C connection.	1. Replace batteries. 2. Reinstall the batteries. 3. Confirm USB-C is connected and power is available.

Specification

Table 3: Specifications of OS10 Portable Sound Soother

Model	OS10
Dimensions (LxWxH)	(87mmx77mmx38mm) ±0.2mm
Weight (including batteries)	Approx. (125 ± 2) g
Power	DC 5V 1A or 3xAAA, 1.5V alkaline batteries; (batteries not supplied)
Volume	7 levels, the maximum volume is less than 75dB
Low battery display	< (3.4±0.2) V. Power LED flashes red
Operating Environment	Temperature: +5°C to +40°C; Humidity: 15% to 93% RH (non-condensing); Air Pressure: 70Kpa-106Kpa
Transport and Storage Environment	Temperature: -25°C to +55°C; Humidity: 15% to 93% RH non-condensing; Air Pressure: 70Kpa-106Kpa

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 48 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".
Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.
The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.
The Express Warranty Period will be a period of 12 months beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.
You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.
Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.
No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.
Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:
1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Willful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.
How to make a claim under your Express Warranty in Australia
Oricom has a simple warranty process for you to follow:
• Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
• A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
• We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.
Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:
• A completed Return Authorisation form
• A copy of your Proof of Purchase (please keep your original copy)
• The faulty product, including all accessories.
Send the approved returns to:
Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information - Repair Notice

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.

ORICOM CUSTOMER SUPPORT

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

(02) 4574 8888
Monday - Friday 8am - 6pm AEST
Email: support@oricom.com.au
www.oricom.com.au

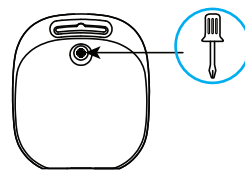
Oricom Support - New Zealand

0800 674 266
Monday - Friday 11am - 7pm NZST
Email: support@oricom.co.nz

oricom.

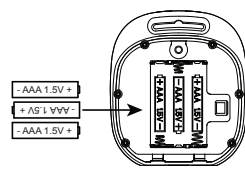
Quick Guide

- 1. Unscrew the back cover with a suitable screwdriver, then remove.**



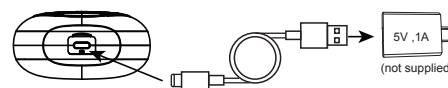
- 2. Install Alkaline batteries.**

Connect the 3xAAA, 1.5V alkaline batteries (not supplied) in accordance with the correct positive and negative polarity. Reinstall cover and tighten screw.




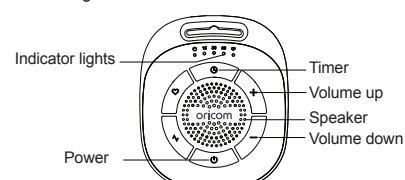
- 3. Connecting power adaptor**

Connect the supplied USB-C cable to the base of the portable sound soother and a 5VDC 1A power adaptor (not supplied).



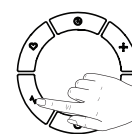
- 4. Turn on**

Please press the  to turn on the portable sound soother, the power indicator light will illuminate.



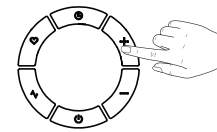
- 5. Sound selection**

There are 20 soothing sounds:
1 Heartbeat, 1 White noise, 6 Lullabies,
12 Nature sounds.
Press the soothing sound button to change the audio.




- 6. Volume adjustment**

Press "+" and "-" to adjust the volume. (7 levels)



- 7. Timing function**

Press the  to choose between 15, 30, 60 minutes or continuous play. Green colour indicator will highlight the selected interval.

