

# Video Baby Monitor Secure740



## **User Guide**

#### KEEP THIS USER GUIDE FOR FUTURE REFERENCE

Always retain your proof of purchase in case of warranty service. AUSTRALIA: www.oricom.com.au

# TABLE OF CONTENTS

SAFETY INFORMATION	1
OVERVIEW OF FUNCTIONAL	
COMPONENT POSITIONS	4
SETTING UP YOUR VIDEO BABY	
MONITOR	6
BASIC OPERATION OF THE KEYS	11
MENU OPTIONS AND FUNCTIONS	12
SETTINGS	19
CUSTOMER SUPPORT	29
TROUBLESHOOTING	30
EXPRESS WARRANTY	32

WARNING: Rechargeable Lithium Ion batteries are potentially hazardous and can present a serious fire hazard if damaged, defective or improperly used. Do not leave your product unattended whilst charging the battery. Do not leave your child unattended with this product.

#### **Need Help?**

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

4574 8888
w.oricom.com.au
n-Fri 8am – 6pm AEST
0 67 42 66
w.oricom.co.nz
n-Fri 10am – 8pm NZST

# SAFETY INFORMATION 1

## Important Safety Information

- It is very important that you read the User Guide carefully as it contains detailed information you will need to get the most from your Oricom baby monitor. If you have any issues setting up or using your Oricom baby monitor, please call our Customer Support team.
- Your Oricom baby monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.
- The baby monitor has been designed to provide some added reassurance in the form of sound and video transmission for those times when you are not in the same room as your baby, provided you always stay within hearing range of the baby monitor during use.
- Your baby monitor is not a medical device, nor a device to prevent cases of Sudden Infant Death Syndrome (SIDS) or "cot death", and you should not rely on it for your baby's wellbeing. It is important that you regularly check on your baby personally.
- Make sure the baby unit, parent unit and mains adaptor cables are kept out of reach of your baby and other young children at all times, at least one metre away.
- Never place the baby unit or parent unit inside your baby's cot, bed or playpen.

# 2 SAFETY INFORMATION

- Never cover the parent or baby units with clothes, towels, blankets or any other item. Never use or place your parent or baby unit in or near moisture or water (e.g. near bath or pool). Immersing in water could cause electric shock and even death.
- The installation location plays an important role in ensuring proper operation. Therefore, maintain a distance of at least one metre from other electronic equipment, such as microwave ovens or hi-fi devices, otherwise they could cause interference. During continual use, the baby unit power adaptors may become warm to the touch. This is normal and should not be a concern.



### Warning

Risk of suffocation! Keep all packaging materials and protective foils out of reach of children.

WARNING: Rechargeable Lithium Ion batteries are potentially hazardous and can present a serious fire hazard if damaged, defective or improperly used. Do not leave your product unattended whilst charging the battery. Do not leave your child unattended with this product.

# SAFETY INFORMATION 3

#### **Battery safety**

- Batteries represent a hazard to health and the environment!
- They contain toxic, ecologically hazardous heavy metals. Do not dispose of batteries in a fire as they may explode. Dispose of batteries according to local regulations, never in your household rubbish.
- Do not dismantle, cut, open, crush, bend, puncture, or shred cells of the batteries. If a battery leaks, do not let the battery liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, and seek medical assistance.
- Do not modify, remanufacture, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.
- Use only the battery supplied with the product. Improper use, or use of unapproved batteries, may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty.
- If you believe the battery is damaged, remove product from the charger and stop using the product. Contact Oricom for assistance. Never use a damaged battery.
- If monitor will not be used for a long time, charge battery to 40%~50% capacity and remove from the parent unit, store battery in a dry environment at about 25°C.

Charge and discharge battery every 3 months.

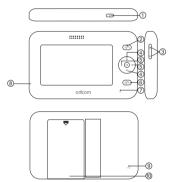
# 4 COMPONENT POSITIONS

### Disposal

Always dispose of your products at the end of their life in accordance with your local waste disposal requirements.

**Packaging materials** including cardboard and paper packaging, should be recycled in accordance with your local council waste regulations.

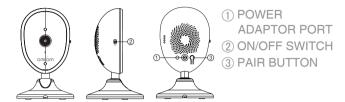
#### Parent Unit



- ① ON/OFF BUTTON
- ② MENU AND BACK
- 3 VOLUME + / -
- ④ UP / DOWN BUTTONS
- **(5) LEFT/RIGHT BUTTONS**
- (6) TALK AND ZOOM
- ⑦ MICROPHONE
- (8) CHARGING SOCKET
- 9 RESET
- 1 BATTERY DOOR

# OVERVIEW OF FUNCTIONAL COMPONENT POSITIONS 5

**Camera Unit** 



Check pack contents:

- 1 Baby unit (camera)
- 1 AC adaptor for the baby unit
- 1 Parent unit

1 Li-ion Polymer rechargeable battery pack for the parent unit

- 1 AC adaptor for the parent unit
- 1 User guide

If any items are missing, contact Oricom customer support.

WARNING: Rechargeable Lithium Ion batteries are potentially hazardous and can present a serious fire hazard if damaged, defective or improperly used. Do not leave your product unattended whilst charging the battery. Do not leave your child unattended with this product.

# 6 SETTING UP YOUR VIDEO 6 BABY MONITOR

## 1. Setting up your Video Baby Monitor

#### Power adaptor markings

Please ensure you connect the correct power adaptor to parent and baby units. Each power adaptor is marked with a drawing showing the parent unit or camera unit as follows:



Parent Unit Power Adaptor Marking



# SETTING UP YOUR VIDEO BABY MONITOR 7

1.1. Connecting the power adaptor for the baby unit



- Connect the small plug of the adaptor to the back of the Baby Unit and the other end into the power socket.
- Only use the included adaptor (5V DC/1A)



Warning

Do not place the AC Adaptor cable in a high "wear and tear" location. Never use a frayed or compromised cord.

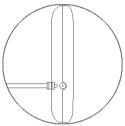
Strangulation Hazard: Children have been STRANGLED with cords. Keep this cord out of the reach of children (more than 1 metre away).

# 8 SETTING UP YOUR VIDEO 8 BABY MONITOR

#### 1.2 Aligning the baby unit

For optimal performance, place your baby unit between one and two metres away from your baby. Point the baby unit towards the baby. Check that the baby is suitably displayed on the parent unit screen.

# 1.3. Connecting the power adaptor for the Parent Unit



- Connect the small plug of the adaptor to the Parent Unit and the other end to the power socket.
- Only use the included adaptor (5V DC/1.5A).
- Recommended charging time of at least 16 hours before first use.
- Press and hold the POWER button 🕐 on the parent unit to turn it ON.

## SETTING UP YOUR VIDEO BABY MONITOR

Q

**Desk stand** 



#### In-use time and battery charging

Depending on the usage, the parent unit will work for up to 8 hours on a fully charged battery with power save turned ON.

When the battery charge becomes low on the parent unit, the battery icon will turn red. At this point, you need to charge the parent unit.

When charging, the battery status indicator on the parent unit screen will change to the charging icon < (1).

To speed up the charging process, turn the parent unit off when charging if it is not being used.

You can continue to use your parent unit to monitor your baby even when the battery is low, provided the power adaptor is plugged in to recharge the battery.

# SETTING UP YOUR VIDEO 10 BABY MONITOR

#### NOTE:

- The parent unit can be kept on charge even if it is fully charged.
- When the parent unit is being used whilst on charge, the charging time will be extended.
- We recommend that you TURN OFF the parent unit when it is not in-use, to conserve battery power.

#### **Battery Life**

The rechargeable battery pack (supplied) can be charged and discharged hundreds of times, however it will eventually wear out and lose its ability to hold a full charge. When the in-use time becomes noticeably shorter than normal, it is time to purchase a new battery pack.

If monitor will not be used for a long time, charge battery to 40%~50% capacity and remove from the parent unit, store battery in a dry environment at about 25°C.

Charge and discharge battery every 3 months.

#### How to purchase spare parts

You can purchase battery packs (Part number: 2B0103) and extra camera units from Oricom www.oricom.com.au

# BASIC OPERAT ION OF THE KEYS 11

## 2. Basic operation of the keys

PARENT UNIT			
ሳ	ON/OFF BUTTON	Switch ON/OFF – Press and hold for 3 seconds Screen Sleep/Wake – Briefly press	
Ξ	MENU BUTTON	Press to access the menu	
•	BACK KEY	Press to return to previous option	
	UP/DOWN BUTTONS	Display brightness "+" & "-"	
	LEFT/RIGHT BUTTONS	Navigation keys	
ОК	OK BUTTON	Press to confirm a selection	
<b>₽</b>	TALK BUTTON	Press and hold to talk	
Q,	ZOOM BUTTON	Press to digitally zoom	
+-		Press to adjust volume level	
BABY UNIT			
OFF	ON/OFF switch	Switch to turn the Baby Unit ON/OFF	
<b>P</b> PAIR	PAIR button	Press and hold to pair to the Parent Unit	

# MENU OPTIONS 12 AND FUNCTIONS

## 3. MENU options and functions

#### Camera

Press MENU button.

- 1) Select Camera icon. Press "OK" button to confirm the selection.
- 2) Press add camera (SC740 supports up to 4 cameras). Press OK button to confirm the selection.
- 3) Press the "Pair" button on the camera to pair within 30 seconds.



## MENU OPTIONS AND FUNCTIONS 13



ıll ◀୬) ₁ 🗿 🌲 🖑 25°C	
Camera Pairing	
30	

# MENU OPTIONS 14 AND FUNCTIONS

#### View (multiple camera mode)

Press MENU button:

- 1) Select the view icon for multiple camera options. Press "OK" button to confirm the selection.
- 2) Choose camera 1/ camera 2/ camera 3/camera 4 or choose to scan between the connected cameras.





# MENU OPTIONS AND FUNCTIONS 15

### Lullabies

Press MENU button:

- 1) Select the Lullabies icon. Press "OK" button to confirm the selection.
- Choose the lullaby to play from the lullabies list. Your monitor will automatically replay the chosen lullaby.
- 3) Note: Select all to play all the lullabies. Select the VOL icon to adjust lullaby volume.



# MENU OPTIONS 16 AND FUNCTIONS



#### **Feeding Timer**

Press MENU button

- 1) Select Feeding Timer icon. Press "OK" button to confirm the selection.
- Choose your preferred feeding reminder time. Once selected, a countdown will appear when monitor is in viewing mode. When the predefined time has elapsed, monitor will alarm for 5 seconds.



# MENU OPTIONS AND FUNCTIONS 17

ııll ◀») ₁ 😇 单 🖑 25°C		
2 Hours	3 Hours	
4 Hours	5 Hours	
Cancel	Setting	

#### VOX

Press MENU button

- Select VOX icon. Press "OK" button to confirm the selection, when VOX is turned on, the screen and sound are muted.
- 2) Choose your preferred alarm sensitivity level. When this feature is turned on, your baby monitor will wake the screen, open the audio and sound an alarm when the noise level coming from the baby unit reaches the VOX threshold. You have the option to turn off the audible alarm alert by selecting "OFF" when prompted after the sensitivity selection.

# MENU OPTIONS 18 AND FUNCTIONS







## 4. Settings



## 4.1 Language Setting

You can select the language in the settings menu.

ıll ◀») ⓒ ₁ 25°C 🛛 🎍	[	
Language Setting	Brightness Setting	
Date & Time	Temp Alarm	
Temp.°C/°F	Frequency	
Motion Detecting	Default Setting	
Power Saving		

ııll ◀») ⓒ ₁ 25°C	& ≜	
English		

## 4.2 Brightness Setting

You can set the brightness level in the settings menu.

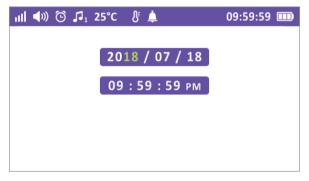
ıll ◀» 🗇 ₁ 25°C 👌 🌲	
Language Setting Brightness Setting	
Date & Time Temp Alarm	
Temp.°C/°F Frequency	
Motion Detecting Default Setting	
Power Saving	

ııli ◀୬) ₁ 🗿 🌲 🖑 25°C	
-0-	
- [ +	

## 4.3 Date & Time Setting

You can set the date and time in the settings menu.





# 4.4 High-low Temperature alarm setting

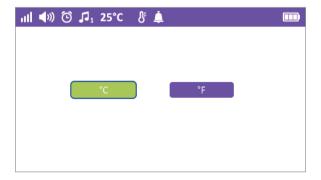
You can adjust the high and low temperature Alerts. When room temperature exceeds the limits set, parent unit will sound an alarm.

ııll ◀») 😳 ₁ 25°C 🖇 🛓	
Language Setting Brightness Setting	
Date & Time Temp Alarm	
Temp.°C/°F Frequency	
Motion Detecting Default Setting	
Power Saving	
ıılİ ◀») ⓒ ♬1 25°C 년 🛓	
ııl ◀» Õ ♫ı 25°C 《 ▲ Low Temperature 12 °C	
Low Temperature <b>12</b> °C	

## 4.5 Temperature °C/°F switch

You can switch between °C & °F in the Temp °C/°F setting.

ııll ◀≫) 😇 🎜₁ 25°C	8 🔺		
Language Set	ting	Brightness Setting	
Date & Tim	ie 🛛	Temp Alarm	
Temp.°C/°	F	Frequency	
Motion Detec	ting	Default Setting	
Power Savir	ng		



## 4.6 Frequency

You can switch between 60Hz & 50Hz in the Frequency setting.

ııll ◀≫ 😇 🎜₁ 25°C	8 🔔		
Language Set	ting	Brightness Setting	
Date & Tim	e	Temp Alarm	
Temp.°C/°l	F	Frequency	
Motion Detec	ting	Default Setting	
Power Savir	ng		



## 26 SETTINGS 4.7 Motion Detecting

This feature will sound an audible alarm when motion is detected by the baby unit. You have the option to turn on an audible alarm alert by selecting "Alert Audible" or display alert only by selecting "ON".



Note: When motion detection is turned on, zoom function is disabled.

## 4.8 Default Setting

You can restore your monitor to its default factory settings with this option.

Please note: System will lose all linked cameras and settings.

ıll ◀») 🗿 ₁ 25°C 👌 🛓	
Language Setting	Brightness Setting
Date & Time	Temp Alarm
Temp.°C/°F	Frequency
Motion Detecting	Default Setting
Power Saving	



### 4.9 Power saving

By turning this function ON, the monitor will enter power save mode within 10 seconds, The screen will be in sleep mode, and will only wake by briefly pressing the power button. Turn power saving ON when you turn on VOX or Motion detection. The VOX or Motion detection alert will turn the display on for approx. 15 seconds.



# CUSTOMER SUPPORT 29

## **Customer Support**

Should you experience difficulties operating your SC740, please refer to the troubleshooting guide below. If you still experience difficulties, please contact Oricom Customer Support on (02) 4574 8888 for assistance.

## Troubleshooting

Problems	Solutions
Equipment does not function	<ul> <li>Check both parent unit and baby unit are turned on.</li> <li>Check parent unit is charged or placed on charge.</li> <li>Check baby unit is connected to power.</li> </ul>

# 30 TROUBLESHOOTING

No Link displaying on parent unit	<ul> <li>Move the parent unit closer to the baby unit. Try resetting your monitor to avoid busy channels:</li> <li>1.Turn both camera and parent units off and remove the battery in the parent unit. Leave unplugged for 20 seconds.</li> <li>2.If you have Wi-Fi in the home, make it busy by streaming a video on YouTube or similar.</li> <li>3.Turn the camera back on wait for 30 seconds.</li> <li>4.Plug the battery into the parent unit and turn on. If the display is still showing "Link Lost", please delete and re-pair the camera as instructed on page 12. When pairing it is best to keep the camera and parent units close together (within 1m) and keep clear of all other electronic devices including mobile phones, tablets or computers.</li> </ul>
Reception interference	<ul> <li>Move the parent unit closer to the baby unit.</li> <li>Reposition the baby unit slightly.</li> <li>Check for interference from other electronic devices such as Wi-Fi.</li> </ul>

# TROUBLESHOOTING 31

High pitched noise from parent unit - Feedback	<ul> <li>Increase the distance between the parent unit and baby unit. Reduce the volume on the parent unit.</li> </ul>
Picture but no sound	<ul> <li>Increase the volume on the parent unit.</li> </ul>
Picture is in black and white	<ul> <li>Night function is active. Increase the light level in the baby's room if required.</li> </ul>
Picture on parent unit not displaying correctly	<ul> <li>Switch off parent unit then camera unit. Wait 10 seconds.</li> <li>Switch on the camera unit then parent unit (in that order).</li> </ul>
Battery not charging	<ul> <li>Check the battery is connected to the battery connection in the battery compartment.</li> <li>After a period of time, the battery may need to be replaced due to everyday usage. Please visit www.oricom.com.au to purchase replacement batteries.</li> </ul>
Parent unit beeping	Move the parent unit closer to the baby unit until they are within range.
No picture after 10 seconds	VOX function is activated. Turn off VOX if required.
Picture changes every 10 seconds	Scan function is on. Turn off the scan function.

#### Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.

The Express Warranty Period will be a period of 3 years beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure. Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

- 1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
- 2. Willful misconduct or deliberate misuse by you of the product;
- 3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
- 4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

# How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to: Oricom International Pty Ltd Locked Bag 658 South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

#### Important Information Repair Notice

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.



## **ORICOM CUSTOMER SUPPORT**

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

#### **Oricom Support - Australia**

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

#### (02) 4574 8888

Monday - Friday 8am – 6pm AEST Email: support@oricom.com.au www.oricom.com.au

#### **Oricom Support - New Zealand**

#### 0800 674 266

Monday - Friday 10am - 8pm NZST Email: support@oricom.co.nz



Ref: 24082022