



SC330 Digital Baby Monitor



User Guide

KEEP THIS USER GUIDE FOR FUTURE REFERENCE

Always retain your proof of purchase in case of warranty service and register your product on line at:

AUSTRALIA: www.oricom.com.au NEW ZEALAND: www.oricom.co.nz

The image shows the control panel of an Oricom SC330 Digital Baby Monitor. At the top, the brand name 'oricom' is written in a lowercase, sans-serif font. Below it is a small rectangular display. Underneath the display are three circular buttons: a minus sign on the left, a power symbol in the center, and a plus sign on the right. Below these buttons are two small rectangular buttons labeled 'Mute' and 'Link'. At the bottom of the panel is a cluster of various star and moon icons, and the text 'HD Sound' is printed below that cluster.

oricom

Welcome...

to your SC330 Digital Baby Monitor

Thanks for buying a Oricom SC330 Digital Baby Monitor. You'll soon be able to relax knowing you can listen for your baby's every gurgle, snuffle or cry.

But first things first. To get set up, just follow the steps from page 7. Set-up only takes a few minutes.

Then, you can learn all about your monitor and how to use it from page 11.

Need help?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia 1300 889 785 or 02 4574 8888

www.oricom.com.au

Mon-Fri 8am – 6pm AEST

New Zealand 0800 67 42 66

www.oricom.co.nz

Mon-Fri 10am – 8pm NZST

Important safety information

- It is very important that you read the User Guide carefully as it contains detailed information you will need to get the most from your Oricom baby monitor. If you have any issues setting up or using your Oricom baby monitor please call our Customer Support team.
- Your Oricom baby monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.
- The baby monitor has been designed to provide some added reassurance in the form of sound transmission for those times when you are not in the same room as your baby provided you always stay within hearing range of the baby monitor during use. Your baby monitor is not a medical device, and you should not rely on it for your baby's wellbeing. It is important that you regularly check on your baby personally.
- Make sure the baby unit, parent unit and mains adaptor cables are kept out of reach of your baby and other young children at all times, at least one metre away.
- Never place the baby unit or parent unit inside your baby's cot, bed or playpen.
- Never cover the parent or baby units with clothes, towels or blankets or any other item. Never use or place your parent or baby unit in or near moisture or water (e.g. near bath or pool). Immersing in water could cause electric shock and even death.
- The installation location plays an important role in ensuring proper operation. Therefore, maintain a distance of at least one metre from other electronic equipment, such as microwave ovens or hi-fi devices, otherwise they could cause interference. During continual use the baby unit power adaptors may become warm to the touch. This is normal and should not be a concern.

INSIDE THE BOX

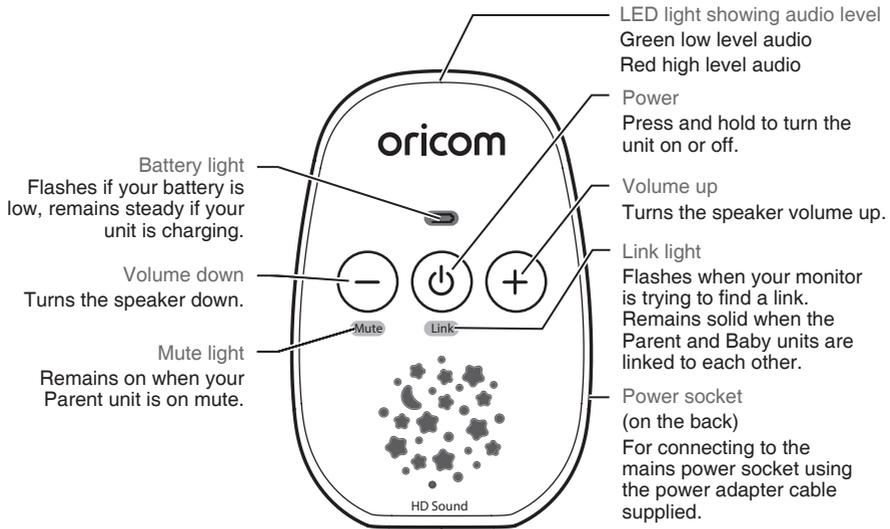
- Baby unit
- Parent unit
- 2 x AA NiMH 1300mAh rechargeable batteries for Parent unit (pre-installed)
- 2 x power adaptors

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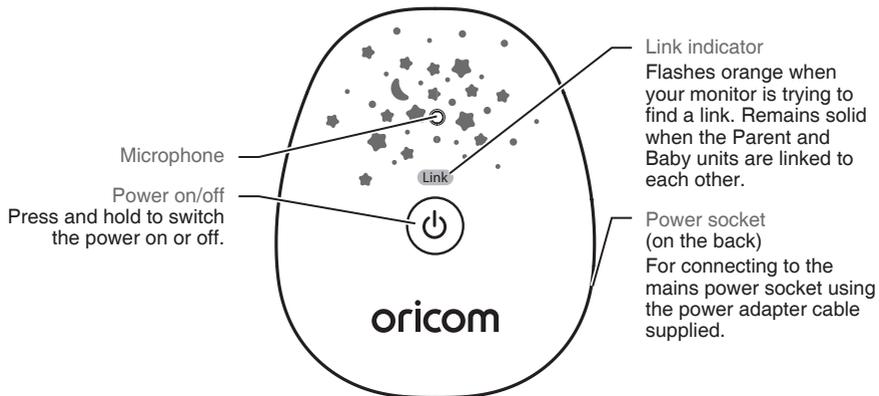
Your SC330 Digital Baby Monitor

Parent unit



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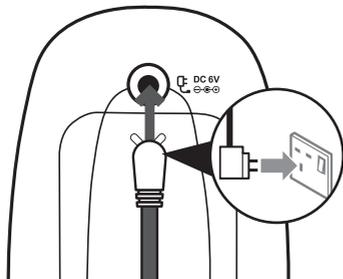
Baby unit



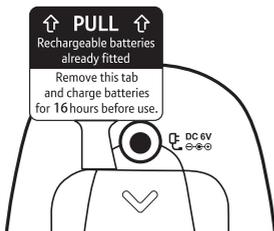
Setting up

Parent unit

1. Plug one of the power cables into the socket on the back of the Parent unit.
2. Plug the other end of the cable into your mains wall socket and switch it on.



3. Activate the batteries by pulling the plastic tab away from the back of the Parent unit.



Warning

Only use the power adaptors supplied. Using incorrect power adaptors may permanently damage your product.

Battery low alert on Parent unit

When the batteries on your Parent unit are running out, an alert will sound and the battery  will flash. When this happens, you'll need to charge the batteries.

Warning

Always use rechargeable batteries in the Parent unit. Only use the type we've recommended – 2 x AA NiMH 1300mAh batteries. Charge the batteries as instructed in this user guide. The Parent unit can still be used when it's charging.

Taking out the batteries

If you ever need to remove the batteries, slide open the battery compartment cover and use the ribbon to pull them out.

Battery performance

Rechargeable batteries in the Parent unit will last up to 16 hours during normal operation this time may be extended when Mute is switched on. Please note that new batteries do not reach full capacity until they have been in normal use for several days.

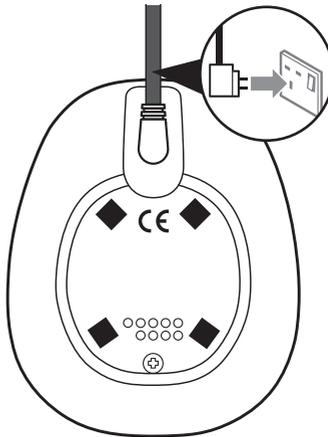
The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the performance time of the Parent unit. Eventually they will need to be replaced. New batteries can be purchased from www.oricom.com.au.

The Parent unit rechargeable batteries will lose charge over a period of time, even if switched off.

4. Leave the batteries to charge for 16 hours to reach maximum charge.

Baby unit

1. Plug the remaining power cable into the socket on the back of the Baby unit.
2. Plug the other end of the cable into your mains wall socket and switch it on.



Switching on and linking the Parent and Baby units

Before switching on, make sure the Parent and Baby unit are at least one metre from each other. Any closer and you might get audio feedback sounds.

1. Press and hold the  button on the Baby unit until the orange Link indicator flashes.
2. Press and hold the  button on the Parent unit until all the LEDs on the unit briefly light up. The orange Link indicator will flash and then will remain steady when the units have linked.
3. When the units are linked, the orange Link indicator lights on the Parent and Baby units will stop flashing. When the lights stay steady, your monitor is ready to use.

Deciding where to put your units

The Baby unit should ideally be within 1 to 2 metres of your baby. Make sure both the Baby unit and mains power cable are connected securely and they're out of baby's reach.

If the Parent and Baby units are too close together, you'll hear a high-pitched noise. That's because the units are designed to be put at a distance from one another, such as in separate rooms.

Positioning your units

The Baby unit should ideally be within 1m-2m of your baby for best performance.

If you place the Parent and Baby units too close together you will hear a high pitched noise, this is normal. The units are designed to be located at a distance from one another, e.g. in separate rooms.

Important

The two units will need to be linked before you can start using them. If the link between the units is broken, the Link indicator lights will flash while they try to look for each other.

After 30 seconds, if the link is still broken, the Link indicator lights will flash red. If the link is broken, check that:

- the mains power is plugged in and switched on at the Baby unit
- both units are switched on
- the batteries are charged in the Parent unit
- the Parent and Baby units are within range of each other (in ideal conditions, that's up to 300 metres outdoors and 50 metres indoors).

Switching on/off

Switching the Baby unit on

1. Press and hold the  button, the orange Link light flashes. When it's finished linking, it'll stop flashing and remain steady.
2. To switch off, press and hold the  button again.

Switching the Parent unit on

1. Press and hold the  button on your Parent unit. The LED lights will flash when the units are linking. When the units have found each other, your Parent unit will go back to its idle screen.
2. To switch off, press and hold the  button again. The screen will go blank and all the lights will switch off.

Changing the loudspeaker volume on your Parent unit

You can change the volume using the  and  buttons. If you've muted the sound, the mute light will come on.

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The unit has five volume levels plus Off (Mute). If you try to set the volume higher or lower than those, you'll hear a beep.

Audio Level Indicator

Monitor will display green LED light when there is low level audio, and change to red on higher level audio.

The brightness of the LED increases as the audio increases.

List of tones

Your SC330 Digital Baby Monitor can produce various tones. They have the following meaning:

Tone	Meaning
Single tone	Confirmation (for example, saving a setting)
Fast double tone	Error (for example, trying to change the volume but already reached maximum)
Fast triple tone	System alert (for example, link lost or battery low)

You can turn off user alert tones by pressing any button on the Parent unit.

Resetting the units

Resetting either units means they'll return to the settings they came with.

1. Make sure the unit you're resetting is switched on.
2. Hold down  for 10 seconds. The unit will switch off and turn back on when the reset has been completed.

You should only reset if you're having problems with your monitor.

If you have any problems setting up or using your baby monitor, see if these common questions can help.

Why is the Parent unit beeping?

Take a look at page 12 for a list of the tones the Parent unit makes. It could be beeping for a few different reasons.

- The link has been lost between your units. Check that the Baby unit Link indicator is illuminated. If not, make sure the power adapter is still connected.
- The batteries are low. See page 7.
If the Parent unit still beeps after this, try switching the Baby unit off at the mains power socket and removing the batteries for around 30 minutes. Make sure the Parent unit is clean by wiping with a damp cloth. If this doesn't work, call the Helpline for advice.

Why isn't the Link light coming on?

- Check that both units are switched on.
- Check the batteries in the Parent unit are installed properly and charged.
- Check that the mains power is plugged in and switched on at the Baby unit.
- Check that the units are within range of each other.

Why aren't the units linking?

- Make sure the units are within range of one another.
- Check if both units are turned on.

Relinking your Baby Monitor

On Baby unit, press and hold the “power” button until “LINK” LED is blinking.

Then on Parent unit press and hold the “power” button until “LINK” LED is blinking.

Linking should be done within 60 seconds and both link LEDs will stay on.

What do I do if the battery is showing as low on the Parent unit?

- Plug the unit into a wall power socket to charge it. It’s best to leave the unit plugged in whenever you can, to make sure the batteries are always charged.
- To fully charge the batteries, the Parent unit should be on charge for about 16 hours if switched off and 24 hours if switched on.
- To speed things up, turn the Parent unit off when charging if it’s not being used.

Why is my Parent unit very quiet?

- You may have set the volume too low. See 11.
- You may have switched Mute on. Take a look at 11.

Why is there a high-pitched noise coming out of one of the units?

- The units might be too close to each other.
- The volume setting might be too high.

Cleaning

To clean, wipe with a damp cloth.

Express Warranty (Australia)

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as “Oricom”.

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

Nothing in this Express Warranty excludes, restricts or modifies any condition, warranty, guarantee, implied term, right or remedy pursuant to the Australian Consumer Law and which may not be so excluded, restricted or modified. For such conditions, terms, guarantees and warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to extent permitted in the relevant legislation.

The Express Warranty Period will be 3 years from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period.

This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Wilful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 1300 889 785 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair. Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

ORICOM CUSTOMER SUPPORT

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

1300 889 785

Monday - Friday 8am – 6pm AEST

Email: support@oricom.com.au

www.oricom.com.au

Oricom Support - New Zealand

0800 674 266

Monday - Friday 11am - 7pm NZST

Email: support@oricom.co.nz

www.oricom.co.nz



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