



Trimline Phone TP4



Keep this user guide for future reference

Always retain your proof of purchase in case of warranty service and register your warranty on line at: www.oricom.com.au

Index

1. General Information	2	5. Cleaning and care	6
2. Location of controls	3	6. Oricom Support	7
3. Installation	4	7. Express Warranty Information	8
3.1. Connecting the telephone	4		
3.2. Wall mounting	4		
4. Operation	5		
4.1. Making a call	5		
4.2. Receiving incoming calls	5		
4.3. Redial function	5		
4.4. Mute	5		
4.5. Pause	5		
4.6. Recall	5		
4.7. Ringer volume control	5		
4.8. Recall time setting	5		

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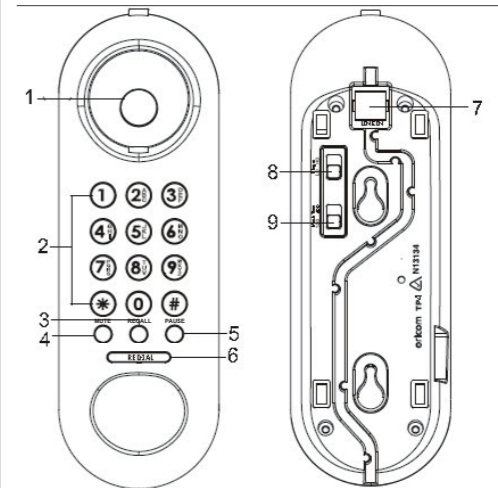
1 General Information

Warnings

- The telephone is designed for indoor use only. Do not install the telephone in areas where there is the risk of an explosion, excessive exposure to smoke, dust, vibrations, chemicals, moisture and heat.
- Do not install in damp locations such as a bathroom or laundry, do not expose the unit to direct sunlight.
- Do not use your telephone during an electrical thunderstorm as it is possible to get an electric shock. Refer to information contained in Telstra White pages directory.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.

english 2

2 Location of controls



- Hook switch
- Keypad
- Recall button
- Mute Button
- Pause Button
- Redial button
- Telephone line socket
- Ringer adjusting switch
- Recall time control switch



The A-Tick symbol indicates that this product complies with all current Australian ACMA standards.

english 3

3 Installation

Pack Contents

- TP4 telephone
- Curly cord
- Long line cord

3.1 Connecting the telephone

- Plug one end of the curly cord into the socket on the handset.
- Plug the other end of the curly cord into the socket at the end of the base.
- Plug the telephone line cord supplied into the socket on the bottom of the base. Thread the line cord through the groove toward the back of the base. So the phone base will lay flat.
- Plug the other end of the telephone line cord into the wall socket.

Note: In Australia some phone wall sockets are the old "non modular" style. If you have this type of wall socket you will need to purchase a modular converter plug* (not supplied). These can be obtained from electronic stores.

3.2 Wall mounting

Method A.

- Use two screws for fixing (not supplied).
- At the desired location drill two holes one above the other, 75mm apart, and leave the screws protruding 5mm from the wall.
- Plug the telephone line cord into the base of the phone; plug the other end into the telephone wall plate socket.
- Now place the telephone base over the screws and gently push forwards and then downwards.
- Slide out the handset guide on the base, rotate it 180° and replace it. The handset will rest on the guide when wall mounted.

english 4

4 Operation

4.1 Making a call

- Lift the handset and wait for the dial tone.
- Use the keypad to enter the desired telephone number.
- To end the call, replace the handset or press the hook switch to make another call

4.2 Receiving incoming calls

- If you receive an incoming call, the phone will ring.
- To take the call, simply lift the handset.

4.3 Redial function

If a number that you have dialled is engaged or you were unable to get through to anybody. The last number dialled will be saved in the telephone automatically. To use the redial facility, proceed as follows:

- Lift the handset.
- Press the REDIAL button. The last saved redial number will now be dialled.

4.4 MUTE

- During a call, press and hold MUTE button. Your caller cannot hear you now.
- Release MUTE button to resume your call.

english 5

4.5 Pause

You can insert a few seconds pause into dialling in order to access custom and telebanking services, long distance, etc. Press **Pause** button at the desired point in number. Press **Pause** button again if an additional 3.6 seconds is needed.

4.6 Recall

Press the **Recall** button followed by the extension number to transfer calls when connected to a PBX.

4.7 Ringer volume control

The ringer can be adjusted using the **Ringer** switch located on the back of the telephone. You can adjust the ringer from a loud (High) to a soft (Low) sound level.

4.8 Recall time setting

The recall time setting switch should be set to 100ms. The switch is located at the bottom of the phone.

english 6

5 Cleaning and care

The surface of the case can be cleaned with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents. Apart from occasional cleaning of the case, no other care is necessary. The rubber feet of the base station are not resistant to all cleaning agents. The telephone feet do not normally leave any marks on the surface. However, on account of the multitude of varnishes and surface finishes used, surface marks caused by the feet of the unit cannot be ruled out. The manufacturer can therefore not be held responsible for possible damage to furniture or the like.

english 6

7 Express Warranty Information

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

Nothing in this Express Warranty excludes, restricts or modifies any condition, warranty, guarantee, implied term, right or remedy pursuant to the Australian Consumer Law and which may not be so excluded, restricted or modified. For such conditions, terms, guarantees and warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to extent permitted in the relevant legislation.

The Express Warranty Period will be 3 years from the date of

purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

english 8

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

- Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
- Willful misconduct or deliberate misuse by you of the product;
- Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
- Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 1300 889 785 or support@oricom.com.au.

A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.

We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

english 9

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair. Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

english 10

Contact details for Oricom Support and Express Warranty Claims in Australia

Oricom International Pty Ltd
Locked Bag 658
South Windsor, NSW 2756 Australia
Email: support@oricom.com.au
Phone: 1300 889 785 or 02 4574 8888 (Monday to Friday 8am to 6pm AEST) Fax: (02) 4574 8898
Web: www.oricom.com.au

Contact details for Oricom Support and Express Warranty Claims in New Zealand

Email: support@oricom.co.nz
Phone: 0800 674 266
(Monday to Friday 10am to 8pm NZST)
Web: www.oricom.co.nz

english 10



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english 11