

1 General Information

Warnings

- The telephone is designed for indoor use only. Do not install the telephone in areas where there is the risk of an explosion, excessive exposure to smoke, dust, vibrations, chemicals, moisture and heat.
- Do not install in damp locations such as a bathroom or laundry, do not expose the unit to direct sunlight.
- Do not use your telephone during an electrical thunderstorm as it is possible to get an electric shock. Refer to information contained in Telstra White pages directory.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.

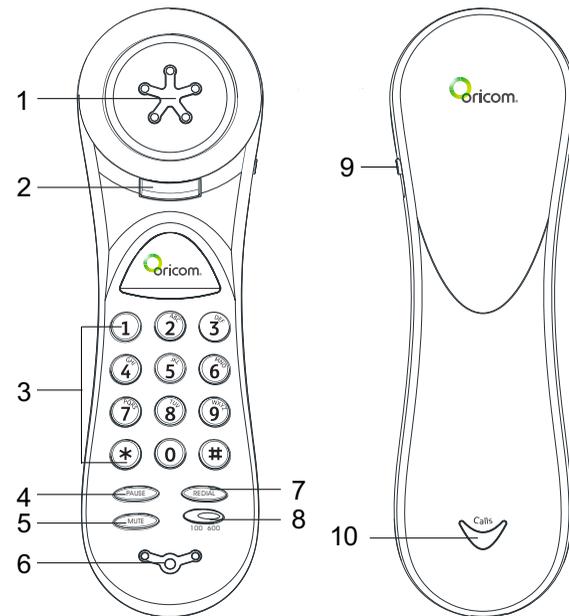
Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services. This device may be subject to ringing or bell tinkle when certain other devices are connected to the same line. If this occurs, the problem should not be referred to the Telecom Faults service.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3(5) devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Location of controls



- | | |
|-----------------|-------------------------------|
| 1. Receiver | 6. Transmitter |
| 2. Hook Switch | 7. Redial Button |
| 3. Keypad | 8. Recall Setting Switch |
| 4. Pause Button | 9. Ringer High/Low/Off Switch |
| 5. Mute Button | 10. Ringer Light |



N13134

The A-Tick symbol indicates that this product complies with all current Australian ACMA standards.

Installation

Connecting the telephone

1. Plug one end of the curly cord into the socket on the handset.
2. Plug the other end of the curly cord into the socket at the end of the base.
3. Plug the telephone cable supplied into the socket on the bottom of the base.
4. Plug the other end of the telephone cable into the wall socket. Thread the curly cord through the groove toward the back of the base.

Note: In Australia some phone wall sockets are the old "non modular" style. If you have this type of wall socket you will need to purchase a modular converter plug" (not supplied). These can be obtained from electronic stores.

Select country version

For Australia select 100 or for use in New Zealand Select 600 by sliding the recessed switch on the front of the handset with a paper clip or tip of a pen.

NOTE: If the switch is not in the correct position, the recall function will not operate correctly

Wall mounting

Method A.

1. Use two screws for fixing (not supplied).
2. At the desired location drill two holes one above the other, 100mm apart, and leave the screws protruding 5mm from the wall.
3. Plug the short telephone line cord (supplied) into the base of the phone; plug the other end into the telephone wall plate socket.
4. Now place the telephone base over the screws and gently push forwards and then downwards.
5. Slide out the handset guide on the base, rotate it 180° and replace it. The handset will rest on the guide when wall mounted.

Method B. If you wish to fit to an existing telephone wall plate with modular connector.

1. Attach the wall mount bracket (supplied) to the base of the phone.
2. Plug the short telephone line cord (supplied) into the base of the phone; plug the other end into the telephone wall plate socket.
3. Position the mounting holes on the base of the phone over the two protruding screws on the wall plate.
4. Gently push the phone flush against the wall plate then slide the phone downwards locking it into place.
5. Slide out the handset guide on the base, rotate it 180° and replace it. The handset will rest on the guide when wall mounted.

Operation

Making a call

1. Lift the handset and wait for the dial tone.
2. Use the keypad to enter the desired telephone number.
3. To end the call, replace the handset or press the hook switch to make another call.

Receiving incoming calls

1. If you receive an incoming call, the phone will ring and the red Calls light will flash.
2. To take the call, simply lift the handset.

Redial function

If a number that you have dialled is engaged or you were unable to get through to anybody. The last number dialled will be saved in the telephone automatically. To use the redial facility, proceed as follows:

1. Lift the handset.
2. Press the **REDIAL** button. The last saved redial number will now be dialled.

MUTE

1. During a call, press and hold **MUTE** button. Your caller cannot hear you now.
2. Release **MUTE** button to resume your call.

Pause

You can insert a 3.6 seconds pause into dialing in order to access custom and telebanking services, long distance, etc. Press **Pause** button at the desired point in number. Press **Pause** button again if an additional 3.6 seconds is needed.

Recall

Press the **Recall** button followed by the extension number to transfer calls when connected to a PBX (100ms TBR only).

Network services

Access to additional network services can be gained by using the Recallbutton, * and # keys. Contact your network operator for more information.

Ringer volume control

The ringer can be adjusted using the **Ringer** switch located on the left-hand side of the telephone. You can adjust the ringer from a loud (High) to a soft (Low) sound level. When you don't want to be disturbed, slide the **RINGER** switch to the Off position.

Hearing aid compatible

This telephone is hearing aid compatible. Select the T mode on your hearing aid to enable this feature.

8.2 Cleaning and care

The surface of the case can be cleaned with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents. Apart from occasional cleaning of the case, no other care is necessary. The rubber feet of the base station are not resistant to all cleaning agents. The telephone feet do not normally leave any marks on the surface. However, on account of the multitude of varnishes and surface finishes used, surface marks caused by the feet of the unit cannot be ruled out. The manufacturer can therefore not be held responsible for possible damage to furniture or the like.

8.3 Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as “Frequently Asked Questions” on our website www.oricom.com.au.

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

Important

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required. Take a few moments to register your product online: www.oricom.com.au

8.4 How to make a claim under Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, contact details follow.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product.

Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair.

Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

8.5 Warranty Information (Australia)

This Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as “Oricom”.

Oricom makes no other warranties or conditions, express or implied, including as to acceptable quality and fitness for a particular purpose, except as stated in this Warranty. Any implied warranties that may be imposed by law are limited in duration to the Warranty Period.

Oricom warrants that the product is free from defects in materials or workmanship during the Warranty Period. This Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

This warranty in no way affects your statutory warranty rights under the Competition and Consumer Act 2010 or any other similar legislation.

The Warranty Period will be 1 year from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving warranty services.

You are entitled to a replacement product or repair of the product according to the terms and conditions of this document if your product is found to be faulty within the Warranty Period. This Warranty extends to the original purchaser only and is not transferable. Rechargeable battery cells and rechargeable battery packs (if supplied) with this product are covered under this warranty for a period of 90 days. Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

Oricom does not warrant that the operation of the product will be uninterrupted or error free.

Oricom is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the product. These terms and conditions together with any specific terms and conditions contained in the user guide to the product purchased constitute the complete and exclusive agreement between you and Oricom regarding the product.

No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be in breach of a warranty expressly set out in this User Guide or under the Competition and Consumer Act 2010 and excludes any liability for

damages or any other remedy arising under any other legislation or the common law if the damage occurs as a result of:

1. failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. negligence on your part or misuse by you of the product;
3. an uncontrollable external cause which results in the product not functioning including but not limited to power failure, lightning or over voltage; and
4. modification to the product or services carried out on the product by anyone other than Oricom or Oricom’s authorised service provider.

Oricom will not be liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental or consequential damages. Oricom is not liable for any claim made by a third party or made by you on behalf of a third party. This limitation of liability applies whether damages are sought, or a claim made, under this Warranty or as a tort claim (including negligence and strict product liability), a contract claim or any other claim. However, this limitation of liability will not apply to claims for personal injury. Nothing in this Warranty excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the Competition and Consumer Act 2010 applies to this Warranty and which may not be so excluded, restricted or modified. For warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to those specified in the relevant legislation.

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact details for Oricom support and warranty claims in Australia

Oricom International Pty Ltd

Locked Bag 658

South Windsor, NSW 2756

Australia

Email: support@oricom.com.au

Phone: 1300 889 785

(Monday to Friday 8am to 6pm AEST)

Web: www.oricom.com.au

Fax: (02) 4574 8898

Contact details for Oricom support and warranty claims in New Zealand

Email: support@oricom.co.nz

Phone: 0800 674 266

(Monday to Friday 10am to 8pm NZST)

Web: www.oricom.co.nz



Slimline Phone TP5



Keep this user guide for future reference

Always retain your proof of purchase in case of warranty service and register your warranty on line at: www.oricom.com.au