Contact details for Oricom support and warranty claims in Australia

Oricom International Pty Ltd
Locked Bag 658
South Windsor, NSW 2756
Australia

Email: support@oricom.com.au
Phone: 1300 889 785 or (02) 4574 8888
(Monday to Friday 8am to 6pm AEST)
Web: www.oricom.com.au
Fax: (02) 4574 8898

Contact details for Oricom support and warranty claims in New Zealand

Email: support@oricom.co.nz
Phone: 0800 674 266
(Monday to Friday 10am to 8pm NZST)
Web: www.oricom.co.nz

oricom.

oricom®

Professional Series

ADVANCED
DECT 1.8 GHz
TECHNOLOGY

User Guide

PRO910 DECT Digital Cordless Telephone with Answering System

Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service and register your product online at: AUSTRALIA: www.oricom.com.au

Oricom Customer Support - 1300 889 785 or (02) 4574 8888

Table of contents

Need Help?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia   1300 889 785 or (02) 4574 8888
                www.oricom.com.au
                Mon-Fri 8am – 6pm AEST

New Zealand   0800 67 42 66
                www.oricom.co.nz
                Mon-Fri 10am – 8pm NZST

Important:

- Persons with pacemakers should seek advice from their doctor before using this product.
- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- We advise that this phone should not be used near intensive care medical equipment.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise. The telephone is compatible with most popular hearing aids on the market. However, due to the wide range of hearing aids available, there is no guarantee that the telephone will function "problem free" with every model.
- Your phone can interfere with electrical equipment such as answering machines, TV and radios, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- Do not use your telephone during an electrical storm thunderstorm as it is possible to get an electric shock. Refer to information contained in White pages directory.

- This phone is designed for connection to a PSTN telephone line or an analogue extension port of a PBX system. If you connect this device to a digital extension of a PBX, damage may result to the PBX.
- You phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

Telecom NZ

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services." "This equipment may not provide for the effective hand-over of a call to or from a telephone connected to the same line."

"NZ Caller Display - Dialling back from the Caller's List. If a charge for local calls is unacceptable, the "Dial Button" should NOT be used for local calls. Only the 7-digits of the local number should be dialled from your telephone. DO NOT dial the area code digit or the "0" prefix."

CAUTION

Use only the mains adaptors supplied with this product. Incorrect adaptor polarity or voltage can seriously damage the unit.
Adaptor for base unit:
Input: 100~240VAC 50/60Hz 250mA
Output: 12VDC 670mA
This telephone is capable of producing very high volume levels when the "Boost" is switched on and the volume control is set to maximum. Extreme caution should be taken if the handset is to be shared between users with normal hearing and those with hearing impairments.

Cordless handset menu

Phone book	Profile	Handset	Base Settings	Time	Tools
Edit Entry	profile 1	Ring Tone	Ring Tone	Set Alarm	Appointment
		External/Internal			
New Entry	profile2	Ring Vol	Ringer Volume	Date and Time	Stop Watch
Show Details		Equalizer	Recall	Set Time	Voice Prompt
		1, 2, 3		Format	on
					off
Delete Entry		Boost	System PIN		simple
		on/off			
Delete All		Handset Name			
Copy Entry		Keypad Beep			
		On/off			
Copy Append		Contrast			
Copy All		Auto talk			
		On/off			
		Backlight time			
		10s 20s 30s 40s			
		Confirm beep			
		On/off			
		Select Base			
		Auto			
		Manual			
		Registration			
		Register			
		De register			
		NZ Caller ID			
		On/off			

6

Corded base menu settings

Answer machine	Phonebook	Profile	Ringer Tone	Key tone	Display	Settings	Time	Remove HS	Reset
Answer mode	**Add new**	**profile1**	**EXT melody**	**on/Off**	**language**	**Boost Menu**	**Date Time**	**PIN**	**PIN**
Answer&record					English	On/off			
Answer only	**Edit**	**profile2**	**INT melody**				**Format**		
Answer off					**contrast**	**read number**	24 hour		
	Delete	**profile3**	**volume**			On/off	12 hour		
Answer delay									
Set ring delay	**Delete all**		**Rec ringer**			**change case**			
			Record new						
Del All msg	**Copy entry**		Rename			**recall**			
			Delete			Short/long			
Remote PIN	**Copy Append**		Delete all						
Old pin						**system PIN**			
	copy all					Old PIN			
						NZ Caller ID			
						On/off			

Getting started

> **IMPORTANT:**
> Please make sure you've read the safety information on page 4 before you set up your phone system.

Check box contents

If you have purchased a PRO910-1 pack you should have:

- 1 corded phone (base)
- 1 cordless handset
- 1 battery cover
- 1 belt clip

- 1 power adaptor
- 1 charger base with power adaptor
- 1 telephone line cord
- 3 rechargeable AAA 1.2V 750mAh NiMH batteries

Set up your phone system in four simple steps

1. Connect your corded phone

    a. Plug the power adaptor into the socket marked ▭⌁ on the back of your corded phone and the other end into the mains power wall socket and switch the power on.

    b. Plug the telephone cable into the socket marked ☎ on the back of your corded phone and plug the other end into the phone wall socket.

Jack for headset
(headset not included)

Socket for Vibrate Pad
(VIB100) available as an
accessory
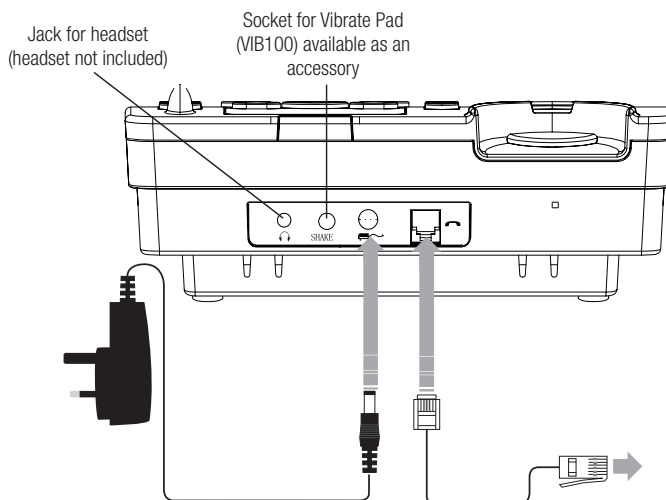
IMPORTANT:

Use only the power adaptors, telephone line cord and batteries supplied with your PRO910 otherwise your phone may not work. You should ensure access to the power adaptor plug is not obstructed by furniture or such.

9

2. Connect your charger base

Plug the other power adaptor that's already attached to your charger base into your mains power wall socket and switch the power on.
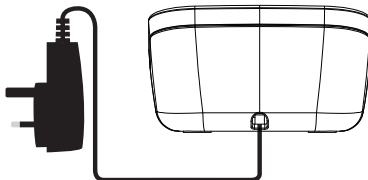
3. Install your batteries

a. Insert your rechargeable batteries into your handset. Make sure they're the right way round so '+' lines up with '+'.

b. Replace your handset's battery compartment cover.
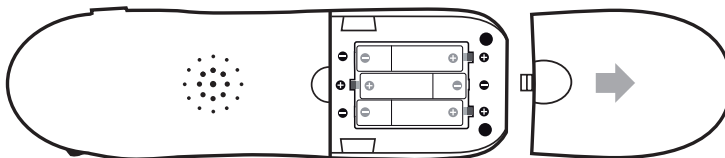
4. Connect the telephone cable

When the batteries are fully charged, plug the end of the telephone cable into your telephone wall socket.

IMPORTANT:

Only use the rechargeable 750mAh NiMH batteries supplied. Over time if you need to replace the batteries make sure they are of the same type as those supplied. **Never use Alkaline batteries**.

In Australia some phone wall sockets are the old "non modular" style. If you have this type of wall socket you will need to purchase a modular converter convertor plug (not supplied). These can be obtained from most electronic stores.

Attach the belt clip

There is a belt clip included in the box that you can attach to the back of your handset if required. Simply turn the handset over and slot the belt clip securely into the two recesses located on either side of the handset.

Your PRO910 is now ready for use!

Phone location

Make sure your phone:

- Is on a dry, flat and stable surface
- Isn't a trip hazard with its power cable
- Is at least one metre from other electrical appliances
- Isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

Please take care that the power supply isn't obstructed by furniture.

PRIVATE EXCHANGES:

If your phone is going to use a private exchange (for example, if you have to dial '0' to get an outside line, please follow the steps on page 76).

Handset Key
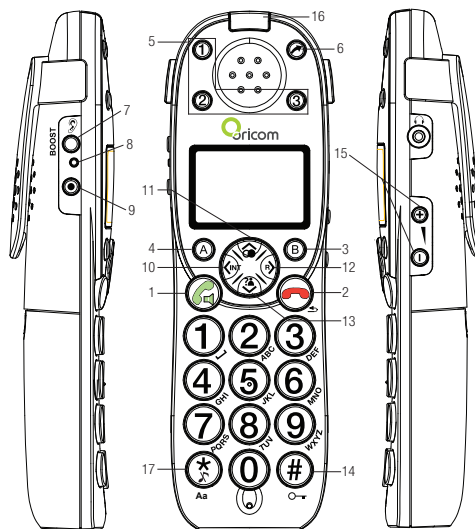
1	Talk On (Hands free)
2	Talk Off (Escape in menu)
3	B button (Phone book in standby mode)
4	A Button (Menu in standby)
5	Direct Memory M1, M2 and M3
6	Call Transfer and Voice Menu Switch
7	Boost On / Off
8	Boost On LED
9	Profile

10	Navigation Left (INT)
11	Navigation Up (Redial)
12	Navigation Right (Recall)
13	Navigation Down (Calls)
14	Keypad Lock
15	Volume Up/Volume Down
16	Ringer LED
17	Ringer On / Off (Upper / Lower case letter)

Base Station Key
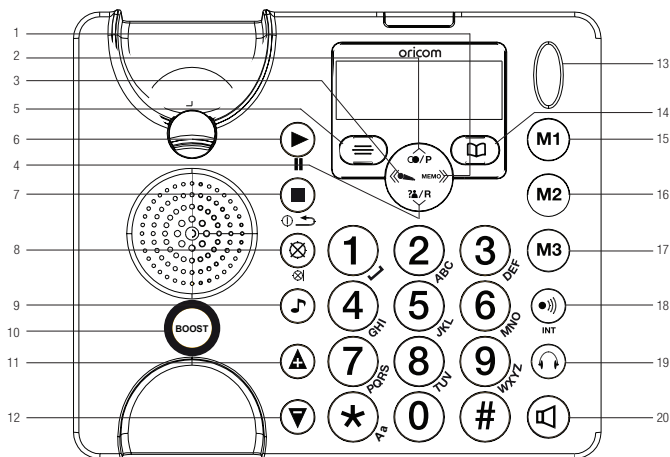
1	Fast Forward / Memo	11	Volume Up
2	Up / Redial / Pause	12	Volume Down
3	Rewind / OGM	13	Antenna
4	Down / CID / Recall	14	Phone book / Dial
5	OK / Menu	15	Memory 1
6	Play / Pause	16	Memory 2
7	Stop / Esc / Ans on off	17	Memory 3
8	Mute / Delete	18	Page / Internal
9	Tone	19	Headset
10	Boost	20	Speaker

Corded phone display icons explained

The following icons appear in your corded phone display to indicate:

♪   Ringer off

◁   Handsfree mode

📞   Call in progress

🔊   Boost receiver volume is on (Icon will flash)

⊗   Mute microphone

👥   You have new calls

((📱))   Internal call in progress

14

Handset display icons explained

The following icons appear in your cordless handset display to indicate:

♦	Menu	◀€	Handsfree mode
✓	Confirm / OK	☎	Call in progress
⤺	Back	♪	Boost receiver volume is on (Icon will flash)
▥	Phone book mode	⊘	Mute handset microphone
◀	There is more information to view on the left	☎	You have new calls
▶	There is more information to view on the right	Y	When steady, the handset is in range of the base. When flashing, the handset is out of range of the base
▬▶	Battery status	((▯))	Internal call in progress
♪	Ringer off	▣	Answering machine is on
🔔	An alarm is activated	▣	Answering machine is off
🔒	Keylock is on	✉	Indicates you have a message bank message

15

Phone menu guide

Use this section to find your way around the menu display on your phones.

How to use your phone menu display

When you've set up your phones and everything's connected, use your menu display to do things with your phone – from changing the ringer sound to setting up user profiles and saving phone numbers.

Basic guide

Open main menu: press (≡) (for corded phone) or (A) (for cordless handset).

Browse sub menu: open your main menu and then press 👆 or 🔧.

Select sub menu item: scroll using 👆 or 🔧 until the item you're looking for is shown in the middle line of the display and then press (≡) **(for corded phone)** or (B) **(for cordless handset)**.

Browse a function: open your sub menu and then press 👆 or 🔧.

Select a function: scroll using 👆 or 🔧 until the function you're looking for is shown in the middle line of the display and then press (≡) **(for corded phone)** or (B) **(for cordless handset)**.

Enter digits or letters: use your keypad.

Confirm or save an entry or action: press (≡) **(for corded phone)** or (B) **(for cordless hand-set)**.

Cancel and return to standby or previous menu: press 🔲 **(for corded phone)** or 📵 **(for cordless handset)**.

> **NOTE:**
> If you don't do anything, your phone will automatically go on standby after 30 seconds.

16

Making and receiving calls

Make a call using your corded phone

As you enter each number to be dialled it will be announced to you. For this feature to work you must have the Read number feature set to On, see page 31.

1. Enter the number you wish to call using your corded phone's keypad.

2. If you make a mistake, press ⊗ to delete the last digit.

3. Dial the number by picking up the handset or pressing ◁.

4. End your call by putting the handset back in its cradle.

Make a call using your cordless handset

1. Enter the number you wish to call using your handset's keypad.

2. If you make a mistake, press Ⓐ to delete it.

3. Dial the number by pressing ℅.

4. End your call by pressing ⌢.

End a call

Simply put the handset in its base cradle if you're using your corded phone or press ⌢ on the cordless handset.

Take a call

Corded phone: Simply lift the handset or press ⬚.

Cordless handset: Simply lift the handset off the charger base (if "**Auto Talk**" is set to ON, see page 49) and speak into the phone or, if the handset is off the charger base (or "**Auto Talk**" is set to OFF, see page 49), press ⬚ and then speak into the phone.

Redial a number using your corded phone

Your corded phone stores the last five numbers you've dialled (max. 24 digits each).

1. Open the redial list by pressing ⬚.
2. Scroll through the redial list using the ⬚ or ⬚ buttons until the number you wish to redial is highlighted. To dial the number simply lift the handset or press ⬚ to dial in handsfree mode.

> **NOTE:**
>
> Each phone number will be announced as you scroll through the redial list provided the Read Number feature is enabled. See page 30, "Read number" for details.

Redial a number using your cordless handset

Your handset stores the last ten numbers you've dialled (max. 24 digits each).

1. Open the redial list by pressing ⬚.
2. Scroll through the redial list using ⬚ or ⬚ until the number you wish to redial is displayed and then press ⬚ to dial the number.

Call back a previous caller (only if you have subscribed to Caller ID from your service provider)

Your phone stores the last 30 incoming calls.

1. Open the incoming calls list by pressing ?▲/R (for corded phone) or 📞 (for cordless handset).

2. Scroll to find the number you want to call back using 👆 or 📞 then lift your **corded handset** or press 📞 on the **cordless handset**.

> **NOTE:**
> Each phone number will be announced (corded phone only) as you scroll through the incoming calls list provided the Read Number feature is enabled. See page 31, "Read number" for details.

Dial a number in your phone book

To store a phone number in your phone book, see page 34 **(for corded phone)** or page 56 **(for cordless handset)**.

1. Open your phone book by pressing 📖 **(for corded phone)** or Ⓑ **(for cordless handset)**.

2. Scroll to find your number using 👆 or 📞 then lift your **corded handset** or press 📞 on the **cordless handset**.

   or

   enter the first letter of the desired entry using the keypad (e. g. "m" for "Miller". If there are more than one entry beginning with "m" scroll to find your number using 👆 or 📞 then lift your **corded handset** or press 📞 on the **cordless handset**.

19

Dial a number using the quick dial buttons

To store phone numbers under your quick dial memory buttons, see page 37 **(for corded phone)** or page 59 **(for cordless handset)**.

1. Choose your quick dial number by pressing (M1), (M2) or (M3) on the **corded phone** or (1), (2) or (3) on the **cordless handset**.

2. Lift your **corded phone** handset or press (📞) on the **cordless handset** to dial the number.

> **NOTE:**
> The quick dial number you've selected will be announced (corded phone only) when you press the quick dial button provided the Read Number feature is enabled. See page 38, "Read number" for details.

Adjust the handset earpiece volume

You can increase or decrease the volume to suit you. To adjust the volume while you're making a call, press the buttons (▲) and (▼) on the corded phone or (+) and (−) on the right side of the Cordless handset.

Boost the handset earpiece volume

To boost the handset earpiece volume while you're making a call, press the BOOST key on the **corded phone** or the BOOST key on the top left side of the cordless **handset**. An image of an ear will flash in the display to show that boost is on.

Setting the Tone/ Equalizer

To set the tone (equalizer) during a call, press ⊙ on the corded phone and set the sound by pressing the keys ⟪•⟤ or MEMO⟫.

On the cordless handset press 🔘 or 📞 during a call.

Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset to your ear or to let other people in the room listen to the conversation.

Use handsfree calling on the corded phone

1. To switch handsfree mode on and off, simply press 🔲.
2. To adjust handsfree volume, press Ⓐ or ▽ (there are 5 levels).

Use handsfree calling on your cordless handset

1. Switch on handsfree mode by pressing the 🔘 key twice.
2. Exit handsfree mode by pressing 🔘.
3. To adjust the handsfree volume, press the buttons ⊕ and ⊖ on the right of the handset.

> **NOTE:**
> You can't boost volume when using handsfree calling.

21

See call length

During a call the display shows the duration of the call.

Use a headset (not included)

Simply plug your headset into the headset socket marked 🎧 on the rear of the corded phone. This socket, as well as the one on the cordless handset can also be used with an Induction Ear Hook Oricom Part No. CLIHOOK5 (not supplied).

Mute

During a call you can mute the microphone so your caller cannot hear you.

To switch off the microphone, simply press ⊗ **(for corded phone)** or Ⓐ **(for handset)**.

To switch it on again, simply press ⊗ **(for corded phone)** or Ⓐ **(for cordless handset)** again.

Switch the handset ringer on and off

To switch the ringer on and off, simply press and hold ⊛ for a couple of seconds.

Lock and unlock the handset keypad

You can still answer calls as usual when your keypad is locked.

To lock the keypad, press and hold (#) for 3 seconds. The 🔒 icon will be displayed. To unlock, press and hold (#) again for 3 seconds.

Make an internal call from cordless handset to corded base

Press INT then 0 for the corded base , the receiver then picks up the corded handset and you are connected, to end the call return the corded handset to the base , press the end talk button on the cordless handset.

Your corded phone base has an internal call number 0, and your cordless handset 1. You can make internal calls between the two devices. These calls are free of charge.

> **NOTE:**
>
> If you have additional Cordless handsets you need to enter the number of that handset number ②, ③.

1. Press ❬INT on the cordless handset or (•») on the corded phone. The display will show **Internal -** (on the handset) or **Handset?** (on the corded phone).

   Enter the internal call number of the device you want to call, e.g. **1** (to call handset) or **0** (to call the corded phone).

2. To accept the call lift the handset on the corded phone or press (⌣) on the cordless handset.

3. End your call by replacing the handset on the base cradle or press (⌢) on the cordless handset.

Transfer an external call internally

1. During your external call, press ❬INT or (↗) on the cordless handset.

2. Then enter the internal call number of the device you want to transfer the call to e.g. **0** (to transfer the call to corded phone). If you are using the corded phone, press (•») for approx. 3 seconds, until you hear a short beep.

3. To accept the call on the receiving handset, press (◉) or lift the handset on the corded phone.

4. You can now speak to the person answering and tell them you are going to transfer a call. The call will be transferred when you press (◯) on the cordless handset or replace the handset on the corded phone.

> **NOTE:**
>
> If no one picks up the call you're trying to transfer, you can take the call back on your phone by pressing (◉) or (A).

Make a conference call from the corded phone

It's easy to hold a conference call between one external and two internal callers.

1. During your external call, press and hold (◉) until a short beep is heard, then enter the internal call number of the handset you want to transfer the call to e.g. **1** (to call cordless Handset 1).

2. To accept the call on the receiveing handset, press (◉).

3. Once the call has been received on the other handset that you've dialled, activate your conference call by pressing and holding (◉) for 2 seconds.

4. You can put the external call on hold by pressing (◉).

5. The conference call will end when you put the handset back in its cradle.

Make a conference call from the cordless handset

1. During your external call, press ⟨**INT** or ⟨⟩. Then enter the internal call number of the handset you want to transfer the call to e.g. **0** (to call the corded phone).
2. To accept the call on the receiving device, lift the handset on the corded phone.
3. Once the call has been received on the other handset that you've dialled, activate your conference call by pressing Ⓑ briefly.
4. The conference call will end when you press ⟨⟩.

Find handset

You can locate a missing handset or alert a handset user that they are wanted by causing the handset to beep from the corded phone.

1. Press ⟨•⟩⟩ on the corded phone. The handset(s) will beep.
2. Press any button on the handset to stop the handset(s) beeping.

Power failure – What to do

If your mains power fails, you can still use your corded phone to make and receive calls – though the incoming call light will not work, your caller's details will not be stored, and the display will only show when you lift the handset.

You can still:

- View and dial numbers using your phonebook or the (M1), (M2) and (M3) keys
- Dial out using **Recall** (Flash) and pause
- Adjust the earpiece volume
- Mute the microphone

Using your menu – corded phone

> For information on your phonebook, please go to page 34.
> For information on your answering machine, please go to page 67.

Priority/Default Setting

If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.

The user profile feature can be used by others in the household whose preferences for volume, boost and equalizer will also be memorised and applied as indicated below.

User Profiles

You can store 2 different user profiles, each with different settings for the "Volume", "Boost" and "Equalizer" feature by naming it (Max 10 letters).

Entering a User Profile

1.1 Open your menu by pressing (≡), then scroll using ⌃/P or ?▲/R until profile is located in the centre of the screen then press (≡).

1.2 Scroll using ⌃/P or ?▲/R until the profile number required is located in the middle of the screen then press (≡).

1.3 Scroll using ⌃/P or ?▲/R until name is located in the middle of the screen then press (≡).

1.4 Enter a name (up to ten letters) and press (≡).

26

2.1 Open your menu by pressing (≡), then scroll using ⌄⌃/P or ?▲/R until Volume is located in the centre of the display then press (≡).

2.2 Scroll using ⌄⌃/P or ?▲/R until the Volume number required is located in the middle of the display then press (≡).

2.3 Scroll using ⌄⌃/P or ?▲/R until name is located in the middle of the display then press (≡).

2.4 Press (≡), saved is displayed

3.1 Open your menu by pressing (≡), then scroll using ⌄⌃/P or ?▲/R until Boost is located in the centre of the display then press (≡).

3.2 Scroll using ⌄⌃/P or ?▲/R until the Boost number required is located in the middle of the display then press (≡).

3.3 Scroll using ⌄⌃/P or ?▲/R until name is located in the middle of the display then press (≡).

3.4 Press (≡), saved is displayed

4.1 Open your menu by pressing (≡), then scroll using ⌄⌃/P or ?▲/R until equalizer is located in the centre of the display then press (≡).

4.2 Scroll using ⌄⌃/P or ?▲/R until the equalizer number required is located in the middle of the display then press (≡).

4.3 Scroll using ⌄⌃/P or ?▲/R until name is located in the middle of the display then press (≡).

4.4 Press (≡), saved is displayed

Copy a profile

You can copy two of the three profiles from the corded base to a cordless handset.

1. Open your menu by pressing ⊜, then scroll using ⌃/P or ?⌄/R until Profile is located in the middle of the display and press ⊜.
2. Scroll using ⌃/P or ?⌄/R until the required profile is located in the middle of the display and press ⊜.
3. Scroll using ⌃/P or ?⌄/R until Copy is located in the middle of the display and press ⊜.
4. Press the left or right arrow ⌃/P or ?⌄/R until Copy is located in the middle of the Display then press ⊜.
5. On the handset you're copying the profile to: to confirm, press Ⓑ.

   Or to cancel, press Ⓐ.

Choosing which profile to use

Profiles cannot be activated while in speaker mode (handsfree).

Incoming calls press (M1), (M2), (M3) before you answer the call the selected profile name will apear on the screen.

Outgoing calls press and hold the (M1), (M2), (M3) until the required profile is highlighted on the display, lift handset and dial the required number option 2 lift the handset dial the required number and then press and hold the required profile.

> **NOTE:**
> Once you've selected a profile to use when making a call, you have about one minute to dial the call under that profile before the system will return to its default settings.

Ringer melody

You have a choice of 10 ringer melodies (+ max. 5 personal ringer melodies) for external calls and 9 ringer melodies for internal calls.

1. Open your menu by pressing ≡, then scroll using ↗/P or ?▲/R until ringer tone is located in the middle of the display and press ≡.
2. Choose whether you want to use this melody for external or internal calls by scrolling ↗/P or ?▲/R until either **EXT melody** or **INT Melody** is located in the middle of the display and press ≡.
3. You'll see the current settings.
4. Scroll using ↗/P or ?▲/R until the ringer tone you want to use and press ≡.

Record a personal ringer melody

You can record personal ringer melodies. They will appear in the list of melodies for external calls. You can record up to 5 personal ringer melodies.

1. Open your menu by pressing ≡, then scroll using ↗/P or ?▲/R Until Ringer Tone is located in the middle of the display and press ≡.
2. Scroll using ↗/P or ?▲/R Until Rec. Ringer is located in the middle of the display and press ≡.
3. Scroll using ↗/P or ?▲/R Until Record New is located in the middle of the display and press ≡.
4. Record your personal ringer tone after the beep.
5. Stop recording by pressing ≡.
6. Enter a name for the personal ringer tone and press ≡.

In the menu "Rec. Ringer" you can rename your personal ring tones and delete them one by one or all.

29

Ringer volume

You have a choice of five volume levels plus **Off**.

1. Open your menu by pressing $\equiv$, then scroll using $\underset{\text{/P}}{\diamondsuit}$ or $\overset{?\blacktriangle/R}{\smile}$ until Ringer Tone is located in the middle of the display and press $\equiv$.

2. Scroll using $\underset{\text{/P}}{\diamondsuit}$ or $\overset{?\blacktriangle/R}{\smile}$ until volume is located in the middle of the Display and press $\equiv$.

3. You'll see the current volume level (e.g. **Ring Vol 5**).

4. Change the ringer volume using $\underset{\text{/P}}{\diamondsuit}$ or $\overset{?\blacktriangle/R}{\smile}$ and press $\equiv$.

Boost Function Memory

When this feature is set to ON the state of the boost function will be remembered and can be set to ON or OFF for all calls. When set to OFF the Boost function will be turned OFF after each call is completed.

The display shows 🕭.

During a call the 🕭 flashes in the display.

By pressing the BOOST you can switch off the boost function for the current call. It will be switched on again for the next call.

If the boost function is switched off, you can activate it by pressing BOOST. It will be switched off again for the next call.

1. Open your menu by pressing $\equiv$, then scroll using $\underset{\text{/P}}{\diamondsuit}$ or $\overset{?\blacktriangle/R}{\smile}$ until Settings is located in the middle of the display and press $\equiv$.

2. Scroll using $\underset{\text{/P}}{\diamondsuit}$ or $\overset{?\blacktriangle/R}{\smile}$ until Boost On is located in the middle of the display and press $\equiv$.

3. You'll see the current boost memory setting (e.g. **Off**).

4. Change the boost memory setting using $\underset{\text{/P}}{\diamondsuit}$ or $\overset{?\blacktriangle/R}{\smile}$ and press $\equiv$.

Switch key tone on or off

1. Open your menu by pressing ⊜, then scroll using ⌃/P or ?⌄/R until key tone is located in the middle of the display and press ⊜.

2. You'll see the current key tone setting (i.e. **On** or **Off**).

3. Change the key tone on ⌃/P or ?⌄/R off using or and press ⊜.

Display contrast

You have a choice of five screen contrast levels.

1. Open your menu by pressing ⊜, then scroll using ⌃/P or ?⌄/R until display is located in the middle of the display and press ⊜.

2. Scroll using ⌃/P or ?⌄/R contrast will be displayed and press ⊜.

3. You'll see the current contrast setting (e.g. **3**).

4. Change the contrast setting using ⌃/P or ?⌄/R and press ⊜.

Read number

When this feature is set to **On:** as you enter each number or press a quick dial button to make a call, or when you scroll through your phone book entries, your redial list or calls list the telephone numbers will be announced to you.

1. Open your menu by pressing ⊜, then scroll using ⌃/P or ?⌄/R until Settings is located in the middle of the display and press ⊜.

2. Scroll using ⌃/P or ?⌄/R until Read Number is located in the middle of the display and press ⊜.

3. You'll see the current read number setting (e.g. **On**).

4. Change the read number setting using ⌃/P or ?⌄/R and press ⊜.

31

Change system PIN code

1. Open your menu by pressing (≡), then scroll using $\overset{\frown}{\odot}_{P}$ or $\overset{?♪/R}{\vee}$ until settings is located in the middle of the screen and press (≡).
2. Scroll using $\overset{\frown}{\odot}_{P}$ or $\overset{?♪/R}{\vee}$ until System PIN is located in the middle of the display and press (≡).
3. Enter your old PIN and press (≡).
4. Enter your new PIN and press (≡).
5. Enter your new PIN once again and press (≡).

> **NOTE:**
> Please keep a copy of your PIN number if you change the default PIN number .

Date/time

1. Open your menu by pressing (≡), then scroll using $\overset{\frown}{\odot}_{P}$ or $\overset{?♪/R}{\vee}$ until Time is located in the middle of the display and press (≡).
2. Date and Time will display on the screen and press (≡).
3. Enter the day, month and year and press (≡).
4. Enter the hours and press (≡).

Change clock hours to 12 or 24 hour format

1. Open your menu by pressing $\equiv$, then scroll using $\overset{\curvearrowright}{\textbf{co/p}}$ or $\overset{?\textbf{4/R}}{\curvearrowleft}$ until time is located in the middle of the display and press $\equiv$.

2. Scroll using $\overset{\curvearrowright}{\textbf{co/p}}$ or $\overset{?\textbf{4/R}}{\curvearrowleft}$ until Format is located in the middle of the display and press $\equiv$.

3. You'll see the current time format setting (e.g. **24 hour**).

4. Change the time format using $\overset{\curvearrowright}{\textbf{co/p}}$ or $\overset{?\textbf{4/R}}{\curvearrowleft}$ and press $\equiv$.

Reset to default settings (corded base only)

> **NOTE:**
>
> Your phone book, calls and redial lists and any answering machine messages will be deleted if you reset your corded phone to its default settings.

1. Open your menu by pressing $\equiv$, then scroll using $\overset{\curvearrowright}{\textbf{co/p}}$ or $\overset{?\textbf{4/R}}{\curvearrowleft}$ until reset is located in the middle of the display and press $\equiv$.

2. Enter the System PIN and press $\equiv$. The corded phone will be reset.

Using your phone book – corded phone

You can store, alphabetically, up to 50 names and their phone numbers in your phone book. To quickly find a phone book entry, simply enter the first letter of the name you've stored.

> **NOTE:**
> Each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.
> Important: please remember to also enter the area code for each phone number you enter in your phone book.

How to use the keypad when using your phone book

You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it wll show you all the numbers and letters it represents.

Here are some keys you may find useful when entering names and phone numbers in your phone book:

- press (1) for a space
- press and release (1) or (0) to change the special characters
- press $(\otimes)$ to delete a number or letter you've entered
- press $(\star)$ to toggle between lower case letters and upper case letters.

Enter a name and number in your phone book

1. Press (📖) to open the phone book.

   If the phone book is empty, the display shows **Empty**. enter spacepress (≡) to enter a phone book contact

   If there are entries, the first entry will be shown. to enter another entry press (≡) again Press (≡), add new will display press (≡).

2. Enter the name you want to store and press (≡).

3. Enter the phone number you want to store and press (≡).

4. Scroll using ⌢/P or ?▲/R to choose a ringer melody for this name and number and press (≡).

Edit a phone book entry

1. Press (📖) to open the phone book.

2. Scroll using ⌢/P or ?▲/R to find the entry you want to edit and press (≡).

3. Scroll using ⌢/P or ?▲/R until edit is located in the middle of the display and press (≡).

4. Press (⊗) to delete characters and use the keypad to enter new ones, then press (≡).

5. Press (⊗) to delete digits and use the keypad to enter new ones, then press (≡).

6. Scroll using ⌢/P or ?▲/R to choose a ringer melody for this entry and press (≡).

Delete a phone book entry or all entries

1. Press (□) to open the phone book.
2. Scroll using ⌃/ₚ or ?▲/ᴿ to find the entry you want to delete and press (≡).
3. Scroll using ⌃/ₚ or ?▲/ᴿ until delete or delete all is located in the middle of the display and press (≡).
4. Press (≡) to confirm or (◉), to cancel.

Copy phone book entries to another phone

> **NOTE:**
>
> You can only copy the phone book to another phone if that phone is registered on your phone system. See page 74.

It's easy to copy:

- a single entry (Copy entry)
- entries not already on the handset you're copying to (Copy append)
- all entries (Copy all)

> **IMPORTANT:**
> When you copy all entries to a handset, all existing entries will be deleted. To prevent this from happening you can use the "Copy append mode".

1. Press ⌨ to open the phone book.
2. Scroll using ⌒/P or ?▲/R to find the entry you want to copy and press ⊜.
3. Scroll using ⌒/P or ?▲/R to either **Copy entry**, **Copy append** or **Copy all** and press ⊜.
4. Select the handset you want to copy to by pressing 《•► or MEMO》 and press ⊜.
5. Pick up the handset you're copying entries to and press Ⓑ.

Using your quick dial memory – corded phone

You can store a name (max. 16 characters) and telephone number (max. 24 digits) under each of the quick dial memory buttons: ①, ② and ③.

Store a quick dial name and number

1. Choose the quick dial button under which you want to store a name and number by pressing either ①, ② or ③.
2. Press ⊜ twice.
3. Enter the name you want to store using the keypad and press ⊜.
4. Enter the phone number you want to store and press ⊜.
5. Scroll using ⌃/P or ?▲/R to choose a ringer melody for this entry and press ⊜.

Edit a quick dial entry

1. Choose the quick dial entry you want to edit by pressing either ①, ② or ③.
2. Press ⊜.
3. Scroll using ⌃/P or ?▲/R until edit will be displayed in the screen with the arrow on the left of the word and press ⊜.
4. Press ⊗ to delete characters and use the keypad to enter new ones, then press ⊜.
5. Press ⊗ to delete digits and use the keypad to enter new ones, then press ⊜.
6. Scroll using ⌃/P or ?▲/R to choose a ringer melody for this entry and press ⊜.

Delete a quick dial entry

1. Choose the quick dial entry you want to delete by pressing either ①, ② or ③.

2. Press ⊜.

3. Press 🔼/P or ?▲/R until the arrow is located next to Delete and press ⊜.

4. You'll see **Delete?** on your display. Press ⊜ to confirm or 🔲 to cancel.

Using your calls list – corded phone

> **NOTE:**
> You must subscribe to your network provider's Caller Display/Caller ID service for this feature to work. Subscription charges apply.

Incoming call telephone numbers should appear in your calls list. If you have the caller's number stored in your phonebook the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing 📞 icon. If the number doesn't appear, this is because the caller's identification (Caller ID) has been withheld by the caller.

You can open and view your calls list by pressing ?▲/R. To scroll through your calls list simply press ⌒/P or ?▲/R.

Here are some things you may see on your calls list display:

- WITHHELD NUMBER – caller has withheld their number, or this information isn't available
- INTERNATIONAL – caller is calling from another country or using an internet service
- UNAVAILABLE – number is not available

Store numbers from your calls list to the phone book or quick dial memory (M1, M2, M3)

It's easy to store incoming call numbers to your phone book or quick dial buttons.

1. Press ?⚎/R to open your calls list at the most recent entry.
2. Scroll using ⌒/P or ?⚎/R to find the entry you want to store and press (≡).
3. Scroll using ⌒/P or ?⚎/R until the save to PB or ① ② ③ is locted in the middle of the screen and press (≡).
4. Using your keypad, enter a name for this stored number and press (≡).
5. Edit the number for this name, if needed, and press (≡).
6. Scroll using ⌒/P or ?⚎/R to choose a ringer melody for this entry and press (≡).

Delete a single calls list entry

1. Press ?⚎/R to open your calls list at the most recent entry.
2. Scroll using ⌒/P or ?⚎/R to find the entry you want to delete and press (≡).
3. Scroll using ⌒/P or ?⚎/R until delete is located in the middle of the screen and press (≡).
4. You'll see **Delete?** on your display. Press to confirm or to cancel.

Delete all entries in the call list

1. Press ?⚎/R to open your calls list at the most recent entry.
2. Scroll using ⌒/P or ?⚎/R until delete all is located in the middle of the screen and press .
3. You'll see **Delete All?** on your display. Press (≡) to confirm or 🔲 to cancel.

Using your menu – cordless handset

> For information on your phone book, please go to page 56.
> For information on your answering machine, please go to page 67.

Priority/Default Setting

If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.

The user profile feature can be used by others in the household whose preferences for volume, boost and equaliser will also be memorised and applied as indicated below.

User Profiles

You can store 2 different user profiles, each with different settings for the 'Volume', 'Boost' and 'Equaliser' features. You can also personalise each Profile by naming it (Max. 11 letters).

Change a profile name

1. Open your menu by pressing (A), then scroll using ⌂ or 👥 until **Profile** is displayed and press (B).

2. Scroll using ⌂ or 👥 until **Profile 1 or 2** is displayed and press (B).

3. Scroll using ⌂ or 👥 until **Name** is displayed and press (B).

4. Delete the current name by pressing (A) until all characters are deleted.

5. Enter a new name (up to 11 letters) and press (B).

Change a profile's handset volume

 You have a choice of five volume levels.

1. Open your menu by pressing (A), then scroll using (arrow up) or (arrow down) until **Profile** is displayed and press (B).

2. Scroll using (arrow up) or (arrow down) until **Profile 1 or 2** is displayed and press (B).

3. Scroll using (arrow up) or (arrow down) until **Volume** is displayed and press (B).

4. You'll see the current volume level (e.g. 1).

5. Change the volume level using (arrow up) or (arrow down) and press (B).

Change a profile's boost setting

1. Open your menu by pressing (A), then scroll using (arrow up) or (arrow down) until **Profile** is displayed and press (B).

2. Scroll using (arrow up) or (arrow down) until **Profile 1 or 2** is displayed and press (B).

3. Scroll using (arrow up) or (arrow down) until **Boost** is displayed and press (B).

4. You'll see the current boost setting (i.e. **On** or **Off**).

5. Change the boost setting using (arrow up) or (arrow down) and press (B).

Change a profile's tone ('equaliser') setting

1. Open your menu by pressing (A), then scroll using (arrow up) or (arrow down) until **Profile** is displayed and press (B).

2. Scroll using (arrow up) or (arrow down) until **Profile 1 or 2** is displayed and press (B).

3. Scroll using (arrow up) or (arrow down) until **Equaliser** is displayed and press (B).

43

4. You'll see the current tone setting.

5. Change the tone setting using ⌢ or ⌄ and press Ⓑ.

> **NOTE:**
>
> Press ⊝ to put the handset back to standby.

Copy a profile

You can easily copy a profile to another registered and compatible phone.

1. Open your menu by pressing Ⓐ, then scroll using ⌢ or ⌄ until **Profile** is displayed and press Ⓑ.

2. Scroll using ⌢ or ⌄ until the desired profile is displayed and press Ⓑ.

3. Scroll using ⌢ or ⌄ until **Copy** is displayed and press Ⓑ.

4. Scroll using ⟨INT or R⟩ until the phone (e.g. 0 = Corded phone, 2, 3, 4 or 5) you want to copy the profile todisplays, and press Ⓑ.

5. On the phone you're copying the profile to: to confirm, press Ⓑ (cordless handset) or (≡) (corded phone).

    To cancel, press Ⓐ (cordless handset) or ⬛ (corded phone).

Choosing which profile to use

You need to use a handset to choose a profile to use for a call – you can't choose a profile using handsfree.

Before you answer an incoming call, press the key "Profile setting" on the left hand side of the handset repeated if necessary, depending on which profile you want to use. The display will confirm your choice.

When you want to make a call and before you dial the number, press the key "Profile setting" on the left hand side of the handset repeated if necessary, depending on which profile you want to use. The display will confirm your choice.
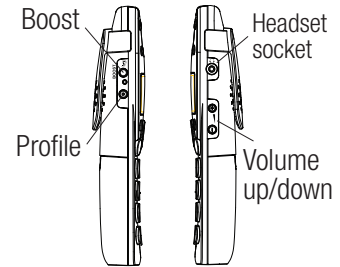
> **NOTE:**
> Once you've selected a profile to use when making a call, you have about 30 seconds to dial the call under that profile before the system will return to its default settings.

Change the handset ringer melody

You have a choice of ten ringer melodies.

1. Open your menu by pressing (A), then scroll using 🔼 or 🔽 until **Handset** is displayed and press (B).

2. Ring tone is shown, press (B).

3. Scroll using 🔼 or 🔽 until **External** or **Internal** is displayed and press (B).

4. You'll see the melody setting (e.g. 7 [External], 9 [Internal]).

5. Change the melody using 🔼 or 🔽 and press (B).

45

Change the handset ringer volume

You have a choice of five volume levels plus Off.

1. Open your menu by pressing (A), then scroll using 👤 or 👤 until **Handset** is displayedand press (B).

2. Scroll using 👤 until **Ringer volume** is displayed and press (B).

3. You'll see the current volume level (e.g. 5).

4. Change the ringer volume using 👤 or 👤 and press (B).

Change the tone ('equalizer') setting

1. Open your menu by pressing (A), then scroll using 👤 or 👤 until **Handset** is displayed and press (B).

2. Scroll using 👤 or 👤 until **Equalizer** is displayed and press (B).

3. You'll see the setting.

4. Change the tone setting using 👤 or 👤 and press (B).

NOTE:

To adjust tone while you're making a call, press the 👤 button to access the equalizer setting. Then press the 👤 or 👤 button to adjust the setting as shown on the bar-graph on the handset display.

Boost on

When this feature is set to On the boost function is always activated. The Boost- LED on the top left side of the handset is on and the boost icon will flash on and off in the display.

You can use the $\overset{\mathclap{\tiny{\odot}}}{\underset{\mathclap{\tiny{BOOST}}}{O}}$ key to switch it off for the recent call. For the next call it will be on again.

If the Boost on-function is set to Off, you will have to switch it on manually by pressing the $\overset{\mathclap{\tiny{\odot}}}{\underset{\mathclap{\tiny{BOOST}}}{O}}$ key. For the next call, the boost function will be off again.

1. Open your menu by pressing (A), then scroll using 🔼 or 🔽 until **Handset** is displayed and press (B).

2. Scroll using 🔼 or 🔽 until **Boost** is displayed on and press (B).

3. You'll see the current boost memory setting (e.g. Off).

4. Change the setting using 🔼 or 🔽 to On or Off and press (B).

Change handset name

1. Open your menu by pressing (A), then scroll using 🔼 or 🔽 until **Handset** is displayed and press (B).

2. Scroll using 🔼 or 🔽 until **Handset name** is displayed and press (B).

3. Delete the current name by pressing (B).

4. Enter a new name (up to 10 letters) and press (B).

Switch keypad beep on or off

1. Open your menu by pressing (A), then scroll using 🔊 or 😫 until **Handset** is displayed and press (B).

2. Scroll using 🔊 or 😫 until **Keypad Beep** is displayed and press (B).

3. You'll see the key pad setting (i.e. On or Off).

4. Change the keypad beep on 🔊 or 😫 off using or and press (B).

Change contrast

You have a choice of five screen contrast levels so you can set the display to how you find it most easy to read.

1. Open your menu by pressing (A), then scroll using 🔊 or 😫 until **Handset** is displayed and press (B).

2. Scroll using 🔊 or 😫 until **Contrast** is displayed and press (B).

3. You'll see the current contrast setting (e.g. 3).

4. Change the contrast setting using 🔊 or 😫 and press (B).

Switch auto talk on or off

When auto talk's switched on your handset will automatically answer the call when you pick up the handset from its charger base. This is the default setting.

If you set it to off you will need to press the button to answer any calls.

1. Open your menu by pressing (A), then scroll using ⌒ or ⁇ until **Handset** is displayed and press (B).

2. Scroll using ⌒ or ⁇ until **Auto talk** is displayed and press (B).

3. You'll see the current auto talk setting (e.g. On).

4. Change the auto talk setting using ⌒ or ⁇ and press (B).

Change backlight timer

You have a choice of 10, 20, 30 or 40 seconds before the backlight timer switches off.

1. Open your menu by pressing (A), then scroll using ⌒ or ⁇ until **Handset** is displayed and press (B).

2. Scroll using ⌒ or ⁇ until **Backlight time** is displayed and press (B).

3. You'll see the current backlight timing (e.g. 10S).

4. Change the backlight timer setting using ⌒ or ⁇ and press (B).

Switch confirmation beep on or off

This is the beep you hear when you change a setting. You can switch the beep on or off.

1. Open your menu by pressing (A), then scroll using 👆 or 👇 until **Handset** is displayed and press (B).

2. Scroll using 👆 or 👇 until **Confirm beep** is displayed and press (B).

3. You'll see the current confirmation beep setting (e.g. On).

4. Change the confirmation beep setting using 👆 or 👇 and press (B).

Select base

You can use this feature if your handset is registered to more than one base.

1. Open your menu by pressing (A), then scroll using 👆 or 👇 until **Handset** is displayed and press (B).

2. Scroll using 👆 or 👇 until **Select base** is displayed and press (B).

3. You'll see the current base setting (e.g. Auto or Manual). If Manual is selected then you can choose which of 4 possible bases you wish to log on to.

4. Change the base setting using 👆 or 👇 and press (B).

Set alarm

1. Open your menu by pressing (A), then scroll using 👆 or 👇 until **Time** is displayed and press (B).

2. Scroll using 👆 or 👇 until **Set alarm** is displayed (your alarm uses a 24-hour clock) and press (B).

3. Enter the year, press (B) to save.

4. Select **Once**, **Every Day**, **Mon to Fri** or **Off** and press (B).

5. Enter the time you want your alarm to go off and press (B).

6. Choose your alarm melody and press (B).

To confirm the alarm signal, press (A). Pressing (B) activates the snooze function. With this function the alarm is repeated up to five times after every 5 minutes before it is switched off completely.

Setting date/time

1. Open your menu by pressing (A), then scroll using ⌃ or ⌄ until **Time** is displayed and press (B).

2. Scroll using ⌃ or ⌄ until **Date and Time** is displayed and press (B).

   2.1 enter the year, press (B) to save

   2.2 enter the month, press (B) to save

   2.3 enter in the date, press (B) to save

   2.4 enter in the hour using 24 hour time, press (B) to save

   2.5 enter in the minutes, press (B) to save

Change clock hours to 12 or 24hour format

1. Open your menu by pressing (A), then scroll using ⌃ or ⌄ until **Time** is displayed and press (B).

2. Scroll using ⌃ or ⌄ until **Set time format** is displayed and press (B).

3. You'll see the current time format setting (e.g. 24 hour).

4. Change the time format using ⌃ or ⌄ to highlight either 12 hour or 24 hour and press (B).

51

Base settings

Changing the TONE or the VOLUME settings for the corded base from the cordless handset

1. ringer tone

You have a choice of nine ringer melodies.

  1.1 Open your menu by pressing (A), then scroll using 📷 or 📳 until **Base settings** is displayed and press (B).

  1.2 Scroll 📳 until **Ringer tone** is displayed and press (B).

  1.3 You'll see the current base Ringer tone.

  1.4 Change the base Ringer tone using 📷 or 📳 and press (B).

2. ringer volume

You have a choice of five volume levels plus Off.

  2.1 Open your menu by pressing (A), then scroll using 📷 or 📳 until **Base settings** is displayed and press (B).

  2.2   Scroll 📳 until **Ringer volume** is displayed and press (B).

  2.3   You'll see the current base ringer volume level (e.g. 5).

  2.4   Change the base ringer volume using 📷 or 📳 and press (B).

To set the recall time on the corded phone

  1. Press (≡) to open the menu, scroll using 📷/P or 📳/R until **Settings** is displayed and press (≡).

  2. Scroll using 📷/P or 📳/R until **Recall** is displayed and press (≡).

  3. You'll see the current recall timing setting (e.g. **Short**).

  4. Choose the recall timing setting you want (**Short** or **Long**) using 📷/P or 📳/R and press (≡).

To set the recall time on the cordless handset

1. Open your menu by pressing Ⓐ, then scroll using 🔼 or 🔽 until **Base settings** is displayed and press Ⓑ.
2. Scroll using 🔼 or 🔽 until **Recall** is displayed and press Ⓑ.
3. You'll see the current recall timing setting (e.g. **Short**).
4. Choose the recall timing setting you want (**Short** or **Long**) using 🔼 or 🔽 and press Ⓑ.

Change base (corded phone) ringer melody

You have a choice of 9 base ringer melodies.

1. Open your menu by pressing Ⓐ, then scroll 🔼 or 🔽 until **Base settings** is displayed and press Ⓑ.
2. **Ring tone** is displayed, press Ⓑ.
3. You'll see the ringer melody setting (e.g. 8).
4. Change the ringer melody using 🔼 or 🔽 and press Ⓑ.

53

Change system PIN code

1. Open your menu by pressing (A), then scroll using ⌂ or 👥 until **Base settings** is displayed and press (B).
2. Scroll using ⌂ or 👥 until **System PIN** is displayed and press (B).
3. Enter your old PIN code (default PIN is 0000) and press (B).
4. Enter your new 4 digit PIN code and press (B).
5. Enter your new PIN code again and press (B).

Appointment

You can enter up to five appointments your telephone should remind you at.

1. Open your menu by pressing (A), then scroll ⌂ or 👥 until **Tools** is displayed and press (B).
2. Scroll using ⌂ or 👥 until **Appointment** is displayed and press (B).
3. Scroll using ⌂ or 👥 until 1, 2, 3, 4 or 5 is displayed and press (B).
4. Scroll using ⌂ or 👥 until **Edit** is displayed and press (B).
5. Delete characters with (A), enter a name for the appointment using the keypad and press (B).
6. Enter the date using the keypad and press (B).
7. Enter the time using the keypad and press (B).
8. Select a melody with ⌂ or 👥 and press (B).

> If you want to edit or delete an appointment select it as described above and make your changes (Edit) or delete the entry (Delete).

Stop watch

The stop watch shows minutes and seconds.

1. Open your menu by pressing (A), then scroll 😊 or 😕 until **Tools** is displayed and press (B).
2. Scroll using 😊 or 😕 until **Stop** is displayed watch and press (B).
3. Press (B) to start the stop watch.
4. Press (A) to stop the stop watch.

> If you stopped the stop watch you can press [Start] to restart it or [Reset] to reset it.

To select voice prompt menu

1. Scroll 😊 or 😕 until **Tools** is displayedthen press (B).
2. Scroll 😊 or 😕 until **Voice Prompt** is displayed and press (B) to select.
3. Scroll 😊 or 😕 to select ON OFF or Simple Press (B) to select and save setting.

Reset to default settings

> **IMPORTANT:**
> If you reset to default settings all entries in your phone book, calls list and redial list are deleted.

To reset to default settings

1. Press volume (+) (cordless handset) or (–) (base unit) button for 10 seconds.
2. Confirm the reset to default settings by pressing (B) for **Yes** or (A) for **No**.

Using your phone book – cordless handset

You can store, alphabetically, up to 50 names and their phone numbers in your phone book. To quickly find a phone book entry, simply enter the first letter of the name you've stored.

> **NOTE:**
> Each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.

> **IMPORTANT:**
> Please remember to also enter the area code for each phone number you enter in your phone book.

How to use the keypad when using your phone book

You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it'll show you all the numbers and letters it represents.

Here are some keys you may find useful when entering phone numbers in your phone book:

- press (**1**) for a space
- enter special characters with (**1**) or (**0**)
- press (**A**) to delete a number or letter you've entered
- press the (**✳**) key to change from upper case (e.g. ABC) to lower case (e.g. abc)

> **NOTE:**
> To enter the same letter twice, simply enter the letter and then wait until the cursor moves to after the letter you've entered, before entering it again.

Enter a name and number in your phone book

1. Open your phone book by pressing (B).
2. Press (B). The display will show **New entry**, press (B) again.
3. Enter the name you want to store and press (B).
4. Enter the phone number you want to store and press (B).
5. Scroll using ⌃ or ⌄ to choose a ringer melody for this name and number and press (B).

Edit a phone book entry

1. Open your phone book by pressing (B).
2. Scroll using ⌃ or ⌄ to find the entry you want to edit and press (B).
3. The display will show **Edit entry**, press again.
4. Press (A) to delete characters and use the keypad to enter new ones, then press (B).
5. Press (A) to delete digits and use the keypad to enter new ones, then press (B).
6. Scroll using ⌃ or ⌄ to choose a ringer melody for this entry and press (B).

Delete a phone book entry or all entries

1. Open your phone book by pressing (B).
2. Scroll using 👆 or 👇 to find the entry you want to delete or highlight any entry if you want to delete all entries and press (B).
3. Press 👇 to display either **Delete** entry or **Delete all** and press (B).
4. Press (B) to (A) confirm or to cancel.

Copy phone book entries to the Corded phone or another registered handset

> **NOTE:**
> You can only copy the phone book to another handset if that handset is registered on your phone system. See page 74.

It's easy to copy:
- a single entry (Copy entry)
- entries not already on the handset you're copying to (Copy append)
- all entries (Copy all)

> **IMPORTANT:**
> When you copy all entries to a handset, all existing entries will be deleted. To prevent this from happening you can use the "Copy append mode".

1. Open your phone book by pressing (B).

2. Scroll using ⟨⟩ or ⟨⟩ to find the entry or entries you want to copy and press (B).

3. Scroll ⟨⟩ to either **Copy entry**, **Copy append** or **Copy all** and press (B).

4. Scroll ⟨INT or R⟩ to highlight the handset number you want to copy to (e.g. 2 for Handset 2) and press (B) to confirm.

5. Pick up the handset you're copying entries to and press (B).

Using your quick dial memory buttons – cordless handset

You can store a name (max. 16 characters) and a telephone number (max. 24 digits) under each of the quick dial memory buttons: (1), (2) and (3).

Store a quick dial name and number

1. Choose the quick dial button under which you want to store a name and number by pressing either (1), (2) or (3).

2. Press (B). The display will show **Edit entry**, press (B) again.

3. Enter the name you want to store using the keypad and press (B).

4. Enter the phone number you want to store and press (B).

5. Scroll using (up) or (down) to choose a ringer melody for this entry and press (B).The display will show Entry saved.

Edit a quick dial entry

1. Choose the quick dial entry to edit by pressing either (1), (2) or (3).

2. Press (B). The display will show **Edit entry**, press (B) again.

3. Press (A) to delete characters and use the keypad to enter new ones, then press (B).

4. Press (A) to delete digits and use the keypad to enter new ones, then press (B).

5. Scroll using (up) or (down) to choose a ringer melody for this entry and press (B).The display will show **Entry saved**.

60

Delete a quick dial entry

1. Choose the quick dial entry to delete by pressing either ①, ② or ③.

2. Press Ⓑ. Scroll ⛄ to **Delete Entry** and press Ⓑ.

3. Display will show **Delete Entry?** Press Ⓑ to confirm or Ⓐ to cancel.

Using your calls list – cordless handset

> **NOTE:**
> You must subscribe to your network provider's Caller Display/Caller ID service for this feature to work. A quarterly fee may be payable.

Incoming call telephone numbers should appear in your calls list. If you have the caller's number stored in your phonebook the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing 📞 icon. If the number doesn't appear, this is because either the caller's identification (Caller ID) has been withheld by the caller, or it is unavailable due to network restrictions.

You can open your calls list by pressing the 📞 button. To scroll through your calls list simply press ☎ or 📞. To display more information including the date and time of the call, press **R**⟩.

Here are some things you may see on your calls list display:

- **WITHHELD NUMBER** – caller has withheld their number, or this information isn't available
- **INTERNATIONAL** – caller is calling from another country or using an internet service
- **UNAVAILABLE**– number is not available

Store numbers from your calls list to the phone book

It's easy to store incoming call numbers to your phone book.

1. Press 📇 to open your calls list at the most recent entry.
2. Scroll using 🔼 or 📇 to find the entry you want to store and press (B).
3. The display will show **Save number**, press (B).
4. Using your keypad, enter a name for this stored number and press (B).
5. Edit the number for this name, if needed, and press (B).
6. Scroll using 🔼 or 📇 to choose the ringer melody for this name and number and press (B).

Store numbers from your calls list to a quick dial memory

It's easy to store incoming call numbers to one of the three quick dial memory buttons.

1. Press 📇 to open your calls list at the most recent entry.
2. Scroll using 🔼 or 📇 to find the entry you want to store and press (B).
3. Scroll using 📇 to **Save to** (1) / (2) / (3) and press (B).
4. Proceed as described above "Store numbers from your calls list to the phone book".

Delete a single calls list entry

1. Press 📞 to open your calls list at the most recent entry.

2. Scroll using 🔼 or 📞 to find the listed call you want to delete and press Ⓑ.

3. Scroll 📞 until you highlight **Delete**.

4. Press Ⓑ to confirm or Ⓐ to cancel.

Delete all calls list entries

1. Press 📞 to open your calls list at the most recent entry and press Ⓑ.

2. Scroll 📞 until you highlight **Delete all** and press Ⓑ.

3. The display will show **Delete all?** Press Ⓑ to confirm or Ⓐ to cancel.

Operations of Voice Menu

Talking Caller ID

If the incoming call is listed as a VIP in the phone book and has a custom recorded ring tone then that ring tone will replace the spelt name.

Phone book search and edit

When searching the phone book using alpha characters each character will be announced when pushing the keypad buttons, i.e. when entering 'S' the phone will announce 7, P, Q, R and then S The (UP) and (down) buttons can also be used to search the phone book in order, when selected entery is reached, after 2 seconds delay the phone will announce the name by announcing each character in the name.

Talking Keys

When the handset is in standby mode, most of the keys will announce the function to remind the user what function is being accessed. Including:

1. Boost On / Off key
2. Profile Select key
3. Ringer On / Off key
4. Keypad Lock / Unlock
5. Intercom Key
6. Flash Key
7. Transfer Key

There are some keys that will directly announce stored numbers instead of its functions:

8.   Memory 1, 2 and 3 Keys

9.   Right soft key (Phone Book)

10. Last Number Redial Key

11. Call Log Key

Voice Menu Options (Full/Simple/Off)

There are 2 levels of voice mode full and simple in simple mode only the top levels of the menu will be announced in full mode all levels actions and results will be announced.

To Select the Voice Menu mode

1.   Open the menu by pressing (A).

2.   Scroll using $\bigodot$ or $\clubsuit$ to select "Tools" and press (B).

3.   Scroll $\bigodot$ or $\clubsuit$ to select "Voice Prompts" and press (B).

4.   Scroll $\bigodot$ or $\clubsuit$ to select "Simple, ON or OFF.

Quick Access

In Standby mode ONLY press and hold "transfer" key for 10 seconds.

Display will show "Voice Prompt". Use buttons (A) or (B) to select option required.

Using your answering machine

After you've set up your phone system, follow these easy steps to set up and use your answering machine.

Switch answering machine on or off

To switch your answering machine on and off, simply press 🔘 on the corded phone.The current answer mode will be announced. When new messages are received, the indicator light on the corded phone will flash. The display also shows the number of messages you have.

Taking a call from the answering machine

If the answering machine has accepted a call yet and you hear the caller speaking his message you can take the call to your phone and talk to the caller.

Lift the handset on the corded phone and talk to the caller.

On the cordless handset press Ⓒ and subsequently Ⓑ, to get the call.

Adjust the base loudspeaker volume

You can increase or decrease the corded phone's loudspeaker volume using the ▼▲ buttons.

67

Set the answer mode

Having switched on the answering machine you can select "**Answer & Record**" or "**Answer only**". If you set the answer mode to "**Answer only**" your callers will not be able to leave a message.

1. Switch your answering machine on by pressing 🔘 on the corded phone.

2. To change the mode between **Answer & Record** and **Answer Only** press and hold 🔘 for a couple of seconds.

3. To switch off the answering machine, press 🔘 briefly.

Record your outgoing message

You can change the default answering message to your own. Your outgoing message needs to be under two minutes.

1. Press and hold ◀•➤ on the corded phone for a couple of seconds and then record your message after the beep.

2. To stop recording, press 🔘. Your outgoing message will be played back to you.

> **NOTE:**
>
> To return your outgoing message to the default message, simply press and hold ⊗ while the outgoing message is playing.

Check your outgoing message

1. Press ⟪•➤ briefly. Your current outgoing message is announced.

Set the answer delay

You either choose the number of rings you want before your answering machine answers any incoming call (9 rings) or you can choose Time Saver.

Time Saver saves you the cost of the call if you're calling in from elsewhere to pick up any messages: if your answering machine answers after 2 rings you have new messages, if it answers after 5 rings you have no new messages.

Therefore, you can hang up after 3 rings knowing you have no new messages and you won't be charged for the call.

1. Press ≡ to open the menu, scroll using ⌃⒪/P or ?▲/R until you highlight **Ans Machine** and press ≡.
2. Scroll using ⌃⒪/P or ?▲/R until you highlight **AnswerDelay** and press ≡.
3. Change the setting using ⌃⒪/P or ?▲/R and press ≡.

Record a memo

You can record memo messages for yourself or other members of the household which can be played back like normal messages.

1. Press and hold MEMO⟫ for a couple of seconds.
2. After the beep record your memo.
3. Press ◉ to finish recording.

Listen to messages or memos using the base buttons

Playback is in the order messages or memos were received. New messages are played before old ones. The time and date of each message or memo is announced before playback.
Here are some functions you may find useful:

- to play or pause, press ▶
- to stop, press ■
- to rewind, press ◀◀•
- to fast forward, press MEMO▶▶

Delete a single message or memo

1. Play the message or memo you want to delete by pressing ▶.

2. Press and hold ⊗ for a couple of seconds during playback of the message or memo to delete it.

Delete all old messages and memos using the base

1. Press and hold ⊗ for a couple of seconds when no messages are being played.

2. To confirm, press ⊗.

Memory full

Your answering machine will announce if it's full and automatically stop taking any more messages and switch itself to **Answer Only**. You'll need to delete some of your messages or memos before any new messages can be recorded.

Remote access to your answering machine

You can call your answering machine to hear your messages when you're away from home using most modern phones, including mobile phones.

You need to use a PIN code to access your answering machine. The default code is 000. We suggest you change this for security reasons.

Change PIN

1. Press ⬅ to open the menu, scroll using ☝P or ?▲/R until you highlight **Ans Machine** and press ⬅.
2. Scroll using ☝P or ?▲/R until you highlight **Remote PIN** and press ⬅.
3. Enter the old Remote PIN and press ⬅.
4. Enter the new Remote PIN and press ⬅.
5. Enter the new Remote PIN again and press ⬅.

NOTE:
If you change and then forget your remote access code, you can restore the code to it's default by using the Reset procedure. Detailed on page 55. However all data will be lost.

Call in to check messages

> **NOTE:**
> If you forget to switch on the answering machine it is possible to switch it on remotely. Call in and after 10 rings the "answer only" mode announcement is heard and it is then possible to use the procedures below to switch the machine on.

1. Dial your own phone number from the remote phone and wait until the answering machine picks up the call.
2. Press ✳ two times, then enter your 3 digit PIN after the voice prompt.
3. You can manage your messages using your keypad (see remote instructions below)

> **NOTE:**
> If you make a mistake entering your PIN three times, your answering machine will hang up and you'll need to call and try again.

Remote access instructions guide

While listening to your messages from a remote location, enter these numbers to manage your messages.

To . . .

Rewind messages, press **1**.

Play or **pause** your messages, press **2**.

Fast Forward through your messages, press **3**.

Hear outgoing message (OGM), press **4**.

Record outgoing message (OGM), press **5**. To end your message, press **6**.

Stop messages, press **6**.

Delete current message, press **7**.

Switch answering machine off, press **8**.

Switch answering machine on to take messages, press **9**.

Delete all old messages, press **0**.

Record a memo, press **#**. To end your message, press **6**.

Registering / deregistering handsets

Register a handset

You only need to register a handset if it has become de-registered from the base or if you've purchased a new handset separately. You can register up to 5 handsets.

> **IMPORTANT:**
>
> Make sure any handset you're registering is fully charged before you try to register it.

At the handset:

1. Press and hold Ⓐ for approx 15 seconds until the display shows **Press & Hold Base Page Key**.

At the corded phone:

2. Press and hold ⊙ for at least 10 seconds until the display shows **Register**.

Deregister a handset

You may need to deregister a handset if you've too many registered on your phone system, or if the handset develops a fault and needs to be replaced.

To deregister a handset using the corded phone

1. Open your menu by pressing ⊜.
2. Scroll using ⌄/P or ⌃/R until you highlight **Remove HS** and press ⊜.
3. Enter the PIN code and press ⊜.
4. Enter the handset's internal number (e.g. 2) and press ⊜.

To deregister a handset using the cordless handset

> ### IMPORTANT:
> You can only cancel subscription of another handset, not the handset you are using to do the remove procedure.

1. Open your menu by pressing (A), then scroll using <img_ref id="1"/> or <img_ref id="2"/> until **Handset** is displayed and press (B).

2. Scroll using <img_ref id="3"/> or <img_ref id="4"/> until **Registration**, is displayed and press (B).

   Then scroll <img_ref id="5"/> to highlight **De-register** and press (B).

3. Enter the PIN code (default PIN 0000) and press (B).

4. Enter the handset's internal number (e.g. 1) and press (B) to confirm.

Use on a private branch exchange

If your phone's on an exchange (e.g. you need to dial 0 to get an outside line), you can transfer calls and use call back by using the **R button**. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (Short) and 600ms (Long).

Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone.

To insert a dialling pause, simply enter the number you usually dial for an outside line and then press ⓪ for two seconds. A **P** on your display will show dialling pause is active.

> **NOTE:**
> You can also insert a dialling pause with a phone number in your phone book.

Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.

Troubleshooting guide

I can't make phone calls

1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
2. Check power's plugged in, switched on and working.
3. Make sure you aren't too far from the base/corded phone.
4. Test the phone line and socket by using another phone.

I keep losing my connection

1. Make sure you are not too far from the base/corded phone.
2. The base/corded phone may not be in an ideal location – consider moving it.

I keep getting a double beep from the handset at random intervals.

1. Check the batteries are full charged.
2. It may be caused by interference. Make sure that both Handset and base are not adjacent to other electronic equipment.

   Try moving the base station to another location.

My handset keeps switching off

1. It may need recharging. So it can charge fully, place your handset on its charger base for at least 16 hours (make sure the power socket is switched on!).
2. Replace the rechargeable batteries. Any replacement batteries should be the same type as those provided.

The phone system isn't responding

You may need to reset to default settings. Please see page 54.

Caller's identification (Caller ID) isn't working

1. Check you have this service on your phone line. Please call your network provider.
2. The caller may have withheld their phone number.

My handset or base doesn't ring

Check that the ringer is on. See pages 17,43 and 55.

I've got a buzzing noise on my radio, TV or computer

We suggest you use your cordless handset at least one metre away from electrical equipment and mobile phones.

There is interference in the earpiece and/or internet connection is very slow when using the phone

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.

My answering machine won't record messages or memos

1. Check that your answering machine is connected and switched on.
2. Answering memory may be full. See page 71.

My remote access isn't working

1. Check you're using the correct PIN. See page 71.
2. Make sure you're using a touchtone phone.

The white light on the corded phone is constantly flashing

You have new answering machine message(s).

Press the button to listen to them and the flashing will stop.

1. I have been told by a caller that they had left a message but there are no messages on my answering machine.

2. I have been told by a caller that they heard a message that my "Mail box is full"

Check if you have a network based answering system such as Message Bank 101 or Call Minder. If you have such a service you should consider asking your network provider to remove it.

Technical details

Standard	DECT[1] GAP[2]
Power supply (corded phone)	Input: 100-240V 50/60Hz
	Output: 12VDC 670mA
Power supply (charger base)	Input: 100-240V 50/60Hz
	Output: 7VDC 420mA
Range	Up to 300m in ideal conditions
Standby	Up to 100hrs
Maximum Talk Time	Up to 10hrs
Rechargeable batteries	AAA 1.2V 750mAh NiMH
Dialling mode	Tone (DTMF)
Recall time (Flash)	Short (100 ms) / Long (600 ms)
Optimum ambient temperature	0°C to 45°C
Optimum relative humidity	20% to 80%

[1] DECT: Digital Enhanced Cordless Telecommunication = standard for cordless phones.

[2] GAP: Generic Access Profile = standard for the operation of handsets and base stations from different manufacturers.

Default settings

To reset to default settings, please see page 71.

Cordless handset default settings

Handset name	ORICOM
Ringing melody (external/internal)	7 / 9
Ringing volume	5
Keypad beep	On
Auto talk	Off
Contrast	level 3
Backlight time	10 s
Boost	Off
Recall time	Short (100 ms)
Dialling mode	Tone
PIN code	0000
Voice Prompts	Off

Corded phone

Answer mode	Answer and record
PIN code for remote access	000
Answer delay	9
Time format	12 hours
Ringing melody (external/internal)	8 / 9
Ringing volume	4
Keypad beep	On
Contrast	4
Boost	Off
Recall time	Short (100 ms)
Dialling mode	Tone

Customer Support

Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website www.oricom.com.au.

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

Important

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required. Take a few moments to register your product online: www.oricom.com.au

How to make a claim under Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, contact details follow.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product.

Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd

Locked Bag 658

South Windsor NSW 2756 Australia

Please note that this warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information
Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair.

Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

Warranty information (Australia)

This Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom makes no other warranties or conditions, express or implied, including as to acceptable quality and fitness for a particular purpose, except as stated in this Warranty.

Any implied warranties that may be imposed by law are limited in duration to the Warranty Period.

Oricom warrants that the product is free from defects in materials or workmanship during the Warranty Period. This Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

This warranty in no way affects your statutory warranty rights under the Competition and Consumer Act 2010 or any other similar legislation.

The Warranty Period will be 1 year from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving warranty services.

You are entitled to a replacement product or repair of the product according to the terms and conditions of this document if your product is found to be faulty within the Warranty Period. This Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom

may, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

Oricom does not warrant that the operation of the product will be uninterrupted or error free.

Oricom is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the product. These terms and conditions together with any specific terms and conditions contained in the user guide to the product purchased constitute the complete and exclusive agreement between you and Oricom regarding the product.

No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be in breach of a warranty expressly set out in this User Guide or under the Competition and Consumer Act 2010 and excludes any liability for damages or any other remedy arising under any other legislation or the common law if the damage occurs as a result of:

1. failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;

2. negligence on your part or misuse by you of the product;

3. an uncontrollable external cause which results in the product not functioning including but not limited to power failure, lightning or over voltage; and

4. modification to the product or services carried out on the production by anyone other than Oricom or Oricom's authorised service provider.

Oricom will not be liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental or consequential damages. Oricom is not liable for any claim made by a third party or made by you on behalf of a third party. This limitation of liability applies whether damages are sought, or a claim made, under this Warranty or as a tort claim (including negligence and strict product liability), a contract claim or any other

claim. However, this limitation of liability will not apply to claims for personal injury. Nothing in this Warranty excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the Competition and Consumer Act 2010 applies to this Warranty and which may not be so excluded, restricted or modified. For warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to those specified in the relevant legislation.

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.