



# Professional Series



Pro810 DECT Digital Cordless Telephone with Answering System



Pro610 DECT Digital Cordless Telephone

**User Guide**

Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service and register your product online at: AUSTRALIA: [www.oricom.com.au](http://www.oricom.com.au)

Oricom Customer Support – 1300 889 785 or (02) 4574 8888



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### Need Help?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia      1300 889 785 or (02) 4574 8888  
[www.oricom.com.au](http://www.oricom.com.au)  
 Mon-Fri 8am – 6pm AEST

New Zealand    0800 67 42 66  
[www.oricom.co.nz](http://www.oricom.co.nz)  
 Mon-Fri 10am – 8pm NZST

### Important:

- Persons with pacemakers should seek advice from their doctor before using this product.
- Avoid exposure of this telephone to moisture or liquid.
- To prevent electric shock, do not open the handset or base cabinet.
- Avoid metallic contact (e.g. metal clips, keys) between the battery contacts and charging conductors.
- There is a slight chance that the telephone could be damaged by an electrical storm. It is recommended that users unplug the phone from the mains supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- Follow the local regulations regarding the disposal of your packing materials, exhausted batteries and used phone. Wherever possible, recycle those materials.
- We advise that this phone should not be used near intensive care medical equipment.
- Clean with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents.
- Because the phone works by sending radio signals between base station and handset, wearers of hearing aids may experience interference in the form of a humming noise. The telephone is compatible with most popular hearing aids on the market. However, due to the wide range of hearing aids available, there is no guarantee that the telephone will function "problem free" with every model.
- Your phone can interfere with electrical equipment such as answering machines, TV and radios, clock radios and computers if placed too close. It is recommended that you position the base unit at least one metre from such appliances.
- This telephone complies with applicable safety requirements for exposure to radio waves (EMR). The mean power of this telephone does not exceed 20mW limit at which point testing is required.



## Important Information

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- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- This telephone is not designed for making emergency telephone calls when the mains power fails. Always have a corded phone available to be able to make and receive calls to emergency services if the mains power fails.
- Do not use your telephone during electrical storms it is possible to get an electric shock. Refer to information contained in White pages directory.
- This phone is designed for connection to a PSTN telephone line or an analogue extension port of a PBX system. If you connect this device to a digital extension of a PBX, damage may result to the PBX.
- Your phone works with most popular hearing aids. However, given the wide range of hearing aids available, we can't guarantee that your phone will function fully with every hearing aid.

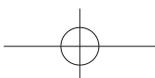
## Telecom NZ

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services."

"This equipment may not provide for the effective hand-over of a call to or from a telephone connected to the same line."

"Under power fail conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

"NZ Caller Display - Dialling back from the Caller's List.



## Important Information

If a charge for local calls is unacceptable, the "Dial Button" should NOT be used for local calls. Only the 7-digits of the local number should be dialled from your telephone. DO NOT dial the area code digit or the "0" prefix."

### CAUTION



Use only the mains adaptors supplied with this product. Incorrect adaptor polarity or voltage can seriously damage the unit.

Adaptor for base unit:

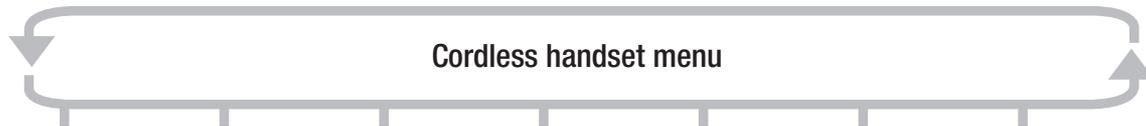
Input: 100~240VAC 50/60Hz 150mA

Output: 6VDC 800mA

This telephone is capable of producing very high volume levels when the "Boost" is switched on and the volume control is set to maximum. Extreme caution should be taken if the handset is to be shared between users with normal hearing and those who are hard of hearing.



## Cordless handset and Base menu



### Cordless handset menu

<b>Answer machine</b> <b>Answer phone</b> Play new Msgs Play all Msgs Answer off	<b>Phone book</b> <b>Edit Entry</b>  <b>New Entry</b>  <b>Show Details</b>  <b>Delete Entry</b>  <b>Delete All</b> <b>Copy Entry</b>  <b>Copy Append</b> <b>Copy All</b>	<b>Profile</b> <b>profile 1</b>  <b>profile2</b>	<b>Handset</b> <b>Ring Tone</b> External/Internal <b>Ring Vol</b>  <b>Equalizer</b> 1, 2, 3  <b>Boost</b> on/off <b>Handset Name</b> <b>Keypad Beep</b> On/off <b>Contrast</b> <b>Auto talk</b> On/off <b>Backlight time</b> 10s 20s 30s 40s <b>Confirm beep</b> On/off <b>Select Base</b> Auto Manual <b>Registration</b> Register De register <b>NZ Caller ID</b> On/off	<b>Base Settings</b> <b>Ring Tone</b>  <b>Ringer Volume</b>  <b>Recall</b>  <b>System PIN</b>	<b>Time</b> <b>Set Alarm</b>  <b>Date and Time</b>  <b>Set Time</b> <b>Format</b>	<b>Tools</b> <b>Appointment</b>  <b>Stop Watch</b>  <b>Voice Prompt</b> on off simple
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## Getting Started

**Important:**

Please make sure you've read the safety information on Page 1 before you set up your phone system.

## Check box contents

If you have purchased a Pro610/810 pack you should have:

- 1 base
- 1 cordless handset
- 1 battery cover
- 1 belt clip
- 1 power adaptor
- 1 telephone line cord
- 3 x AAA 1.2V 750mAh NiMH batteries

**Important:**

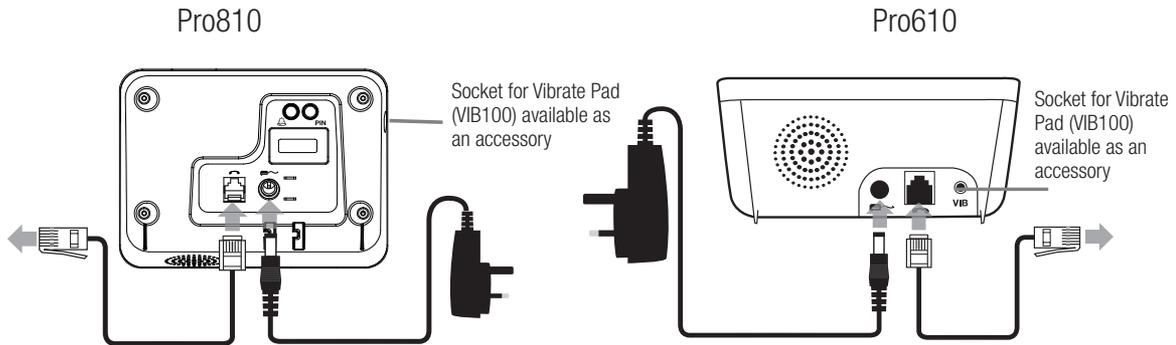
Use only the power adaptor, telephone line cord and batteries supplied with your Pro610/810 otherwise your phone may not work.

## Getting started

# Set up your phone system in four simple steps

## Connect your base

1. Plug the power adaptor into the socket marked  on the underside of your phone base and the other end into the mains power wall socket and switch the power on.
2. Plug the telephone cable into the socket marked  on the underside of your phone base but don't plug the other end into the phone wall socket yet.



### Important:

Use only the power adaptor, telephone line cord and batteries supplied with your Pro610/810 otherwise your phone may not work. You should ensure access to the power adaptor plug is not obstructed by furniture or such.





## Getting started

### Connect the telephone cable

When the batteries are fully charged, plug the end of the telephone cable into your telephone wall socket.

In Australia some phone wall sockets are the old "non modular" style. If you have this type of wall socket you will need to purchase a modular convertor plug (not supplied). These can be obtained from most electronic stores.



### Attach the belt clip

There is a belt clip included in the box that you can attach to the back of your handset if required. Simply turn the handset over and slot the belt clip securely into the two recesses located on either side of the handset.

Your Pro610/810 is now ready for use!

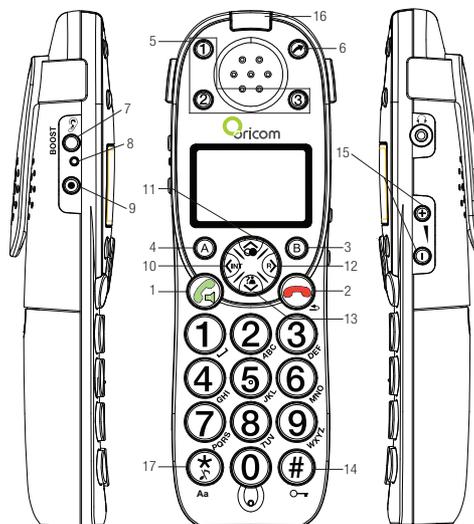
Private exchanges: if your phone is going to use a private exchange (for example, if you have to dial '0' to get an outside line, please follow the steps on page 52 ).

### Phone location

Make sure your phone:

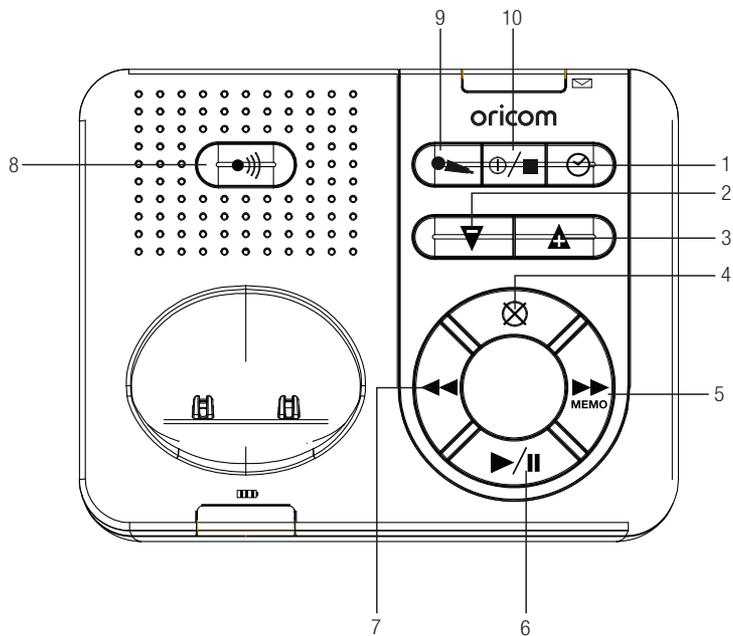
- is on a dry, flat and stable surface
- isn't a trip hazard with its power cable
- isn't obstructed by furniture
- is at least one metre from other electrical appliances
- isn't exposed to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.

## Handset Key



- |   |                                       |    |   |
|---|---------------------------------------|----|---|
| 1 | Talk On (Hands free)                  | 10 | Navigation Left (INT)                       |
| 2 | Talk Off (Escape in menu)             | 11 | Navigation Up (Redial)                      |
| 3 | B button (Phone book in standby mode) | 12 | Navigation Right (Recall)                   |
| 4 | A button (Menu in standby mode)       | 13 | Navigation Down (Calls)                     |
| 5 | Direct Memory M1, M2 and M3           | 14 | Keypad Lock                                 |
| 6 | Call Transfer and Voice Menu Switch   | 15 | Volume up/Volume Down                       |
| 7 | Boost On / Off                        | 16 | Ringer LED                                  |
| 8 | Boost On LED                          | 17 | Ringer On / Off (Upper / Lower case letter) |
| 9 | Profile                               |    |   |

## Base Station Key (PR0810 Base Unit)



- |   |                     |    |                         |
|---|---------------------|----|-------------------------|
| 1 | Check/Record OGM    | 6  | Play / Pause            |
| 2 | Volume Up           | 7  | Rewind                  |
| 3 | Volume Down         | 8  | Page / Internal         |
| 4 | Mute / Delete       | 9  | OGM                     |
| 5 | Fast Forward / Memo | 10 | Stop / Esc / Ans on off |

## Handset display icons explained

The following icons appear in your handset display to indicate:



Menu



Confirm / OK



Back



Phonebook mode



There is more information to view on the left



There is more information to view on the right



Battery status



Ringer off



An alarm is activated

## Handset display icons explained

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Keylock is on



Handsfree mode



Call in progress



Boost receiver volume is on (Icon will flash)



Mute handset microphone



You have new calls



When steady, the handset is in range of the base  
When flashing, the handset is out of range of the base



Internal call in progress



Answering machine is on



Answering machine is off



Indicates you have a message bank message

## Phone menu guide

Use this section to find your way around the menu display on your phone.

### How to use your phone menu display

When you've set up your phone and everything's connected, use your menu display to do things with your phone – from changing the ringer sound to setting up user profiles and saving phone numbers.

#### Basic guide

**Open main menu:** press (A).

**Browse sub menu:** open your main menu and then press  or .

**Select sub menu item:** scroll using  or  until the item you're looking for is shown and then press (B).

**Browse a function:** open your sub menu and then press  or .

**Select a function:** scroll using  or  until the function you're looking for is shown and then press (B).

**Enter digits or letters:** use your keypad.

**Confirm or save an entry or action:** press (B).

**Cancel and return to standby:** press .

#### Note:

If you don't do anything, your phone will automatically go on standby after 30 seconds.

## Making and receiving calls

### Make a call

1. Enter the number you wish to call using your handset's keypad.
2. If you make a mistake, press  to delete it.
3. Dial the number by pressing .
4. End your call by pressing .

### End a call

Press .

### Take a call

Simply lift the handset off the base (if **“Auto Talk”** is set to ON, see page 26) and speak into the phone or, if the handset is off the base (or **“Auto Talk”** is set to OFF, see page 26), press  and then speak into the phone.

### Redial a number

Your handset stores the last ten numbers you've dialled (max. 24 digits each).

1. Open the redial list by pressing .
2. Scroll through the redial list using  or  until the number you wish to redial is displayed and then press  to dial the number.

## Call back a previous caller (only if you have subscribed to Caller ID from your service provider)

Your phone stores the last 30 incoming calls.

1. Open the incoming calls list by pressing .
2. Scroll to find the number you want to call back using  or  then press .

## Dial a number in your phone book

To store a phone number in your phone book, see page 33.

1. Open your phone book by pressing .
2. Scroll to find your number using  or  then press  or enter the first letter of the desired entry using the keypad (e. g. “m” for “Miller”). If there are more than one entry beginning with “m” scroll to find your number using  or  then press .

## Dial a number using the quick dial buttons

To store phone numbers under your quick dial memory buttons, see page 37.

1. Choose your quick dial number by pressing ,  or .
2. Press  to dial the number.

## Adjust the handset earpiece volume

Your handset earpiece volume is louder than a standard phone. But you can still increase or decrease the volume to suit you.

To adjust the volume during a call, press the buttons  and  on the right of the handset.



## Making and receiving calls

### Boost the handset earpiece volume

To boost the handset earpiece volume during a call, press the  key on the top left side of the handset.

An image of an ear will flash in the display to show that boost is on.

### Handsfree feature

Use the handsfree feature to talk to your caller without holding the handset or to let other people in the room listen to the conversation.

### Use handsfree calling

1. Switch on handsfree mode by pressing the  key twice.
2. Exit handsfree mode by pressing .
3. To adjust the handsfree volume, press the buttons  and  on the right of the handset.

**Note:**

You can't boost volume when using handsfree calling.

### See call length

During a call the display shows the duration of the call.

### Use a headset (not included)

Simply plug your headset into the headset socket marked  on the right side of the handset. This socket can also be used with an Induction Neck Loop (Oricom Part No. CLILLOOP) (not supplied).

### Mute

During a call you can mute the microphone so your caller cannot hear you.

To switch off the microphone, simply press **(A)**. **Mute On** will be displayed. To switch it ON again, simply press **(A)** again.

### Switch the handset ringer on and off

To switch the ringer on and off, simply press and hold **(\*)** for a couple of seconds.

### Lock and unlock the handset keypad

You can still answer calls as usual when your keypad is locked.

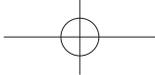
To lock the keypad, press and hold **(#)** for 3 seconds. The  icon will be displayed. To unlock, press and hold **(#)** again for 3 seconds.

### Make an internal call

#### Note:

The following features: Make an internal call, transfer an external call internally and make a conference call are only available if you have registered an additional handset(s) to your phone system.

If you have two or more handsets registered to the base you can make internal calls between handsets. Each handset will have been allocated a handset number when registered, e.g. HS1, HS2 etc. These calls are free of charge.



## Making and receiving calls

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1. Press **<INT**. The display will show **Internal -**. Enter the internal call number of the handset you want to call, e.g. **2** (to call Handset 2).
2. To accept the call on the receiving handset, press .
3. End your call by pressing .

## Transfer an external call internally

1. During your external call, press **<INT** or . Then enter the internal call number of the handset you want to transfer the call to e.g. **2** (to transfer the call to Handset 2).
2. To accept the call on the receiving handset, press .
3. You can now speak to the person answering the receiving handset and tell them you are going to transfer a call. The call will be transferred when you press .

### Note:

If no one picks up the call you're trying to transfer, you can take the call back on your phone by pressing .

## Make a conference call

1. During your external call, press **<INT** or . Then enter the internal call number of the handset you want to transfer the call to e.g. **2** (to call Handset 2).
2. To accept the call on the receiving handset, press .
3. Once the call has been received on the other handset that you've dialled, activate your conference call by pressing **(B)** briefly.
4. The conference call will end when you press .

## Find handset

You can locate a missing handset or alert a handset user that they are wanted by causing the handset to beep from the base.

1. Press  on the base. The handset(s) will beep.
2. Press any button on the handset to stop the handset(s) beeping.

## Power failure – What to do

The telephone cannot be used to make calls in the event of a power failure. Always keep a corded telephone available which operates available without an external power supply in case of emergency situations.



Using your menu

## Using your menu

For information on your phonebook, please go to page 33.  
For information on your answering machine, please go to page 45.

### Priority/Default Setting

If you are the main user of this telephone you should change the settings in the menu so that they are just right for you. These settings will be memorised automatically whenever you wish to make or answer a call.

The user profile feature can be used by others in the household whose preferences for volume, boost and equaliser will also be memorised and applied as indicated below.

### User Profiles

You can store 2 different user profiles, each with different settings for the 'Volume', 'Boost' and 'Equaliser' features. You can also personalise each Profile by naming it (Max. 11 letters).

### Change a profile name

1. Open your menu by pressing **(A)**, then scroll using  or  until **Profile** is displayed and press **(B)**.
2. Scroll using  or  until **Profile 1 or 2** is displayed and press **(B)**.
3. Scroll using  or  until **Name** is displayed and press **(B)**.
4. Delete the current name by pressing **(A)** until all characters are deleted.
5. Enter a new name (up to 11 letters) and press **(B)**.

## Change a profile's handset volume

You have a choice of five volume levels.

1. Open your menu by pressing (A), then scroll using  or  until **Profile** is displayed and press (B).
2. Scroll using  or  until **Profile 1 or 2** is displayed and press (B).
3. Scroll using  or  until **Volume** is displayed and press (B).
4. You'll see the current volume level (e.g. 1).
5. Change the volume level using  or  and press (B).

## Change a profile's boost setting

1. Open your menu by pressing (A), then scroll using  or  until **Profile** is displayed and press (B).
2. Scroll using  or  until **Profile 1 or 2** is displayed and press (B).
3. Scroll using  or  until **Boost** is displayed and press (B).
4. You'll see the current boost setting (i.e. **On** or **Off**).
5. Change the boost setting using  or  and press (B).

## Change a profile's tone ('equaliser') setting

1. Open your menu by pressing (A), then scroll using  or  until **Profile** is displayed and press (B).
2. Scroll using  or  until **Profile 1 or 2** is displayed and press (B).
3. Scroll using  or  until **Equaliser** is displayed and press (B).



## Using your menu

4. You'll see the current tone setting.
5. Change the tone setting using or and press **(B)**.

### Note:

Press to put the handset back to standby.

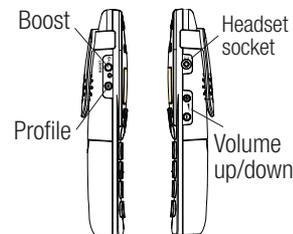
## Copy a profile

You can easily copy a profile to another registered and compatible handset.

1. Open your menu by pressing **(A)**, then scroll using or until **Profile** is displayed and press **(B)**.
2. Scroll using or until **Profile 1 or 2** is displayed and press **(B)**.
3. Scroll using or until **Copy** is displayed and press **(B)**.
4. Scroll using **<INT or R>** until the handset (e.g. 2, 3, 4 or 5) you want to copy the profile to, and press **(B)**.
5. On the handset you're copying the profile to: to confirm, press **(B)**.  
Or to cancel, press **(A)**.

## Choosing which profile to use

You need to use a handset to choose a profile to use for a call – you can't choose a profile using handsfree. Before answering or making a call select your profile by pressing the profile button on the left side of the handset.



**Note:**

Once you've selected a profile to use when making a call, you have about 30 seconds to dial the call under that profile before the system will return to its default settings.

## Change the handset ringer melody

You have a choice of ten ringer melodies.

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Ring tone is shown, press (B).
3. Scroll using  or  until **External** or **Internal** is displayed and press (B).
4. You'll see the melody setting (e.g. 7 [External], 9 [Internal]).
5. Change the melody using  or  and press (B).

## Change the handset ringer volume

You have a choice of five volume levels plus Off.

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  until **Ringer volume** is displayed and press (B).
3. You'll see the current volume level (e.g. 5).
4. Change the ringer volume using  or  and press (B).



## Using your menu

### Change the tone ('equalizer') setting

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Equalizer** is displayed and press (B).
3. You'll see the setting.
4. Change the tone setting using  or  and press (B).

#### Note:

To adjust tone while you're making a call, press the  button to access the equalizer setting. Then press the  or  button to adjust the setting as shown on the bar-graph on the handset screen.

### Boost on

When this feature is set to On the boost function is always activated. The Boost-LED on the top left side of the handset is on and the display shows "**BOOST IS ON**".

You can use the  key to switch it off for the recent call. For the next call it will be on again.

If the Boost on-function is set to Off, you will have to switch it on manually by pressing the  key. For each call.

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Boost on** is displayed and press (B).
3. You'll see the current boost memory setting (e.g. Off).
4. Change the setting using  or  to On or Off and press (B).

## Change handset name

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Handset name** is displayed and press (B).
3. Delete the current name by pressing (A) Repeat until all Characters are deleted.
4. Enter a new name (up to 10 letters) and press (B).

## Switch keypad beep on or off

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Keypad Beep** is displayed and press (B).
3. You'll see the keypad setting (i.e. On or Off).
4. Change the keypad beep on or off using  or  and press (B).

## Change contrast

You have a choice of five screen contrast levels so you can set the contrast to how you find it most easy to read.

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Contrast** is displayed and press (B).
3. You'll see the current contrast setting (e.g. 3).
4. Change the contrast setting using  or  and press (B).



## Using your menu

### Switch auto talk on or off

When auto talk's switched on your handset will automatically answer the call when you pick up the handset from its base. Default setting is OFF.

If you set it to off you will need to press the  button to answer any calls.

1. Open your menu by pressing , then scroll using  or  until **Handset** is displayed and press .
2. Scroll using  or  until **Auto talk** is displayed and press .
3. You'll see the current auto talk setting (e.g. Off).
4. Change the auto talk setting using  or  and press .

### Change backlight time

You have a choice of 10, 20, 30 or 40 seconds before the backlight time switches off.

1. Open your menu by pressing , then scroll using  or  until **Handset** is displayed and press .
2. Scroll using  or  until **Backlight time** is displayed and press .
3. You'll see the current backlight timing (e.g. 10S).
4. Change the backlight timer setting using  or  and press .

## Switch confirmation beep on or off

This is the beep you hear when you change a setting. You can switch the beep on or off.

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Confirm beep** is displayed and press (B).
3. You'll see the current confirmation beep setting (e.g. On).
4. Change the confirmation beep setting using  or  and press (B).

## Select base

You can use this feature if your handset is registered to more than one base.

1. Open your menu by pressing (A), then scroll using  or  until **Handset** is displayed and press (B).
2. Scroll using  or  until **Select base** is displayed and press (B).
3. You'll see the current base setting (e.g. Auto or Manual). If Manual is selected then you can choose which of 4 possible bases you wish to log on to.
4. Change the base setting using  or  and press (B).



## Using your menu

### Change date/time

1. Open your menu by pressing (A), then scroll using  or  until **Time** is displayed and press (B).
2. Scroll using  or  until **Date and Time** is displayed and press (B).
3. Using the keypad enter Enter the year, month, day, hours and minutes (your handset has a 24-hour clock) and press (B).

### Change clock hours to 12 or 24hour format

1. Open your menu by pressing (A), then scroll using  or  until **Time** is displayed and press (B).
2. Scroll using  or  until **Set time format** is displayed and press (B).
3. You'll see the current time format setting (e.g. 24 hour).
4. Change the time format using  or  to highlight either 12 hour or 24 hour and press (B).

## Set alarm

1. Open your menu by pressing (A), then scroll using  or  until **Time** is displayed and press (B).
2. Scroll using  or  until **Set alarm** is displayed (your alarm uses a 24-hour clock) and press (B).
3. Select **Once, Every Day, Mon to Fri** or **Off** and press (B).
4. Enter the time you want your alarm to go off and press (B).
5. Choose your alarm melody and press (B).

To cancel the alarm signal, press (A). Pressing (B) activates the snooze function. With this function the alarm is repeated up to five times after every 5 minutes before it is switched off completely.



## Base Settings

# Base Settings

## Change base ringer melody

You have a choice of 9 base ringer melodies.

1. Open your menu by pressing (A), then scroll  or  until **Base settings** is displayed and press (B).
2. **Ring tone** is displayed, press (B).
3. You'll see the ringer melody setting (e.g. 8).
4. Change the ringer melody using  or  and press (B).

## Change base ringer volume

You have a choice of five volume levels plus Off.

1. Open your menu by pressing (A), then scroll using  or  until **Base settings** is displayed and press (B).
2. Scroll  until **Ringer volume** is displayed and press (B).
3. You'll see the current base ringer volume level (e.g. 5).
4. Change the base ringer volume using  or  and press (B).

## Change system PIN code

1. Open your menu by pressing (A), then scroll using  or  until **Base settings** is displayed and press (B).
2. Scroll using  or  until **System PIN** is displayed and press (B).
3. Enter your old PIN code (default PIN is 0000) and press (B).
4. You will be prompted to enter your new 4 digit PIN code twice, then press (B).

## Appointment

You can enter up to five appointments your telephone should remind you at.

1. Open your menu by pressing (A), then scroll  or  until **Tools** is displayed and press (B).
2. Scroll using  or  until **Appointment** is displayed and press (B).
3. Scroll using  or  until **1**, **2**, **3**, **4** or **5** is displayed and press (B).
4. Scroll using  or  until **Edit** is displayed and press (B).
5. Delete characters with (A), enter a name for the appointment using the keypad and press (B).
6. Enter the date using the keypad and press (B).
7. Enter the time using the keypad and press (B).
8. Select a melody with  or  and press (B).

If you want to edit or delete an appointment select it as described above and make your changes (Edit) or delete the entry (Delete).



## Base Settings

### Stop watch

The stop watch shows minutes and seconds.

1. Open your menu by pressing **(A)**, then scroll  or  until **Tools** is displayed and press **(B)**.
2. Scroll using  or  until **Stop watch** is displayed and press **(B)**.
3. Press **(B)** to start the stop watch.
4. Press **(A)** to stop the stop watch.

### Voice prompt

1. Open your menu by pressing **(A)**, then scroll  or  until **Tools** is displayed and press **(B)**.
2. Scroll using  or  until **voice prompt** is displayed and press **(B)**.
3. Scroll to select ON OFF or Simple
4. Press **(B)** to select and save setting

### Reset to default settings

#### Important:

If you reset to default settings all entries in your phone book, calls list and redial list are deleted.

#### To reset to default settings

1. Press volume **(+)** (cordless handset) or **(-)** (base unit) button for 10 seconds.
2. Confirm the reset to default settings by pressing **(B)** for **Yes** or **(A)** for **No**.

## Using your phone book

You can store, alphabetically, up to 50 names and their phone numbers in your phonebook. To quickly find a phone book entry, simply enter the first letter of the name you've stored.

**Note:**

Each phone book entry allows for up to 16 letters for any name and up to 24 digits for any phone number.

**Important:**

Please remember to also enter the area code for each phone number you enter in your phone book.

## How to use the keypad when using your phone book

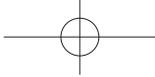
You'll see that the keys on your keypad have letters as well as numbers. If you press a chosen key a number of times it'll show you all the numbers and letters it represents.

Here are some keys you may find useful when entering phone numbers in your phone book:

- press **1** for a space
- enter special characters with **1** or **0**
- press **A** to delete a number or letter you've entered
- press the **\*** key to change from upper case (e.g. ABC) to lower case (e.g. abc)

**Note:**

To enter the same letter twice, simply enter the letter and then wait until the cursor moves to after the letter you've entered, before entering it again.



## Using your phone book

### Enter a name and number in your phone book

1. Open your phone book by pressing **(B)**.
2. Press **(B)**. The display will show **New entry**, press **(B)** again.
3. Enter the name you want to store and press **(B)**.
4. Enter the phone number you want to store and press **(B)**.
5. Scroll using  or  to choose a ringer melody for this name and number and press **(B)**.

### Edit a phone book entry

1. Open your phone book by pressing **(B)**.
2. Scroll using  or  to find the entry you want to edit and press **(B)**.
3. The display will show **Edit entry**, press **(B)** again.
4. Press **(A)** to delete characters and use the keypad to enter new ones, then press **(B)**.
5. Press **(A)** to delete digits and use the keypad to enter new ones, then press **(B)**.
6. Scroll using  or  to choose a ringer melody for this entry and press **(B)**.

## Delete a phone book entry or all entries

1. Open your phone book by pressing **(B)**.
2. Scroll using  or  to find the entry you want to delete or if you want to delete all entries press **(B)**.
3. Press  to display either **Delete** entry or **Delete all** and press **(B)**.
4. Press **(B)** to confirm or **(A)** to cancel.

## Copy phone book entries to another registered handset

**Note:**

You can only copy the phone book to another handset if that handset is registered on your base unit. See page 18.

It's easy to copy:

- a single entry (Copy entry)
- entries not already on the handset you're copying to (Copy append)
- all entries (Copy all)

**Important:**

When you copy all entries to a handset, all existing entries will be deleted. To prevent this from happening you can use the "Copy append mode".



## Using your phone book

---

1. Open your phonebook by pressing **(B)**.
2. Scroll using  or  to find the entry or entries you want to copy and press **(B)**.
3. Scroll  to either **Copy entry**, **Copy append** or **Copy all** and press **(B)**.
4. Scroll **<INT or R>** to the handset number you want to copy to (e.g. 2 for Handset 2) and press **(B)** to confirm.
5. Pick up the handset you're copying entries to and press **(B)**.



## Using your quick dial memory buttons

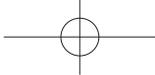
You can store a name (max. 16 characters) and a telephone number (max. 24 digits) under each of the quick dial memory buttons: **1**, **2** and **3**.

### Store a quick dial name and number

1. Choose the quick dial button under which you want to store a name and number by pressing either **1**, **2** or **3**.
2. Press **B**. The display will show **Edit entry**, press **B** again.
3. Enter the name you want to store using the keypad and press **B**.
4. Enter the phone number you want to store and press **B**.
5. Scroll using  or  to choose a ringer melody for this entry and press **B**. The display will show **Entry saved**.

### Edit a quick dial entry

1. Choose the quick dial entry to edit by pressing either **1**, **2** or **3**.
2. Press **B**. The display will show **Edit entry**, press **B** again.
3. Press **A** to delete characters and use the keypad to enter new ones, then press **B**.
4. Press **A** to delete digits and use the keypad to enter new ones, then press **B**.
5. Scroll using  or  to choose a ringer melody for this entry and press **B**. The display will show **Entry saved**.



## Using your quick dial memory buttons

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### Delete a quick dial entry

1. Choose the quick dial entry to delete by pressing either **①**, **②** or **③**.
2. Press **Ⓑ**. Scroll  to **Delete Entry** and press **Ⓑ**.
3. Display will show **Delete Entry?** Press **Ⓑ** to confirm or **Ⓐ** to cancel.

## Using your calls list

**Note:**

You must subscribe to your network provider's /Caller ID service for this feature to work. A Subscription charges apply.

Telephone numbers of incoming calls should appear in your calls list. If you have the caller's number stored in your phone book the name will be displayed instead. A total of 30 incoming calls can be stored in the calls list (16 letters per name and 23 digits per number). The number of new calls received will be shown in the display with the flashing  icon. If the number doesn't appear, this is because either the caller's identification (Caller ID) has been withheld by the caller, or it is unavailable due to network restrictions.

You can open your calls list by pressing the  button. To scroll through your calls list simply press  or . To display more information including the date and time of the call, press .

Here are some things you may see on your calls list display:

- **WITHHELD NUMBER** – caller has withheld their number, or this information isn't available
- **INTERNATIONAL** – caller is calling from another country or using an internet service
- **UNAVAILABLE** – number is not available



## Using your calls list

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### Store numbers from your calls list to the phone book

It's easy to store incoming call numbers to your phone book.

1. Press  to open your calls list at the most recent entry.
2. Scroll using  or  to find the entry you want to store and press **(B)**.
3. The display will show **Save number**, press **(B)**.
4. Using your keypad, enter a name for this stored number and press **(B)**.
5. Edit the number for this name, if needed, and press **(B)**.
6. Scroll using  or  to choose the ringer melody for this name and number and press **(B)**.

### Store numbers from your calls list to a quick dial memory

It's easy to store incoming call numbers to one of the three quick dial memory buttons.

1. Press  to open your calls list at the most recent entry.
2. Scroll using  or  to find the entry you want to store and press **(B)**.
3. Scroll using  to **Save to M1 / M2 / M3** and press **(B)**.
4. Proceed as described above "Store numbers from your calls list to the phone book".

## Delete a single calls list entry

1. Press  to open your calls list at the most recent entry.
2. Scroll using  or  to find the listed call you want to delete and press **(B)**.
3. Scroll  until you highlight **Delete**.
4. Press **(B)** to confirm or **(A)** to cancel.

## Delete all calls list entries

1. Press  to open your calls list at the most recent entry and press **(B)**.
2. Scroll  until **Delete all** is displayed and press **(B)**.
3. The display will show **Delete all?** Press **(B)** to confirm or **(A)** to cancel.



## Operations of Voice Menu

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# Operations of Voice Menu

## Talking Caller ID

If the incoming call is listed as a VIP in the phone book and has a custom recorded ring tone then that ring tone will replace the spelt name

Phone book search and edit

When searching the phone book using alpha characters each character will be announced when pushing the keypad buttons, i.e. when entering 'S' the phone will announce 7, P, Q, R and then S

The (UP) and (down) buttons can also be used to search the phone book in order, when selected entry is reached, after 2 seconds delay the phone will announce the name by announcing each character in the name

## Voice menu options

There are 2 levels of voice mode full and simple in simple mode only the top levels of the menu will be announced in full mode all levels actions and results will be announced

## Talking Keys

When the handset is in standby mode, most of the keys will announce the its function to remind the user what function is being accessed. Including:

1. Boost On / Off key
2. Profile Select key
3. Ringer On / Off key
4. Keypad Lock / Unlock

5. Intercom Key
6. Flash Key
7. Transfer Key

There are some keys that will directly announce stored numbers instead of its functions:

8. Memory 1, 2 and 3 Keys
9. Right soft key (Phonebook)
10. Last Number Redial Key
11. Call Log Key

### To Select the Voice Menu mode

1. Open the menu by pressing (A), then scroll using  or  until Tools is displayed and press (B).
2. Scroll using  or  to select "Voice Prompts" and press (B).
3. Scroll using  or  to select "Simple", ON or OFF.

### Quick Access

In Standby mode ONLY press and hold "transfer" key for 10 seconds.

Display will show "Voice Prompt". Use buttons (A) or (B) to select option required.



## Operations of Voice Menu

### Register a handset

You only need to register a handset if it has become de-registered from the base or if you've purchased a new handset separately. You can register up to 5 handsets.

**Important:**

Make sure any handset you're registering is fully charged before you try to register it.

**At the handset:**

1. Press and hold **(A)** for approx 10 seconds until the display shows **Press & Hold Base Page Key**.

**At the base:**

2. Press and hold **(B)** for at least 10 seconds until the indicator light on the base flashes.

### Deregister a handset

You may need to deregister a handset if you've too many registered on your phone system, or if the handset develops a fault and needs to be replaced.

**Important:**

You can only cancel subscription of another handset, not the handset you are using to do the remove procedure.

1. Open your menu by pressing **(A)**, then scroll using  or  until **Handset** is displayed and press **(B)**.
2. Scroll using  or  until **Registration** is displayed and press **(B)**.  
Then scroll  to **De-register** is displayed and press **(B)**.
3. Enter the PIN code (default PIN 0000) and press **(B)**.
4. Enter the handset's internal number (e.g. 1) and press **(B)** to confirm.



## Using your answering machine (Only for Pro810)

### Using your answering machine (Only for Pro810)

After you've set up your phone system, follow these easy steps to set up and use your answering machine.

#### Switch answering machine on or off

To switch your answering machine on and off, simply press  on the base. The current answer mode will be announced. When new messages are received, the message counter on the base and the base indicator light will flash. The message counter also indicates the number of messages you have.

#### Adjust the base loudspeaker volume

You can increase or decrease the base loudspeaker volume using the  buttons on the base. The volume level will be shown on the base message counter, e.g. **L1 ... L5**.

#### Set the answer mode

There are three answer modes to choose from: Answer & Record, Answer only or Answer off. If you set the answer mode to Answer only your callers will not be able to leave a message.

1. Switch your answering machine on by pressing  on the base.
2. To change the mode between Answer & Record, Answer Only or Answer Off press and hold  for a couple of seconds.



## Using your answering machine (Only for Pro810)

### Record your outgoing message

You can change the default answering message to your own. Your outgoing message needs to be under two minutes.

1. Press and hold  on the base for a couple of seconds and then record your message after the beep. The base message counter will show **oG** during recording.
2. To stop recording, press . Your outgoing message will be played back to you, the base message counter will show **o1**.

#### Note:

To return your outgoing message to the default message, simply press and hold  while the outgoing message is playing.

### Check your outgoing message

1. Press  and your current outgoing message is announced.



## Using your answering machine (Only for Pro810)

### Set the answer delay

You either choose the number of rings you want before your answering machine answers any incoming call (2-9 rings) or you can choose Time Saver. Time Saver saves you the cost of the call if you're calling in from elsewhere to pick up any messages: if your answering machine answers after 2 rings you have new messages, if it answers after 5 rings you have no new messages. Therefore, you can hang up after 3 rings knowing you have no new messages and you won't be charged for the call.

1. Press and hold the  button (located underneath the base) for a couple of seconds. The current ring delay setting will be announced and you will also see it displayed on the base message counter e.g. **r3** or **ts** (for time saver).
2. Choose the number of rings you want (2–9) or Time Saver using  or  and then press  to confirm.

### Set the day and time

1. Press and hold the  button for a couple of seconds.
2. Choose a day of the week using the  or  buttons and press  to confirm.
3. Choose the hour using the  or  buttons, the digits will also be shown on the base message counter. Press  to confirm.
4. Choose the minutes using the  or  buttons, the digits will also be shown on the base message counter. Press  to confirm.

### Check the day and time

1. Press . The current day and time is announced.



## Using your answering machine (Only for Pro810)

### Record a memo

You can record memo messages for yourself or other members of the household which can be played back like normal messages.

1. Press and hold  for a couple of seconds.
2. After the beep record your memo. The message counter will show **-r** while recording.
3. Press  to finish recording. The base indicator light and the message counter will flash and the counter will increase by one digit, e.g. **01**.

### Listen to messages or memos using the base buttons

Playback is in the order messages or memos were received. New messages are played before old ones. The time and date of each message or memo is announced before playback.

Here are some functions you may find useful:

- to play or pause, press 
- to stop, press 
- to rewind, press 
- to fast forward, press 

### Delete a single message or memo using the base

1. Play the message or memo you want to delete by pressing .
2. Press and hold  for a couple of seconds during playback of the message or memo to delete it.



## Using your answering machine (Only for Pro810)

### Delete all old messages and memos using the base

1. Press and hold  for a couple of seconds when no messages are being played.
2. To confirm, press . The message counter will show **dL** to indicate that deletion is taking place.

### Listen to messages or memos using your handset

1. Open the answering machine menu by pressing .
2. **Ans Machine** is displayed, press .
3. Scroll using  or  to display either **Play New Msgs** or **Play All Msgs** and press .
4. Press  to return to standby.

### Memory full

Your answering machine will announce if it's full and automatically stop taking any more messages and switch itself to Answer Only. You'll need to delete some of your messages or memos before any new messages can be recorded.

### Remote access to your answering machine

You can call your answering machine to hear your messages when you're away from home using most modern phones, including mobile phones.

You need to use a PIN code to access your answering machine. The default code is 000. We suggest you change this for security reasons.



## Using your answering machine (Only for Pro810)

### Change PIN

1. Press and hold the  **PIN** button (located underneath the base) for a couple of seconds. The current 3 digit PIN will be announced and you will be prompted to enter your first new digit. You can select digits between 0 and 9.
2. Select the new first digit using the  or  **MEMO** buttons, the digits will also be shown on the base message counter. Press  to confirm.
3. Repeat the above procedure for your new 2nd and 3rd digits.
4. After you've confirmed your 3rd digit your new security PIN will be announced.

Press the  key at any time to exit changing the PIN code mode and return to standby. The PIN code will remain unchanged.

### Call in to check messages

1. Dial your own phone number from the remote phone and wait until the answering machine picks up the call.
2. Press  three times, then enter your 3 digit PIN after the voice prompt.
3. You can manage your messages using your keypad (see remote instructions below)

#### **Note:**

If you make a mistake entering your PIN three times, your answering machine will hang up and you'll need to call and try again.



## Using your answering machine (Only for Pro810)

### Remote access instructions guide

While listening to your messages from a remote location, enter these numbers to manage your messages.

To . . .

**Rewind** messages, press **1**.

**Play** or **pause** your messages, press **2**.

**Fast Forward** through your messages, press **3**.

**Hear outgoing message** (OGM), press **4**.

**Record outgoing message** (OGM), press **5**. To end your message, press **6**.

**Stop messages**, press **6**.

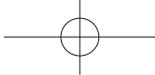
**Delete current message**, press **7**.

**Switch answering machine off**, press **8**.

**Switch answering machine on** to take messages, press **9**.

**Delete all old messages**, press **0**.

**Record a memo**, press **#**. To end your message, press **6**.



Use on a private branch exchange

## Use on a private branch exchange (PABX)

If your phone's on an exchange (e.g. you need to dial 0 to get an outside line), you can transfer calls and use call back by using the R button. You'll need to check your private exchange manual to find out which timing to use for your exchange. You can choose two recall timings: 100ms (Short) and 600ms (Long).

### To set the recall time

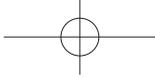
1. Open your menu by pressing (A), then scroll using  or  until **Base settings** is displayed and press (B).
2. Scroll using  or  until **Recall** is displayed and press (B).
3. You'll see the current recall timing setting (e.g. **Short**).
4. Choose the recall timing setting you want (**Short** or **Long**) using  or  and press (B).

### Insert a dialling pause

If you have to dial a number for an outside line and it takes a while to connect, you can insert a pause so you don't have to wait to hear the dialling tone. To insert a dialling pause, simply enter the number you usually dial for an outside line and then press (O) for two seconds. A P on your display will show dialling pause is active.

#### Note:

You can also insert a dialling pause with a phone number in your phonebook. by pressing the "0" button for two seconds and 'P' will display.

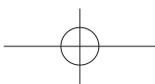


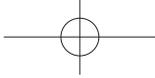
Use on a private branch exchange

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## Using additional services

Your phone should be able to support services such as call waiting and conference calls. You'll need to check with your telephone network provider for further information on these services.





## Help and support

### Troubleshooting guide

Some issues may simply be resolved by disconnecting the power to the unit. In such instances the power to the main base station should be switched off and batteries in the handset should also be removed for about 20 minutes. After which reconnect everything to determine if this has resolved the issue.

#### **I can't make phone calls**

1. Make sure the phone cable is connected properly. If it is, there may be a fault. Please make sure you're using the phone cable that came with your phone.
2. Check power's plugged in, switched on and working.
3. Make sure you are not too far from the base.
4. Test the phone line and socket by using another phone.

### **I keep losing my connection**

1. Make sure you are not too far from the base (in ideal condition).
2. The base may not be in an ideal location – consider moving it.

### **My handset keeps switching off**

1. It may need recharging. So it can charge fully, place your handset on its charger base for at least 16 hours (make sure the power socket is switched on!).
2. Replace the rechargeable batteries. Any replacement batteries should be the same type as those provided.

### **Caller's identification (Caller ID) isn't working**

1. Check you have this service on your phone line. Please call your network provider.
2. The caller may have withheld their phone number.

### **My handset or base doesn't ring**

Check that the ringer is on. See pages 14,21,30 and 32.

### **I've got a buzzing noise on my radio, TV or computer**

We suggest you use your cordless handset at least one metre away from electrical equipment and mobile phones.

### **There is interference in the earpiece and/or internet connection is very slow when using the phone**

You must plug the phone into the wall socket via an ADSL filter if you have broadband internet on your phone line.



## Help and support

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### **My answering machine won't record messages or memos**

1. Check that your answering machine is switched on.
2. Answering memory may be full. See page 49.

### **My remote access isn't working**

1. Check you're using the correct PIN. See page 50.
2. Make sure you're using a touchtone phone.

### **The red light on the base is constantly flashing**

You have a new message(s). Press the  button to listen to them and the flashing will stop.

## Technical details

Standard	DECT <sup>1</sup> GAP <sup>2</sup>
Power supply (base station)	Input: 100-240V 50/60Hz Output: 6VDC 800mA
Range	Approx 300m in ideal conditions
Standby	Up to 100hrs
Maximum Talk Time	Up to 10hrs
Rechargeable batteries	3 x AAA 1.2V 750mAh NiMH
Recall time	Short (100 ms) / Long (600 ms)
Optimum ambient temperature	0°C to 45°C
Optimum relative humidity	20% to 80%
Recall	100, 300 ms

<sup>1</sup> DECT: Digital Enhanced Cordless Telecommunication = standard for cordless phones.

<sup>2</sup> GAP: Generic Access Profile = standard for the operation of handsets and base stations from different manufacturers.



## Safety information

### Default settings

To reset to default settings, please see page 32.

#### Cordless handset default settings

Handset name	ORICOM
Handset ringing melody (external)	7
Handset ringing melody (internal)	9
Handset ringing volume	4
Base ringing melody	3
Base ringing volume	3
Keypad beep	On
Auto talk	Off
Contrast	3
Backlight time	10s
Boost on	Off
Recall time	Short
Dialling mode	Tone
PIN code	0000
Voice prompts	Off



## Safety information

### Answering machine (will not be reset)

Answer mode	Answer and record
PIN code for remote access	000
Answer delay	9
Time format	12 hours



## Maintenance and guarantee

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# Maintenance and guarantee

## Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

## Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website [www.oricom.com.au](http://www.oricom.com.au).

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

## Important

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required. Take a few moments to register your product online: [www.oricom.com.au](http://www.oricom.com.au)



## Warranty information (Australia)

### How to make a claim under Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, contact details follow.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product.

Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd  
Locked Bag 658  
South Windsor NSW 2756 Australia

Please note that this warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.



## Warranty information (Australia)

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### Important Information

#### Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair.

Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

### Warranty information (Australia)

This Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as “Oricom”.

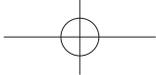
Oricom makes no other warranties or conditions, express or implied, including as to acceptable quality and fitness for a particular purpose, except as stated in this Warranty.

Any implied warranties that may be imposed by law are limited in duration to the Warranty Period.

Oricom warrants that the product is free from defects in materials or workmanship during the Warranty Period. This Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

This warranty in no way affects your statutory warranty rights under the Competition and Consumer Act 2010 or any other similar legislation.

The Warranty Period will be 1 year from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving warranty services.



## Warranty information (Australia)

You are entitled to a replacement product or repair of the product according to the terms and conditions of this document if your product is found to be faulty within the Warranty Period. This Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

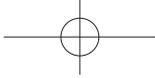
Oricom does not warrant that the operation of the product will be uninterrupted or error free.

Oricom is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the product. These terms and conditions together with any specific terms and conditions contained in the user guide to the product purchased constitute the complete and exclusive agreement between you and Oricom regarding the product.

No change to the conditions of this Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be in breach of a warranty expressly set out in this User Guide or under the Competition and Consumer Act 2010 and excludes any liability for damages or any other remedy arising under any other legislation or the common law if the damage occurs as a result of:

1. failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. negligence on your part or misuse by you of the product;



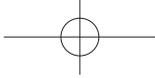
## Warranty information (Australia)

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3. an uncontrollable external cause which results in the product not functioning including but not limited to power failure, lightning or over voltage; and
4. modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

Oricom will not be liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental or consequential damages. Oricom is not liable for any claim made by a third party or made by you on behalf of a third party. This limitation of liability applies whether damages are sought, or a claim made, under this Warranty or as a tort claim (including negligence and strict product liability), a contract claim or any other claim. However, this limitation of liability will not apply to claims for personal injury. Nothing in this Warranty excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the Competition and Consumer Act 2010 applies to this Warranty and which may not be so excluded, restricted or modified. For warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to those specified in the relevant legislation.

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



### **Contact details for Oricom support and warranty claims in Australia**

Oricom International Pty Ltd  
Locked Bag 658  
South Windsor, NSW 2756  
Australia

Email: [support@oricom.com.au](mailto:support@oricom.com.au)  
Phone: 1300 889 785 or (02) 4574 8888  
(Monday to Friday 8am to 6pm AEST)  
Web: [www.oricom.com.au](http://www.oricom.com.au)  
Fax: (02) 4574 8898

### **Contact details for Oricom support and warranty claims in New Zealand**

Email: [support@oricom.co.nz](mailto:support@oricom.co.nz)  
Phone: 0800 674 266  
(Monday to Friday 10am to 8pm NZST)  
Web: [www.oricom.co.nz](http://www.oricom.co.nz)



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