Contact details for Oricom Support and Express Warranty Claims in Australia

Oricom International Pty Ltd
Unit 1, 4 Sovereign Place
South Windsor, NSW 2756 Australia
(Monday to Friday 8am to 6pm AEST)

Email: support@oricom.com.au

Phone: 1300 889 785 or 02 4574 8888

Web: www.oricom.com.au

Fax: (02) 4574 8898

Contact details for New Zealand

Email: support@oricom.com.nz

Phone: 0800 674 266

(Monday to Friday 10am to 8pm NZST)

Web: www.oricom.co.nz



Ref: 23012014



Baby Monitor Secure 910

USER GUIDE



KEEP THIS USER GUIDE FOR FUTURE REFERENCE

Always retain your proof of purchase in case of warranty service and register your product on line at:AUSTRALIA: www.coricom.com.au NEW ZEALAND: www.oricom.co.nz

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NEED HELP?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia 1300 889 785 or 02 4574 8888

www.oricom.com.au

Mon-Fri 8am - 6pm AEST

New Zealand 0800 67 42 66

www.oricom.co.nz

Mon-Fri 10am - 8pm NZST

SAFETY INFORMATION

Important Safety Information

- It is very important that you read the User Guide carefully as it contains detailed
 information you will need to get the most from your Oricom baby monitor. If you
 have any issues setting up or using your Oricom baby monitor please call our
 Customer Support team. Our dedicated local team are more likely to be able to
 help you than the retailer where you made your purchase.
- Your Oricom baby monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.
- The baby monitor has been designed to provide some added reassurance in the form of sound transmission for those times when you are not in the same room as your baby provided you always stay within hearing range of the baby monitor during use. Your baby monitor is not a medical device, nor a device to prevent cases of Sudden Infant Death Syndrome (SIDS) or "cot death", and you should not rely on it for your baby's wellbeing. It is important that you regularly check on your baby personally.
- Make sure the baby unit, parent unit and mains adaptor cables are kept out
 of reach of your baby and other young children at all times, at least one metre
 away.
- Never place the baby unit or parent unit inside your baby's cot, bed or playpen.
- Never cover the parent or baby units with clothes, towels or blankets or any
 other item. Never use or place your parent or baby unit in or near moisture or
 water (e.g. near bath or pool). Immersing in water could cause electric shock
 and even death.
- The installation location plays an important role in ensuring proper operation.
 Therefore, maintain a distance of at least one metre from other electronic equipment, such as microwave ovens or hi.fi devices, otherwise they could cause interference. During continual use the baby unit power adaptors may become warm to the touch. This is normal and should not be a concern.



Warning

Risk of suffocation!

Keep all packaging materials and protective foils out of reach of children.



Warning

Do not place the AC Adaptor cable in a high "wear and tear" location. Never use a frayed or compromised cord.

4 SAFETY INFORMATION

Battery safety

- Batteries represent a hazard to health and the environment! They contain toxic, ecologically hazardous heavy metals. Do not dispose of batteries in a fire as they may explode. Dispose of batteries according to local regulations, never in your household rubbish.
- Do not dismantle, cut, open, crush, bend, puncture, or shred cells or batteries.
 If a battery leaks, do not let the battery liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, and seek medical assistance.
- Do not modify, remanufacture, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.
- Improper use or use of unapproved batteries may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty.
- If you believe the battery is damaged, remove product from the charger and stop using the product. Contact Oricom for assistance. Never use a damaged battery.

Disposal

Always dispose of your products at the end of their life in accordance with your local waste disposal requirements.

Packaging materials all cardboard and paper packaging should be recycled in accordance with your local council waste regulations.

Do you have everything?

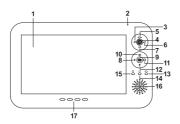
Package contents:

- Parent unit (LCD screen)
- Baby unit (camera)
- 3 x AC power adaptors
- User Manual

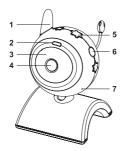
If any items are missing, please contact Oricom Customer Support.

Prior to use remove all protective packaging and films, and fully unwind all cords.

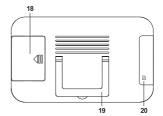
YOUR BABY MONITOR



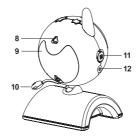
- 1. LCD Screen
- 2. Microphone
- 3. Music Selection (Zoom in: left) button
- 4. Zoom (Camera selection in quad mode) button
- 5. Motion detection (Zoom in: up) button
- 6. Talkback (Zoom in: right) button
- 7. VOX (Zoom in: down) button
- 8. Brightness down (Menu: left/exit) button
- 9. Power (Menu) button
- 10. Volume up (Menu up) button



- 1. Antenna
- 2. Power indicator LED
- 3. Infrared LEDs
- 4. Lens
- 5. Nightlight
- 6. Nightlight switch
- 7. Microphone



- 11. Brightness up (Menu: right/ok) button
- 12. Volume down (Menu: down) button
- 13. Motion detection indicator LED
- 14. VOX indicator LED
- 15. Power indicator LED
- 16. Speaker
- 17. Volume indicator LED
- 18. Battery compartment
- 19. Holder / Stand
- 20. Power adaptor connection



- 8. Speaker
- 9. Battery compartment
- 10. Temperature sensor
- 11. Power On/Off switch
- 12. Power adaptor connection

6 GETTING STARTED

1. Camera Setup

1.1 Power supply

- a) Connect the small plug of the power adaptor to the baby unit and the other end to the electrical mains power outlet.
- b) To switch on the baby unit, slide the power switch to the ON position. The power LED will light up.
- c) To switch off the baby unit, slide the power switch to the OFF position.



Warning

Use only the AC adaptor supplied with the product as other power adaptors could damage the product. This product is designed for indoor use only.

1.2 Batteries

In case of power failure the baby unit can be fitted with 4 x AAA alkaline batteries (not supplied).

To install the batteries use a small screwdriver to open the battery compartment on the rear of the camera unit. Leaving the ribbon under the batteries, insert the batteries observing the correct polarity indicated in the battery compartment. The ribbon is used for easy removal of batteries. Close the battery compartment again and secure the screw in place.

Please check and replace these batteries after each power failure or every 12 months.

1.3 Connecting and aligning the baby unit

Position the baby unit with a minimum distance of 1 metre to other electronic devices to avoid a risk of mutual disturbance. Point the upper section of the baby unit towards the baby you wish to monitor. The baby unit should be at least 1 metre away from the baby. Check that the baby is suitably displayed on the parent unit screen. Adjust the viewing angle by gently rotating the camera head until the baby is clearly visible.

GETTING STARTED

2. Parent Unit Setup

2.1 Power supply

- a) Connect the small plug of the power adaptor to the socket in the side of the parent unit and the other end to the electrical mains power outlet.
- b) Switch the parent unit on by pressing and holding the power button for 2 seconds.
- c) To switch the parent unit off, press and hold the power button for 2 seconds.

NOTE:

The parent unit has been supplied with 2 x AC power adaptors to enable the parent unit to be conveniently relocated to a second location without the need for the power adaptor to be moved also.

8 OPTIONAL BATTERIES

2.2 Optional battery usage

The parent unit can be operated with a 3.7V 1050mAh battery (li-ion, BL-5C phone type battery), not supplied. The optional battery can be inserted into the parent unit to enable short duration portability. The optional battery can be purchased from your local battery stockist.

2.2.1 Loading the battery

- a) Open the battery compartment on the parent unit by sliding the battery cover away from the unit.
- b) Insert the battery with the battery contacts connecting to the metal pins on the unit.
- c) Close the battery compartment cover, ensuring it is securely locked.
- d) Connect the AC power adapter to the parent unit to charge the battery. The power LED will illuminate blue to indicate the battery is charging.
- e) Press the power button to turn the unit on.



2.2.2 Battery endurance

The battery endurance will depend on the quality of the battery installed and the age of the battery. A brand new, fully charged, good quality battery is estimated to last approx. 1 hour off the charger.

When the battery life is diminished, the battery will need replacing. This will depend on the quality of the batteries installed.

It is recommended to remove the battery from the parent unit if not being used for prolonged periods of time.

2.2.3 Battery indicators

- The power LED will illuminate blue when the battery is charging.
- The power LED will flash red when battery level is low.
- The parent unit will beep when the battery level is low.
- The power LED will illuminate green when power is sufficient.

When the monitor indicates the power is low, connect the AC power adaptor to the unit to provide power and charge the battery.

3. Baby unit features

3.1 Nightlight

The nightlight provides a comforting glow on the baby unit.

To turn on, press the nightlight button on the side of the baby unit.

To turn off, press the same button again.



3.2 Night vision

The camera has 9 high-intensity LEDs for picking up clear images in low light. When the built-in photo sensor detects low ambient light levels, the LEDs will automatically activate and the screen on the parent unit will display in black and white.

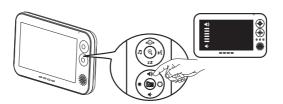
3.3 Room temperature indication

The temperature sensor on the baby unit provides an indication of the room temperature at the camera location. The indicated temperature is displayed on the parent unit LCD.

4. Parent unit features

4.1 Volume

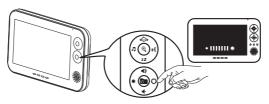
Press the volume selection buttons and and on the parent unit to adjust the volume.



10 USING YOUR MONITOR

4.2 Brightness

Press the brightness selection buttons
and
to adjust the brightness of the parent unit screen.

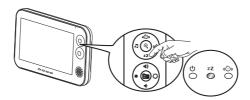


4.3 VOX (Voice Activated Transmission)

Press the VOX button **ZZ** on the parent unit. This will turn off the screen but the VOX LED will remain on (green).

When the transmitted sound reaches a set level, the screen will turn on automatically.

It will turn off again after 30 seconds. To turn VOX off, press the VOX button again.

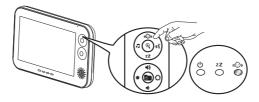


4.4 Motion Detection

Press the motion detection button (((i))) on the parent unit. The motion detection LED will remain on (green). When the baby movement detected by the camera unit reaches the level as defined in the menu settings, a warning sound will be emitted from the parent unit.

Press the motion detection button again to turn off.

NOTE: Motion detection requires the screen to be 'on' constantly to detect motion. Therefore, VOX and Motion Detection cannot be turned on at the same time.



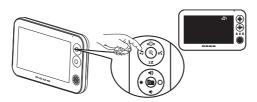
USING YOUR MONITOR

4.5 Music

Music can be played through the baby unit and is remotely activated through the parent unit. There are 3 tunes available.

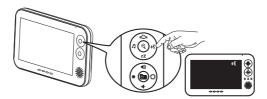
Press the music button $\sqrt{\ }$ to play music through the baby unit.

Press the music button again to play the next song. The selected tune will display on the screen. The options are $\sqrt{1}$, $\sqrt{1}$, $\sqrt{2}$, $\sqrt{3}$ or off.



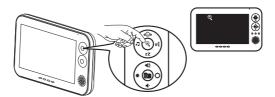
4.6 Talkback

Press and hold the talkback button (on the parent unit to talk to your baby through the baby unit loudspeaker. The talk symbol will be displayed in the top right corner of the parent unit when you are transmitting.



4.7 **Zoom**

When the monitor is in single camera view (full screen), press the zoom button . The viewing area will change to x2 zoom mode immediately.



12 USING YOUR MONITOR

The following buttons can then be used to navigate the screen:

Press ((((i))) to move the display up.

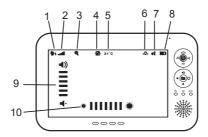
Press **ZZ** to move the display down.

Press J to move the display to the left.

Press ((to move the display to the right.

When the parent unit is in x2 zoom mode, press the zoom button again to return to x1 full screen view.

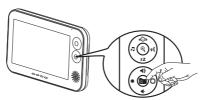
4.8 Parent Unit Single Screen Icons



- 1. Camera number indicator
- 2. Signal strength indicator
- 3. Zoom indicator
- 4. Temperature alert on/off indicator
- 5. Room temperature indicator
- 6. Music indicator
- 7. Talkback indicator
- 8. Battery level indicator
- 9. Volume indicator
- 10. Brightness indicator

5. Menu Navigation

To access the menu options on the parent unit LCD, press the power/menu key:



The following buttons can be used to navigate through the menu levels:

Press () to move up.

Press • to move down.

Press to move left and exit the menu.

Press to move right and to select the next menu level .

Press or to confirm a setting.

The main menu contains 6 submenus.

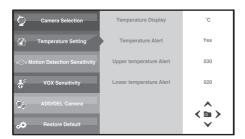
5.1 Camera selection



This menu allows you to select which camera to view in full screen mode, or alternatively allows the selection of "split screen". Split screen displays the video of all 4 cameras simultaneously in quad mode.

14 PARENT UNIT MENUS

5.2 Temperature setting



This menu allows you to select the temperature display in either degrees Celsius or Fahrenheit.

You can set the temperature range using the upper and lower temperature alerts. If you select "Yes" to enable the Temperature Alert and the temperature surrounding the baby unit is outside of this range, a warning sound will be emitted from the parent unit.

5.3 Motion Detection Sensitivity

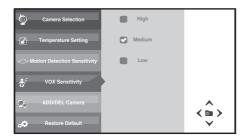


This submenu allows you to set the motion detection sensitivity level.

This should be set according to the environment.

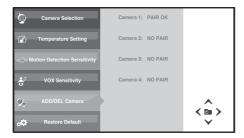
PARENT UNIT MENUS 15

5.4 VOX Sensitivity



This submenu allows you to choose the sensitivity level of the voice activated transmission. With the level set to high, the microphone will detect lower level sounds.

5.5 ADD/DEL Camera



The system comes with a camera unit already paired with the parent unit. The pairing function gives each baby unit a separate channel on the parent unit. This is necessary for pairing additional cameras.

5.5.1 Adding a new camera

- 1) From the ADD/DEL Camera menu, press the right button $oldsymbol{Q}$ to select the camera list.
- 2) Using the up and down •) buttons, select the camera number you wish to add. Eg: Camera 2
- 3) Press the right button **Q** again to display the camera options.
- 4) Select "Yes" and press the menu button to confirm.
- 5) Press and hold the nightlight button on the camera unit until the camera registers to the parent unit.

16 PARENT UNIT MENUS

5.5.2 Deleting an existing camera

- From the ADD/DEL Camera menu, press the right button to select the camera list.
- Using the up and down buttons, select the camera number you wish to delete.
- 3) Press the right button again to display the camera options.
- Select "Yes" and press the menu button to confirm the deletion of the selected camera.

5.6 Restore Default



This menu allows you to reset the monitor to factory default settings. All menu settings will then be reset.

NOTE:

- 1. Pairing settings will not be affected by a reset.
- 2. When you select "Yes" to reset the monitor, the monitor will turn off automatically. Press the POWER button to turn the monitor on again.

TROUBLESHOOTING 17

Should you experience difficulties operating the SC910 please refer to the troubleshooting guide below. If you still experience difficulties please contact Oricom Support on 1300 889 785 for assistance.

Issue	Troubleshooting	
Equipment does not function	.Check both parent unit and baby unit are turned onCheck parent unit is connected to power or rechargeable battery is charged (not supplied)Check baby unit is connected to power.	
"Out of Range" display- ing on parent unit	.Move the parent unit closer to the baby unitRegister the baby unit to the parent unit.	
Reception interference	.Move the parent unit closer to the baby unit Reposition the baby unit slightlyCheck for interference from other electronic devices such as Wi-Fi or micr waves.	
High pitched or howling noise from parent unit-feedback		
Picture but no sound	.Increase the volume on the parent unit.	
Picture is in black and white	.Night function is active. Increase the light level in the baby's room if required.	
Parent unit emitting chimes	.Move the parent unit closer to the baby unit until they are within the range.	
No picture on unit	.VOX function is activated. Turn off VOX in the menu settings if requiredBaby unit may be out of range. Move the parent unit closer to the baby unit.	
Picture on parent unit only displayed in quarter of screen		
Parent unit emitting horn alert	.Motion detection alert is active. Turn off or adjust the sensitivity in the menu settingsTemperature alert is active; room temperature is above or below set parameters. Adjust the room temperature, or the alert parameters in the menu settings.	
Parent unit emitting double beep	.Rechargeable battery (not supplied) power level is low. Connect the power adaptor to the parent unit.	
Red power light flashing on parent unit		
Optional battery not charging	Check the battery is connected to the battery connection in the battery compartment. After a period of time, the battery may need to be replaced due to everyday usage. Please contact your local battery retailer for replacement batteries.	

18 CARE AND MAINTENANCE

Care and maintenance of your new baby monitor:

- Keep all parts and accessories out of reach of children
- Ensure the baby unit is located at least 1 metre away from the baby you are monitoring.
- Fingerprints or dirt on the lens surface of the camera can adversely affect the camera performance. Avoid touching the lens of the camera.
- Should the lens become dirty, use a soft, dry cloth to wipe off the lens.
- Keep the camera dry. Precipitation, humidity and other liquids contain minerals that will corrode electronic circuits.
- Do not use or store in dusty or dirty areas.
- Do not store in hot areas. High temperatures can shorten the life of electronic devices and warp or melt certain plastics.
- Do not store in very cold areas. When the system warms up to room temperature, moisture can form inside the case which will damage the electronic circuit boards.
- Do not attempt to open the casing. Non-expert handling of the device may damage the system and will void the warranty.
- Avoid dropping the unit, or strong shocks.
- Operate this unit only with the power supplies provided with the unit or authorised accessories.

Changes or modifications to the unit will void the warranty on your purchase and may cause electrical damage or shocks.

CUSTOMER SUPPORT

Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website www.oricom.com.au.

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team. Our dedicated local support team are more likely to be able to help you than the retailer where you made your purchase.

Important

Please retain your purchase receipt and attach to the back page of your user guide as you will need to produce this if warranty service is required. Take a few moments to register your product online: www.oricom.com.au.

20 EXPRESS WARRANTY

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

Nothing in this Express Warranty excludes, restricts or modifies any condition, warranty, guarantee, implied term, right or remedy pursuant to the Australian Consumer Law and which may not be so excluded, restricted or modified. For such conditions, terms, guarantees and warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to extent permitted in the relevant legislation.

The Express Warranty Period will be 3 years from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

EXPRESS WARRANTY

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

- 1. failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
- 2. wilful misconduct or deliberate misuse by you of the product;
- 3. any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
- 4. modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

22 EXPRESS WARRANTY

How to make a claim under your Express Warranty in Australia Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 1300 889 785 or support@ oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you
 if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd

Locked Bag 658

South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your goods may result in the loss of any usergenerated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair. Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

