



USER'S GUIDE

GUARDIAN PRO

Sleep Tracker and Video Monitor

Tracks Blood Oxygen Levels, Sleep Quality, Heart Rate and Body Temperature Changes

OBHGPRO

The Features described in this user's guide are subject to modifications without prior notice.

Welcome...

to your new Guardian Pro!

Thank you for purchasing your new Oricom Nursery product. This sleek wearable product tracks your baby's sleep quality, oxygen level, heart rate, body temperature change, and movement! As your little one comfortably rests, keep an eye on them from anywhere using the Wi-Fi Baby Monitor. Control your monitoring experience with the 5" interactive touch screen parent unit. Access Hubble Baby Mode, which comes packed full of preloaded videos, educational games, and a collection of picture books. Charge the Guardian Sensor with the charging dock, which also serves as a Smart Soother and Audio Monitor. Control ALL Hubble Guardian Pro features and more using the free HubbleClubfor Partners App. Choose from 7 different night light colors to soothe your baby, in the dark. The night light also provides guidance, during late night feeding and diaper changes, without having to turn on the harsh, aggressive bedroom lights. Please retain your original dated sales receipt for your records. For warranty service of your Oricom product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is requested but not required for warranty coverage.

For product related questions, please contact:

Australia:

(02) 4574 8888 / Monday - Friday 8am – 6pm AEST

Email: support@oricom.com.au / www.oricom.com.au

New Zealand:

0800 674 266 / Monday - Friday 10am - 8pm NZST

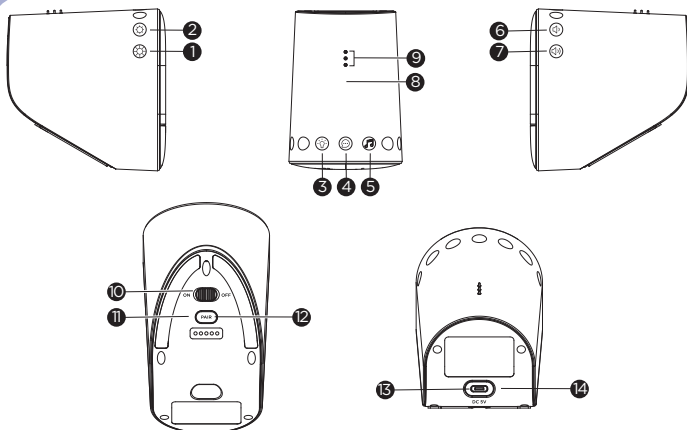
Email: support@oricom.co.nz

Visit **www.oricom.com.au** to download the User Guide with instructions, answers to frequently asked questions, and more to help you get the most from your product.

Inside the Box

- 1 x Base Station
- 1 x Smart Sensor (Strap pre-installed)
- 3 x Spare Straps
- 1 x Camera Unit
- 1 x Parent Unit
- 1 x PU Case
- 3 x Power Adaptor
- 1 x Elbow Cable Cover
- 2 x Top Cable Cover
- 7 x Cable Cover
- 1 x Quick Start Guide

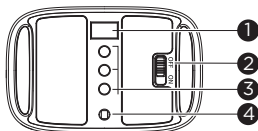
Overview of Guardian Pro



Base Station

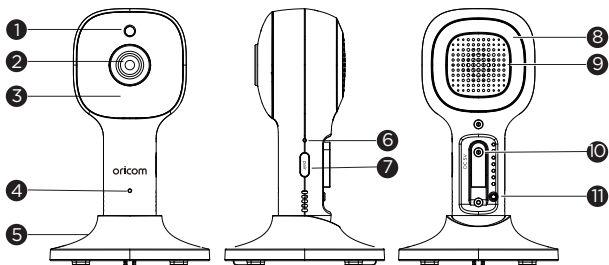
1. Brightness up
2. Brightness down
3. Night light
4. ConnectChat™
5. Soothing sound
6. Volume down
7. Volume up

8. Charging indicator for Smart Sensor
9. Charging pins
10. Power ON-OFF switch
11. Pairing LED indicator
12. Pair Button (HubbleClub and BT speaker)
13. Power Socket
14. Power On indicator



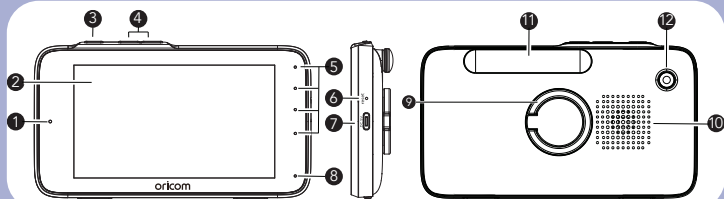
Smart Sensor

1. Oxygen sensor
2. Power ON-OFF switch
3. Charging ports
4. Heart rate sensor



Camera Unit

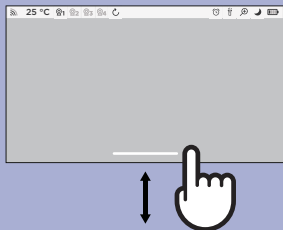
- | | |
|--|-------------------------|
| 1. Light Sensor | 6. Power/Link indicator |
| 2. Camera Lens | 7. PAIR button |
| 3. Infrared LEDs (x 8, for night vision) | 8. Night Light |
| 4. High Sensitivity Microphone | 9. Speaker |
| 5. Magnetic mount | 10. Power Socket |
| | 11. Temperature Sensor |



Parent Unit







- | | |
|--|--|
| 1. Microphone | 6. Reset pin hole (recessed - use small pin) |
| 2. Touch screen display | 7. Power Socket |
| 3. Power button | 8. Power LED |
| Press and Hold to turn the Parent Unit ON/OFF. | RED when Power OFF charging. |
| Once press to turn the Power Saving Mode ON/OFF. | GREEN when Power ON with battery only. |
| 4. Volume Up/Down button | ORANGE when Power ON charging. |
| Press to decrease / increase Volume level. | 9. Ring Stand |
| 5. Sound Level LEDs (Green, Green, Amber, Red) | 10. Speaker |
| | 11. Antenna |
| | 12. Flashlight |

Touch screen operation




























Swipe up at the screen bottom to pop up the menu bar.
Swipe down at the screen bottom to hide the menu bar.
Scroll left/right on the menu bar to see all the options.

Display icons

	Signal Level (5 Levels).
	Night Vision Mode (Video also changes to Black/White).
	Indicates the screen off timer is set.
	Volume Level Control (8 Levels).
	No Camera detected.
	Battery Level Indicator (4 Levels).

Audio Media Playback menu icons

	Tap to display personal recording* playlist.
	Tap to display soothing sound or lullaby playlist.
	Tap to display audio book playlist.
	Volume control of media playback.
	Play selected audio media on the playlist.
	Stop playing audio media.

Menu Icons	
	Tap to access Hubble Baby entertaining games and videos.
	LCD Brightness Level Control (8 Levels).
	Zoom Level Control.
	Audio Media selection - Personal Recordings  , Lullabies/Soothing Sounds  , Audio Books  , Volume control of media playback  .
	Tap to turn the flashlight on.
	Alarm Setting On status bar, indicates alarm set, and when flashing, that alarm time has been reached or missed.
	Tap to talk to Baby Unit.
	Camera Control (add  , del  , view  , scan ).
	View multiple cameras on screen. Available when you have more than 1 Baby Unit (Camera).
	Set Screen Off Timer (Off, 5 mins, 15 mins, 30 mins).
	Temperature scale select (°C/°F) Readings display in grey, but turns RED if > 29 °C / 84 °F or < 14 °C / 57 °F. Displays HH °C / °F if >36 °C / 97 °F. Displays LL °C / °F if < 1 °C / 34 °F.

Note:

The feature is not available in this version when the icons appear grayed out.

** The playlist appears only if you make the audio recording via Hubble app.*

Important guidelines for installing your Guardian Pro

- The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.
- Use of other 2.4 GHz products, such as other wireless networks, BT® systems or microwave ovens may cause interference with this product. Keep the unit away from these types of products, or turn them off if they appear to be causing interference.
- Always ensure that you have a good Wi-Fi® connection available.

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1. Safety Instructions



WARNING:

Guardian Pro is not a medical device.

It is not intended to diagnose, treat, cure, or alleviate any disease or health condition, including, but not limited to, Sudden Infant Death Syndrome (SIDS). False positive or false negative readings about your baby's patterns are a potential risk.

This product is only intended to assist you in tracking your baby's wellbeing and is not intended to replace you as a caregiver. You are responsible for the health and wellbeing of your baby and should follow safe sleep, health, and care guidelines.

- Do not use Guardian Pro as a diagnostic tool.
- Do not use Guardian Pro if your doctor recommends the use of a hospital pulse oximeter or hospital apnea monitor.
- Do not use Guardian Pro as an excuse for unsafe sleep habits.
- Do not use Guardian Pro as a replacement for or in lieu of adult care.

The guardian is an aid. It is not a substitute for adult supervision.

For premature babies, babies on supplemental oxygen, or babies with health conditions, please consult your health professional to determine whether or not guardian is right for you.

This product is not FDA approved.

To obtain optimal and safe user experience, please carefully read, understand, and follow all instructions and warnings prior to use. Also, read and follow recommendations from the American Academy of Pediatrics, including Safe Sleep guidelines found at www.healthychildren.org.



Strangulation Hazard: Children have STRANGLED on cords. Keep this cord out of the reach of children (more than 3ft (1m) away). Never use extension cords with AC Adapters. Only use the AC Adapters provided.



2. System Requirements of Smart Device

Smartphones/Tablets: Android™ and iOS® only.

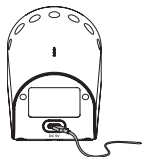
Minimum System Requirement: iOS 12.0, Android 8.0, BT 4.2.

3. Getting Started

3.1 Power on Base Station

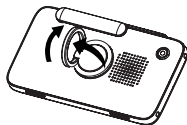
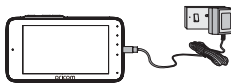
Connect the USB type-C plug of the power adapter to Base Station and the other end to a suitable electrical outlet.

Only use the enclosed adapter (5V DC / 1000mA).

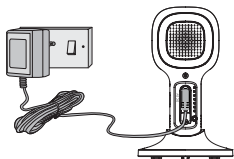


3.2 Connecting the Power Supply of the Parent Unit

- Connect the USB Type-C plug of the power adapter to the parent unit and the other end to the electrical outlet. Only use the enclosed adapter (5V DC / 1500mA).
- A rechargeable battery (Lithium-ion battery 2100mAh) in the Parent Unit allows you to move it without losing the link and picture from the Baby Unit. We recommend charging for at least 4 hours before use, and when the Parent Unit indicates the battery is low.
- Press and hold the POWER button on the top of the Parent Unit to turn it ON/OFF.
- Flip out the stand on the back of the Parent Unit and rotate it by 90 degrees to set up the desktop stand.



3.3 Connecting the Power Supply for the Baby Unit



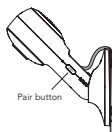
- Insert the DC plug of the power adapter into the DC socket on the back of the Baby Unit.
- Connect the other end of the power adapter to a suitable electrical outlet.
- The baby unit turns on and the power indicator lights in Green color.

Note

Only use the supplied power adapter (DC5V/1000mA).

3.4 (Optional) Fixing magnetic mount on the wall

- Mark the position of the screw holes on the wall.
- Install wall anchors (Not provided) suitable for the wall type and mounting screws if needed.
- Fasten the mounting screws (Not provided) on the wall.
- Position the cable behind the base as shown in the picture before attaching the base on the wall.



4. Setting up Guardian Pro to HubbleClub for Partners App

4.1 Install HubbleClub for Partners App



- Scan the QR code with your smart device and download **HubbleClub for Partners** App from the App Store for iOS devices or from the Google Play™ Store for Android™ devices.
- Install **HubbleClub for Partners** App on your device.
- Open the **HubbleClub for Partners** App on your compatible smartphone or tablet, follow the instructions of HubbleClub App to create your HubbleClub account.


4.2 View on Compatible Smartphones and Tablets



1. Open the HubbleClub for Partners App on your compatible smartphone or tablet.
2. Select **Wellness** on home page, then tap **Guardian Pro** and **Guardian Camera** to access to camera setup, follow the in-app instructions to connect to your device.



4.3 Connect Base Station to HubbleClub for Partners App

1. Slide the Power On/Off switch to ON to turn Base Station on.
2. Open the HubbleClub for Partners App on your compatible smartphone or tablet, select **Wellness** on home page, then tap **Guardian Pro** and **Guardian+** to access to Base Station setup.
3. Press and hold Pair  button at the bottom of Base Station, you will hear a voice prompt "Ready for Pairing" when the device enters HubbleClub App pairing mode, follow the in-app instructions to connect Base Station to your account.
4. If registration fails or connection cannot be completed during 60s, connection mode will be turned off, please try again with steps 2 & 3.
5. Full control and full features can be accessed with HubbleClub App.

Please take note of the following minimum system requirements:




Smartphones/Tablets: iOS 12.0, Android™ 8.0

Wi-Fi ® requirements: At least 0.6 Mbps upload bandwidth per Smart Monitoring Companion, test your Internet speed at: <http://www.speedtest.net/>






5. Operation of Base Station

5.1 Control Night Light




1. Tapping the Night Light  icon on the top of Base Station will change the color of night light. Tapping again will cycle all colors.
2. The brightness of night light can be adjusted by tapping the brightness up  and brightness down  icons.

5.2 Control Soothing Sound

1. Tap the Soothing Sound  icon on the top of Base Station to change the soothing sound.
2. The volume of the soothing sound can be adjusted by tapping the volume up  and volume down  icons.

5.3 ConnectChat™

ConnectChat™ in Guardian Pro is designed in such a way that both parent and child can send voice recorded messages to each other.

1. Tap and hold ConnectChat™  icon until a beep tone is heard from the Base Station, release tapping and start recording a voice message. (A single voice message can have maximum recording time of 20 sec.)
2. Tap ConnectChat™  icon again to stop the recording and send voice message to the smartphone registered in the HubbleClub App.
 - Parent will receive an app notification when new voice message has arrived.
 - Parent in reply can record their voice message through the app creating a bi-directional conversation.
3. When a new voice message is received, the night light of Base Station will blink, tap ConnectChat™  icon to listen the voice message from HubbleClub App.

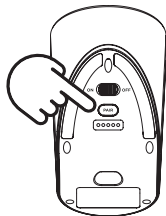


5.4 Use Base Station as a BT Speaker

1. Press and hold the Pair (PAIR) button on the bottom of Base Station for 2s. You will hear a beep tone and the Pair LED indicator blinks in blue color when the device enters BT pairing mode.
2. Go to the Set-Up menu of your mobile phone. Then go to BT Connection.
3. Find the Device name "Guardian Audio" and connect.
4. If the connection fails, please try again by going through steps 1 to 3.
5. Stream the audio from your mobile phone and listen to it in Base Station.

Note:

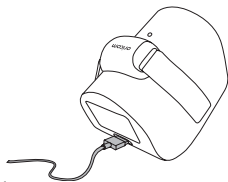
Once BT is disconnected, reactive BT by short pressing Pair (PAIR) button, and reconnect Base Station on your mobile phone.



6. Using of Smart Sensor

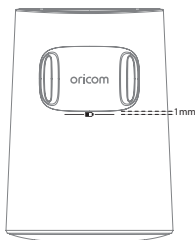
6.1 Device Power and Charging

1. Install the power adaptor and insert the plug into Base Station.
2. Power on and off using the switch under the device.
3. Charge the device by laying the sensor on the charging pins of the base station. The base station must be turned on for the Sensor to charge.
4. Please place the sensor as the illustration below for charging.



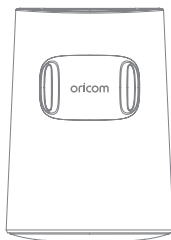
CHARGING

correct position for charging
1mm away from the indication line



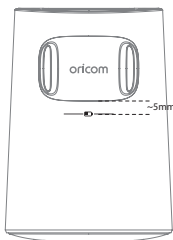
NOT CHARGING

incorrect position for charging
cover the indication line



NOT CHARGING

incorrect position for charging
around 5mm away from the indication line



5. The charging indicator will turn red during charging and will turn to blue when the sensor is fully charged.

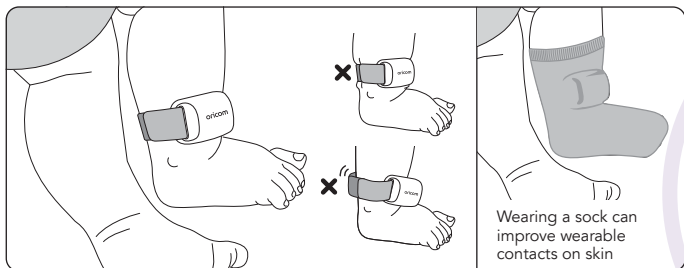
Tip:

Switch off the sensor to charge when the sensor is extremely low in battery.



6.2 Device Placement

1. Place the sensor on the smallest part of your child's ankle just above the ankle bone. The sensor must be facing the outside of the ankle (as shown in the picture below). Use the Velcro on the straps to secure the device in place.
2. To avoid discomfort, red marks, pressure sores or blister due to incorrect use, ensure the device is fitted snugly but not wrapped too tight. Different strap lengths are available for different leg widths for maximum comfort.
3. The operation distance between the wearable sensor and base station works best between 6-9 feet (2-3m).



7. Using the Baby Monitor

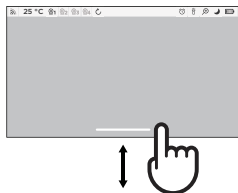
7.1 Setting Up

Place the Baby Unit in a convenient location (e.g. on a table) and point the camera lens towards the area you want to monitor. Adjust the angle of the Baby Unit's camera until you are satisfied with the image shown on the Parent Unit.

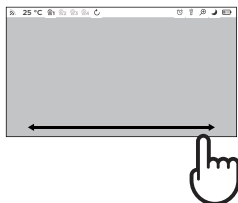
Note:

Do not place the Baby Unit within the baby's reach! If there is interference with the picture or sound, try moving the units to different locations, and ensure they are not close to other electrical equipment.

7.2 Touch screen operation






Swipe up on the bottom of the screen to view the menu bar.
Swipe down on the bottom of the screen to hide the menu bar.






Scroll left/right on the menu bar to see all the options.



7.3 Brightness

1. Tap the  in the menu bar to adjust brightness.
1. Tap the  or  to select the desired brightness from level 1 ~ 8. (The default brightness is level 4.)

7.4 Zoom



1. Tap the  in the menu bar to zoom.
1. Tap the  or  button to select 1X to 4X zoom.

7.5 Audio Media



You can playback audio content - Lullabies, Soothing Sounds and Audio Book on the Baby Unit. You have 10 preloaded lullabies/soothing sounds and 8 audio books in the Baby Unit.

7.5.1 Personal Recording Playback



The unit allows playback of your personal audio to soothe your baby. Before playback, record a personal audio via HubbleClub for Partners App.

1. Tap the  in the menu bar.
2. Tap the  to view the desired Personal Recording. The Personal Recording names appear on the screen.
3. Tap the desired recording to play the selection to soothe your baby.

7.5.2 Lullaby/Soothing Sounds Playback




1. Tap the  in the menu bar.
1. Tap the  to view the desired Lullaby/Soothing Sounds. The song names appear on the screen.
2. Tap the desired Lullaby to play the selection to soothe your baby.

7.5.3 Audio Book Playback




1. Tap the  in the menu bar.
2. Tap the  to view the desired Audio Book. The book titles appear on the screen.
3. Tap the desired Audio Book to play the selection.







7.5.4 Volume Level of Audio Playback

1. Tap the  in the menu bar.
2. Tap the  or  to select the desired Volume Level from level 1 ~ 4. (The default volume is level 3.)


7.6 Flashlight

Tap the  in the menu bar to turn the flashlight on, the  will appear on the notification bar. Tap the  in the menu to turn the flashlight off.

7.7 Alarm

1. Tap the  in the menu bar.
2. Tap **on** to turn the alarm on then tap the  or  to select the timer time.
3. Confirm the timer duration by tapping **set**, the  will appear on status bar.
4. If timer is selected, the Parent Unit will beep, press any key or tap screen to stop the alarm.










7.8 Talk Mode

1. Tap  on the menu bar,  **Touch to Talk** will display on the screen.
2. Tap  to talk to your baby through the Baby Unit's speaker.
3. Tap  to stop talkback.

Note: you will not hear sounds from the baby unit while the talk back mode is on.

7.9 Camera Control

7.9.1 Add (pair) a camera

1. Tap the  in the menu bar.
2. Tap **+**,  /  /  /  will appear.
3. Tap  /  /  /  to select the desired Camera location.

Note: If a camera is currently paired with the Parent Unit, its camera location (in dark grey colour) cannot be selected for a new registration.













- Press and hold the **PAIR** button on the side of the Baby Unit until the Parent Unit finds the camera, beeps and **PAIR OK** appears on the screen. The video from the camera will then appear.











Note:

A camera can only be registered to one Parent Unit at any one time.

7.9.2 View a camera

- Tap the  in the menu bar.
- Tap ,  /  /  /  will appear.
- Tap  /  /  /  to select the desired Camera.

7.9.3 Delete a camera







- Tap the  in the menu bar.
- Tap ,  /  /  /  will appear.
- Tap  /  /  /  to select the desired Camera and tap **Press to delete** button to delete that registration.

Note:


You cannot delete the camera if there is only one registered camera in the Parent Unit.

7.9.4 Scan cameras

This function is only available when you have more than 1 Baby Unit (Camera).


- Tap the  in the menu bar.
- Tap ,  /  /  /  will appear.
- The parent unit will scan between registered cameras stopping briefly on each registered camera for approx. 12 seconds.

7.10 Temperature

- Swipe to the left, tap the  in the menu bar, the temperature format **°C** or **°F** will appear.
- Tap **°C** or **°F** to select temperature format.



7.11 Power Saving mode

1. Tap the  in the menu bar, the screen off timer options are 5 mins, 15 mins or 30 mins.
2. Select video off after 5 mins, 15 mins or 30 mins (screen timer active when in battery mode only).

Note:

The audio is still on, you can press the power key or touch the screen to resume video feed.

7.12 Games and Videos

The unit comes packed with entertaining content (videos, picture books games and more).

Tap  to access Hubble Baby entertaining games and videos.



8. Disposal of the Device (environment)

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.



Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

9. Troubleshooting

Audio issue

- If audio is breaking or delaying during baby monitoring mode, it could be due to weak WIFI network. Please relocate the Guardian Pro to somewhere with a better WIFI signal.

Network issue

- If Guardian Pro is showing offline on the APP, restart the unit. You can also try closing the APP and open it again.
- If the issue persists, factory reset the unit by holding down the Hubble Pair button for 10 seconds. You will need to register the product on HubbleClub APP again.

BT issue

- If BT cannot be searched from the phone, restart the Guardian Pro and reactive the BT to connect or pair again.



Category	Problem Description / Error	Solution
General	Which platforms are supported for accessing my device?	Minimum requirement: Android™ 8.0 iPhone®/iPad® iOS version 12.0
General	How do I download the App for Android™ and iOS devices?	Android™: <ul style="list-style-type: none"> – Open the Google Play Store on your Android™ device. – Select Search – Type in “HubbleClub for Partners” – The results will show the Hubble App – Select to install it iOS Device: <ul style="list-style-type: none"> – Open the App Store™ – Select Search – Type in “HubbleClub for Partners” – The results will show the Hubble App – Select to install it
General	When I try to view my device, I get a prompt for device firmware upgrade. What should I do?	Please upgrade your firmware. This takes around 5 minutes. We push upgrades from time to time to improve the device features.
Account	I am unable to login even after registration.	Please check your user name and password.
Account	I receive an error message saying: “Email ID is not registered”.	Please ensure that you have registered with us. Tap Create Account to create an account.



Account	What do I do if I forgot my password?	Click on the "Forgot Password" link on https://app.hubbleconnected.com/#lostpassword OR on your Android™ or iOS application. An email will be sent to your registered email address.
Account	I am unable to receive a new password although I have used the "Forgot password" option.	<ol style="list-style-type: none"> 1. The e-mail might have been sent to your Junk Mail Folder. Please check your Junk Mail Folder. 2. There might be a delay in getting your e-mail. Please wait a few minutes and refresh your email account.
HubbleClub	Cannot find my product model on APP.	There are more than one Hubble App. Check if you download correct App "HubbleClub for Partners" and select Wellness .
Connectivity Issues	I get a message: We are having problems accessing your device. This could be due to lack of internet connection. Please wait and try again later.	<ol style="list-style-type: none"> 1. Please try again in a few minutes. This could be because of any issue with your internet connection. 2. If the problem remains, please restart your device to check if this fixes the problem. 3. Please restart your WIFI Router.
Connectivity issues	I am not able to access my device.	Please check if the device is within Wi-Fi® range. Please try to move the device closer to the router for better Wi-Fi® connectivity and try again.
Connectivity issues	Sensor is offline	The sensor only shows online when transmitting date. This happens every 60 to 70 seconds.



Feature	Nightlight not on.	<ol style="list-style-type: none"> 1. Press nightlight button on Base Station to cycle to next color. 2. Increase brightness level on Base Station or using the HubbleClub App.
Feature	Cannot hear sounds, music, or stories.	<ol style="list-style-type: none"> 1. Increase volume on Base Station. 2. Increase volume in Hubble Club. 3. Sounds, Music, or Story is paused.
Feature	Cannot pair to BT.	<ol style="list-style-type: none"> 1. Make sure you are pressing the Pairing button (PAIR) on the bottom of the Base Station. 2. Make sure BT on your mobile device is turned on.
Feature	No sound.	<ol style="list-style-type: none"> 1. Make sure the Base Station is connected to your mobile device. 2. Increase volume on the Base Station. 3. Increase volume on your mobile device.
Feature	Cannot send or receive chat messages.	<ol style="list-style-type: none"> 1. Make sure your phone number is added in HubbleClub. 2. Make sure the beep is heard after pressing the ConnectChat™ button on the Base Station before starting your message. 3. Check for new messages in the ConnectChat™ section in Hubble Club. 4. Review "Learn more about ConnectChat™" on the HubbleClub App.



10. General Information

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.

The Express Warranty Period will be a period of 24 months beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.



Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Willful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.



How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
 Locked Bag 658
 South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.



Important Information - Repair Notice

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.

Oricom Customer Support

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

(02) 4574 8888 / Monday - Friday 8am – 6pm AEST

Email: support@oricom.com.au / www.oricom.com.au

Oricom Support - New Zealand

0800 674 266 / Monday - Friday 10am - 8pm NZST

Email: support@oricom.co.nz



11. Technical Specifications

BASE STATION AND SMART SENSOR

Wi-Fi version	802.11 b/g/n, 2.4GHz
BT	BT 4.2
Maximum radio-frequency power	20dBm
Operating Temperature	5°C - 40°C
Speaker Type	4Ω, 5W
Night Light	RGB, 7 colors, and auto cyclic mode
Volume Control	8 Levels
Brightness Control	8 Levels
Power Adaptor	Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA



CAMERA UNIT

Wi-Fi version	802.11 b/g/n
Frequency	2400 MHz to 2483.5 MHz
Image sensor	color CMOS 2M Pixels
IR LED	8 pcs
Maximum radio-frequency power	20dBm
Operating Temperature	5°C - 40°C
Power Adaptor	Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1000mA



PARENT UNIT

Frequency	2400 MHz to 2483.5 MHz
Display	5" diagonal IPS LCD (touch screen)
Operating Temperature	5°C - 40°C
Power Adaptor:	Input: 100-240V AC, 50/60Hz, 300mA; Output: 5.0V DC, 1500mA WARNING <i>Use only with provided power supply.</i>
Battery	TMB i9300 3.8V, 2100mAh Lithium-Ion Polymer, rechargeable battery pack WARNING <i>Contact Oricom Support for replacement parent unit battery. Part number: 2B0167</i>



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