



# QUICK START GUIDE

For a full explanation of all features and instructions, please refer to the User Guide (available for download from [www.oricom.com.au/support/](http://www.oricom.com.au/support/)).

## 1. Contents Inside Box

Model:  
OBHGPRO



Base Station



Smart Sensor  
(1x small strap and 1x anchoring strap pre-installed)



Spare Straps  
(x3)



Baby Unit



Parent Unit



PU Case



Power Adaptor



Elbow Cable Cover



Top Cable Cover  
(x2)



Cable Cover  
(x7)



Quick Start Guide

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 **WARNING**

OBHGPRO is not a medical device.

It is not intended to diagnose, treat, cure, or alleviate any disease or health condition, including, but not limited to, Sudden Infant Death Syndrome (SIDS). False positive or false negative readings about your baby's patterns are a potential risk.

This product is only intended to assist you in tracking your baby's wellbeing and is not intended to replace you as a caregiver. You are responsible for the health and wellbeing of your baby and should follow safe sleep, health, and care guidelines.

To obtain optimal and safe user experience, please carefully read, understand, and follow all instructions and warnings prior to use.

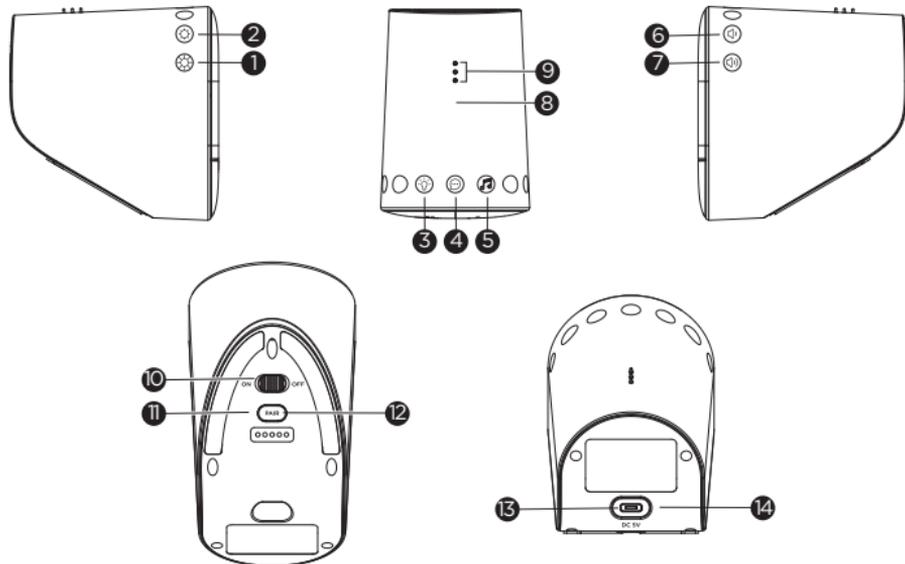


**Strangulation Hazard:** Children have STRANGLED on cords. Keep this cord out of the reach of children (more than 1 meter away). Never use extension cords with AC Adapters. Only use the AC adaptors provided.

## 2. Overview of Product

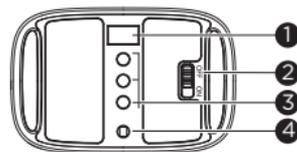
### Base Station

1. Brightness up
2. Brightness down
3. Night light
4. ConnectChat™
5. Soothing sound
6. Volume down
7. Volume up
8. Charging indicator for Smart Sensor
9. Charging pins
10. Power ON-OFF switch
11. Pairing LED indicator
12. Pair button (HubbleClub for Partners and BT speaker)
13. Power socket
14. Power ON indicator



### Smart Sensor

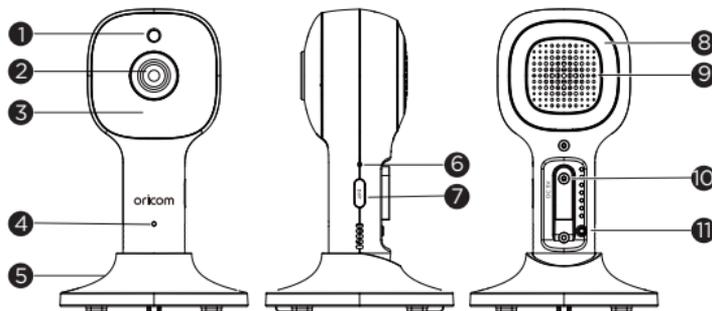
1. Oxygen sensor
2. Power ON-OFF switch
3. Charging points
4. Heart rate sensor



### Baby Unit

1. Light Sensor
2. Camera Lens
3. Infrared LEDs (x 8, for night vision)
4. High Sensitivity Microphone
5. Magnetic mount

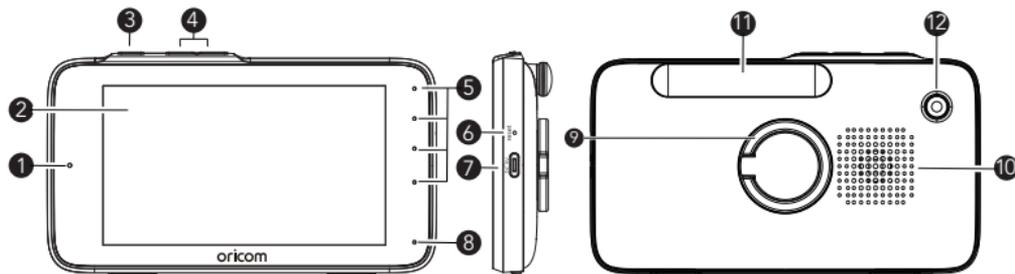
6. Power/Link indicator
7. PAIR button
8. Night Light
9. Speaker
10. Power Socket
11. Temperature Sensor



## Parent Unit

1. Microphone
2. Touch screen display
3. Power button  
Press and Hold to turn the Parent Unit ON/OFF.  
Brief press to turn the Power Saving Mode ON/OFF.
4. Volume Up/Down button  
Press to decrease / increase Volume level.
5. Sound level LEDs (Green, Green, Amber, Red)

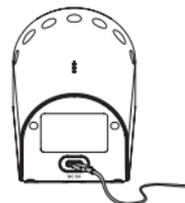
6. Reset pin hole (recessed - use small pin)
7. Power / Charging Socket
8. Power LED  
RED when Power OFF charging.  
GREEN when Power ON with battery only.  
ORANGE when Power ON charging.
9. Ring Stand
10. Speaker
11. Antenna
12. Flashlight



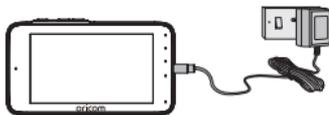
## 3. Getting Started

### 3.1. Power on Base Station

Connect the USB type-C plug of the power adaptor to the Base Station and the other end to a suitable electrical outlet. Only use the included AC mains adaptor (5V DC / 1000mA).

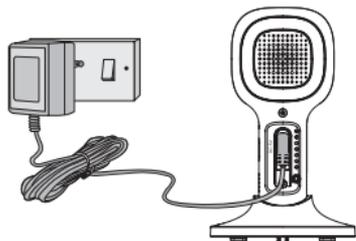


### 3.2. Connecting the Power Supply of the Parent Unit



- Connect the USB Type-C plug of the power adaptor to the parent unit and the other end to the electrical outlet. Only use the included adaptor (5V DC / 1500mA).
- A rechargeable battery (Lithium-ion battery 2100mAh) inside the Parent Unit allows wireless usage. We recommend charging for at least 4 hours before first use, and when the Parent Unit indicates the battery is low.
- Press and hold the POWER button on the top of the Parent Unit to turn ON/OFF.
- Flip out the stand on the back of the Parent Unit and rotate it by 90 degrees to set up the desktop stand.

### 3.3. Connecting the Power Supply for the Baby Unit



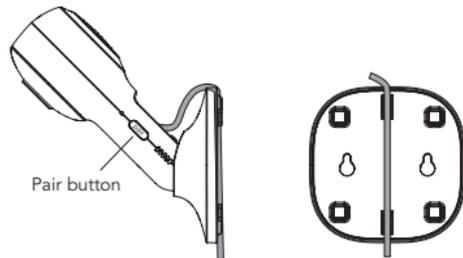
- Insert the DC plug of the power adaptor into the DC socket on the back of the Baby Unit.
- Connect the other end of the power adaptor to a suitable electrical outlet.
- The baby unit turns on and the power indicator lights in Green colour.

#### **Note**

*Only use the supplied power adaptor (DC5V/1000mA).*

### 3.4. (Optional) Fixing magnetic mount on the wall

- Mark the position of the screw holes on the wall.
- Install wall anchors (not supplied) suitable for the wall type and mounting screws if needed.
- Fasten the mounting screws (Not supplied) on the wall.
- Position the cable behind the base as shown in the picture before attaching the base on the wall.



## 4. Setting up OBHGPRO to HubbleClub for Partners App

### 4.1. Install HubbleClub for Partners App



- Scan the QR code with your smart device and download HubbleClub for Partners App from the App Store for iOS devices or from the Google Play™ Store for Android™ devices.
- Install HubbleClub for Partners App on your device.
- Open the HubbleClub for Partners App on your compatible smartphone or tablet, follow the instructions to create your HubbleClub for Partners account.

### 4.2. View on Compatible Smartphones and Tablets



1. Open the HubbleClub for Partners App on your compatible smartphone or tablet.
2. Select **Wellness** on home page, then tap **OBHGPRO** and **Guardian Camera** to access the camera setup, follow the in-app instructions to connect to your device.

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### 4.3. Connect Base Station to HubbleClub for Partners App

1. Slide the Power On/Off switch to ON to turn Base Station on.
2. Open the HubbleClub for Partners App on your compatible smartphone or tablet, select **Wellness** on home page, then tap **OBHGPRO** to access to Base Station setup.
3. Press and hold Pair  button at the bottom of the Base Station, you will hear a voice prompt "Ready for Pairing" when the device enters HubbleClub for Partners App pairing mode, follow the in-app instructions to connect Base Station to your account.
4. If registration fails or connection cannot be completed within 60s, connection mode will turn off, please repeat steps 2 & 3.
5. Full control and full features can be accessed in the HubbleClub for Partners App.

**Please take note of the following minimum system requirements:**

*Smartphones/Tablets: iOS 12.0, Android™ 8.0*

*Wi-Fi ® requirements: At least 0.6 Mbps upload bandwidth per Smart Monitoring Companion, test your Internet speed at: <http://www.speedtest.net/>*

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## 5. Operation of Base Station

### 5.1. Control Night Light

1. Tapping the Night Light  icon on the top of Base Station will change the colour of the night light. Tapping again will cycle through all the colours.
2. The brightness of night light can be adjusted by tapping the brightness up  and brightness down  icons.

### 5.2. Control Soothing Sound

1. Tap the Soothing Sound  icon on the top of Base Station to change the soothing sound.
2. The volume of the soothing sound can be adjusted by tapping the volume up  and volume down  icons.

### 5.3. ConnectChat™

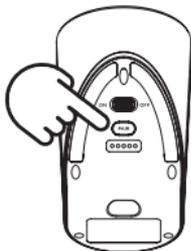
ConnectChat™ in OBHGPRO is designed in such a way that both parent and child can send voice recorded messages to each other.

1. Tap and hold ConnectChat™  icon until a beep tone is heard from the Base Station, release and start recording a voice message. (voice message recording time is 20 sec.)
2. Tap ConnectChat™  icon again to stop the recording and send voice message to the smartphone registered in the HubbleClub for Partners App.
  - Parent will receive an app notification when new voice message has arrived.
  - Parent in reply can record their voice message through the app creating a bi-directional conversation.
3. When a new voice message is received, the night light of Base Station will blink, tap ConnectChat™  icon to listen the voice message from HubbleClub for Partners App.

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#### 5.4. Use Base Station as a BT Speaker

1. Press and hold the Pair  button on the bottom of Base Station for 2 seconds. You will hear a beep tone and the Pair LED indicator blinks in blue colour when the device enters BT pairing mode.
2. Go to the Set-Up menu of your mobile phone. Then go to BT Connection.
3. Find the Device name "Guardian Audio" and connect.
4. If the connection fails, please try again by repeating steps 1 to 3.
5. Stream the audio from your mobile phone to the Base Station.



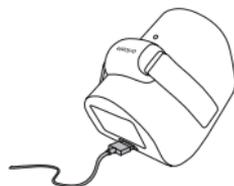
#### **Note:**

Once BT is disconnected, reactivate BT by short pressing Pair  button, and reconnect Base Station to your mobile phone.

## 6. Smart Sensor Operation

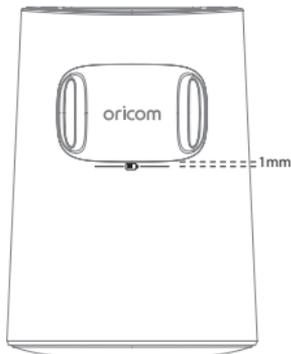
### 6.1. Device Power and Charging

1. Install the power adaptor and insert the USB cable into the Base Station.
2. Use the On/Off switch on the sensor to turn On/Off.
3. Charge the device by laying the sensor on the charging pins of the base station. The base station must be turned on for the Sensor to charge.
4. Place the sensor on the base station as per the illustration shown below.



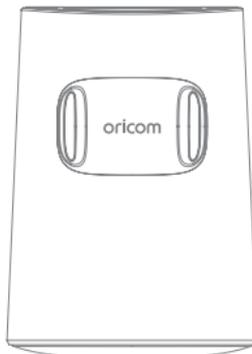
#### CHARGING

correct position for charging  
1mm away from the indication line



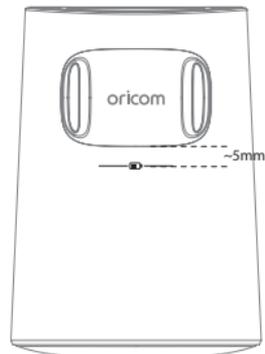
#### NOT CHARGING

incorrect position for charging  
covering the indication line



#### NOT CHARGING

incorrect position for charging  
approximately 5mm away from  
the indication line

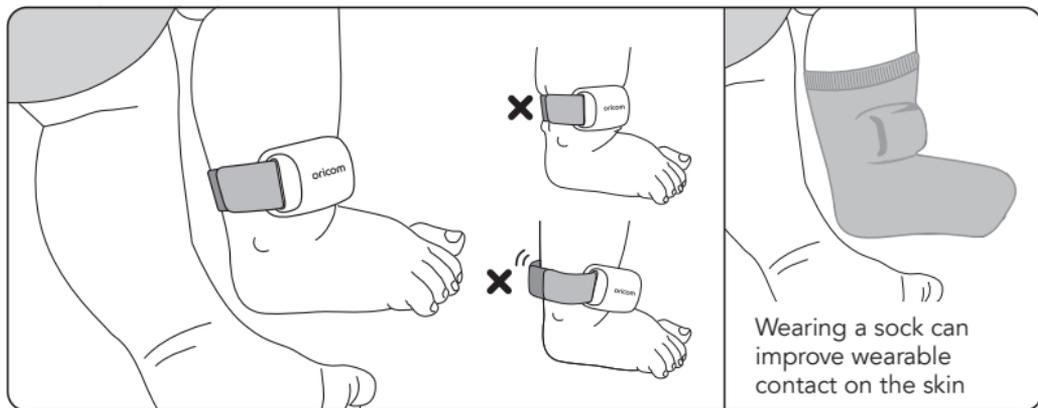


5. The charging indicator will turn red during charging and will turn blue when the sensor is fully charged.

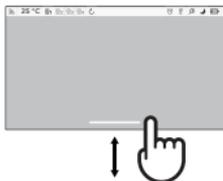
**Tip:** Switch off the sensor to charge when the battery is very low.

## 6.2. Device Placement

1. Place the sensor on the smallest part of your child's ankle just above the ankle bone. The sensor must be facing the outside of the ankle (as shown in the picture below). Use the Velcro on the straps to secure the sensor in place.
2. To avoid discomfort, red marks, pressure sores or blisters due to incorrect use, ensure the device is fitted snugly but not too tight. Different strap lengths are available for different leg widths for maximum comfort.
3. The operation distance between the wearable sensor and base station works best between 2 - 3 meters.



## 7. Touch screen operation



Swipe up from the bottom of the screen to access the menu bar.

Swipe down on the bottom of the screen to hide the menu bar.

Swipe left/right on the menu bar to see all menu options.

## 8. Display icons

	Signal level (5 levels).
	Night vision mode (video also changes to black/white).
	Indicates the screen off timer is set.
	Volume level control (8 levels).
	No baby unit detected.
	Battery level indicator (4 levels).

### Audio media playback menu icons

	Tap to display personal recording* playlist.
	Tap to display soothing sound or lullaby playlist.
	Tap to display audio book playlist.
	Volume control of media playback.
	Play selected audio media on the playlist.
	Stop playing audio media.

Menu Icons	
	LCD brightness level control (8 levels).
	Zoom level control.
	Audio media selection - personal recordings  , lullabies/soothing sounds  , audio books  , volume control of media playback  .
	Tap to turn the flashlight on.
	Alarm setting On status bar, indicates alarm set, and when flashing, alarm time has been Reached or missed.
	Tap to talk to baby unit.
	Camera control (add  , del  , view  , scan  ).
	View multiple cameras on screen. Available when you have more than one baby unit (camera).
	Set screen off timer (off, 5 mins, 15 mins, 30 mins).
	Temperature scale select (°c/°f) Readings display in grey, changes to red if > 29 °c / 84 °f or < 14 °c / 57 °f. Displays hh °c / °f if >36 °c / 97 °f. Displays ll °c / °f if < 1 °c / 34 °f.

**Note:** The feature is not available in this version when the icons appear grayed out.

\* The playlist appears only if you make the audio recording via Hubble Club for Partners App.

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## 9. Important Safety Information

- Your Oricom baby monitor is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision of a child.
- The baby monitor has been designed to provide some added reassurance in the form of video/sound transmission for those times when you are not in the same room as your baby provided you always stay within hearing range of the baby monitor during use.
- Your baby monitor is not a medical device, nor a device to prevent cases of Sudden Infant Death Syndrome (SIDS) or "cot death", and you should not rely on it for your baby's wellbeing. It is important that you regularly check on your baby personally.
- Make sure the baby unit, parent unit and mains adaptor cables are kept out of reach of your baby and other young children at all times, as far away from the baby as practical.
- Never place the baby unit or parent unit inside your baby's cot, bed or playpen.
- Never cover the parent or baby units with clothes, towels or blankets or any other item.
- Never use or place your parent or baby unit in or near moisture or water (e.g. near bath or pool). Immersing in water could cause electric shock and even death.
- The installation location plays an important role in ensuring proper operation. Therefore, maintain a distance of at least one metre from other electronic equipment, such as microwave ovens or Wi-Fi devices, otherwise they could cause interference.
- During continual use the baby unit power adaptors may become warm to the touch. This is normal and should not be a concern.
- This product is not a toy, do not allow children to play with this monitor.
- This device is designed for indoor use only.

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## 10. General Information

### Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as "Oricom".

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.

The Express Warranty Period will be a period of 24 months beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed,

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whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Willful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

### **How to make a claim under your Express Warranty in Australia**

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 02 4574 8888 or [support@oricom.com.au](mailto:support@oricom.com.au).
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.

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Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd  
Locked Bag 658  
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

### **Important Information - Repair Notice**

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.

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## **Oricom Customer Support**

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

### ***Oricom Support - Australia***

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

(02) 4574 8888 / Monday - Friday 8am – 6pm AEST

Email: [support@oricom.com.au](mailto:support@oricom.com.au) / [www.oricom.com.au](http://www.oricom.com.au)

### ***Oricom Support - New Zealand***

0800 674 266 / Monday - Friday 10am - 8pm NZST

Email: [support@oricom.co.nz](mailto:support@oricom.co.nz)

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